

ACE Collections – Release 7

Last updated: October 12, 2023



On November 4, 2023, U.S. Customs and Border Protection (CBP) will deploy Collections Release 7 enhancements to the Automated Commercial Environment (ACE). Collections Release 7 will improve port collections processing, and the remaining Automated Commercial System (ACS) functionalities will also be moved to ACE. This will include Point of Sale (POS), Debit Vouchers, and System Transfers. The completion of this release will enable CBP to retire the ACS mainframe. This deployment also includes Electronic Data Interchange (EDI) impacts.

What Will Change for Trade Users?

- **Debit Voucher Bill Notifications**
 - Debit Voucher bills (Bill Number starts with '7') will now be processed in ACE, and sureties and importers will have the option to receive bills by mail and view them electronically in ACE Reports.
 - Sureties will now receive notifications for Debit Voucher bills via Automated Surety Interface (ASI) bond service (BS) messages. For additional information, please refer to the [ASI CATAIR](#).
 - Sureties will also see Debit Voucher bills on their monthly 612 Formal Demand on Surety Reports.
 - Trade users will only be impacted if their payments do not clear due to insufficient funds or other similar reason.
- **New Fees for Pecans and Christmas Trees**
 - Pecan Fee: accounting class code 124
 - Christmas Tree Fee: accounting class code 125
 - The following draft CBP and Trade Automated Interface Requirement (CATAIR) guides, located on [the CATAIR webpage](#), have been updated to include the new fees:
 - Entry Summary Create/Update (v87)
 - Reconciliation: Entry Summary Create/Update (v9)
 - Duty Deferral CATAIR Guidelines (v6)
 - Statement Processing: Daily Statement (v14)

Accessing ACE Reports

- To access ACE Reports, users need an ACE Secure Data Portal (ACE Portal) account. Users can apply for an account by filling out the [PDF application form](#).
- Note: Users must use Microsoft Edge or Google Chrome, or the form will not download properly. For assistance, contact the ACE Support Desk (ASD) at 1-866-530-4172 or email ACE.Support@cbp.dhs.gov.
- For more information on ACE Reports, visit CBP's [ACE Reports webpage](#).



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What Additional Resources are Available?

- **Biweekly Trade Support Call**
 - CBP hosts a biweekly support call to address ACE technical topics. This enhancement will be discussed during the following calls.
 - October 12, 2023, 2:00 to 3:00 p.m. ET
 - October 26, 2023, 2:00 to 3:00 p.m. ET
 - November 9, 2023, 2:00 to 3:00 p.m. ET
 - WebEx Meeting: [ACE Biweekly Trade Support Call](#)
 - Meeting Password: ACE1 (2231 from phones)
 - This is a recurring event link that can be used for all upcoming biweekly trade support calls.
- **Additional Support**
 - ACE Collections questions: Contact ACECollections@cbp.dhs.gov
 - ACE Reports questions: Contact ACE.Reports@cbp.dhs.gov
 - Technical issues: Contact the ACE Account Service Desk (ASD) at 866-530-4172 or ace.support@cbp.dhs.gov

