CBP One[™] | Traveler – Land – Submit Advance Information – Accept Appointment

Accept an appointment after you have received an appointment offer.

U.S. Customs and Border Protection

This reference guide is part of the **Submit Advance Information** action. Before you can accept an appointment offer, please make sure you have completed the following steps.

Submit Advance Information

Submit your information before your arrival to a southwest Port of Entry. Navigate to the Submit Advance Information action in CBP One[™] and register all travelers.

Receive an Appointment

Ask for an appointment, then wait for appointments to be announced. If you receive an appointment, continue to **Step 1.**



Questions? Contact us at: CBPOne@cbp.dhs.gov

1. Open Advance Information

Select **Traveler**. Select **Land**, then select **CONTINUE**. Select **Submit Advance Information**. Review the instructions, then select **CONTINUE**.



4. Take a Video Selfie

Select a traveler in your registration. Review the instructions, then tap anywhere on the screen and take a video selfie of the selected traveler.

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2. Open Your Registration

Select your registration. If you have an appointment offer, your registration will say **APPOINTMENT PENDING CONFIRMATION**.



5. Verify All Travelers

Repeat **Step 4** for all travelers older than 13. After all travelers have a green check next to their name, select **CONTINUE**.

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3. Select Accept Appointment

Review the offered appointment details, then select **ACCEPT APPOINTMENT**. You must be within <u>an authorized location</u> to accept and schedule an appointment.



6. Schedule Appointment

Review the screen and ensure that all information is accurate, then select **SCHEDULE**. Review the pop-up and select **Yes, Schedule.**

