



San Antonio International Airport

9800 Airport Blvd., San Antonio, TX 78216

Regular Office Hours

7 days per week, 0900-1830
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at San Antonio International Airport are generally available 7 days per week, 0900-1830 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(210) 889-3981 CBP SAT GAF Direct
(210) 824-9306 CBP SAT GAF Office
(210) 821-6965 CBP San Antonio Airport Office

Permission to Land Procedures

Effective June 1, 2024 pilots must secure permission to land by contacting CBP at KSAT during normal hours of service (0900-1830 CT), no later than 24-hours prior to departure from the foreign port or place.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- Upon landing proceed to the Customs Ramp for clearance.
- The aircraft control tower will direct if needed.
- A CBP Officer will meet the aircraft on the ramp to begin the clearance process.
- All crew and passengers will be processed inside the CBP General Aviation Facility.
- Be prepared to present travel documents, Pilot's license, medical certificates, aircraft registration, and user fee decal.
- Regulated garbage will be handled by approved FBO.
- After the aircraft and passengers are processed, continue to the selected FBO.

Special Procedures/Miscellaneous

- Pilots must secure permission to land by contacting CBP during regular office hours.
- Advise CBP if transporting weapons, live animals, hunting trophies, or commercial imports.
- Aircraft requiring external boarding stairs to deplane crew, passengers, luggage, etc. cannot be routinely cleared at the KSAT General Aviation Facility. Operators of these aircraft must contact the City of San Antonio for gate assistance and work with KSAT CBP in advance of anticipated arrival for further guidance and coordination.
- If the flight is canceled or diverted to another airport, please contact CBP at KSAT to notify of the change.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov