



## **Regular Office Hours**

24 hours per day, 7 days per week,  
Eastern Time (ET)

## **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/  
arrival of aircraft at Savannah Hilton  
Head International Airport are  
generally available 24 hours per day,  
7 days per week in accordance with  
the port's permission to land  
procedures.

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting  
CBP directly.

## **Contact Information**

(912) 232-7507 CBP Savannah Admissibility Team  
(912) 210-0348 CBP Savannah Admissibility Team  
[savpassenger@cbp.dhs.gov](mailto:savpassenger@cbp.dhs.gov)

## **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP  
directly one hour prior to "wheels up" from the foreign port  
or place and obtain an arrival log number.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside these parameters,  
previously granted permission(s) are invalid and you must  
contact the CBP port to re-secure permission to land.

## **Inspection Process**

- All internationally arriving aircraft must taxi directly to the CBP Federal Inspection Station (FIS) immediately upon arrival.
- The FIS is not attached to an Fixed Base Operator (FBO), and service from a FBO must be arranged prior to arrival.
- All passengers, crew and luggage must be presented inside the FIS for inspection.
- Upon completion of the CBP inspection process, aircraft will taxi to the servicing FBO.

## **Special Procedures/Miscellaneous**

- FBO services must be secured prior to arrival.
- The servicing FBO will meet the aircraft upon arrival at the FIS to assist with the CBP inspection process.
- Signature Flight Support: (912) 964-1557
- SheltAir Aviation Services: (912) 965-0095

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)