



Regular Office Hours

Monday, Thursday, and Sunday, 0900-2030
Tuesday and Wednesday, 1500-2030
Friday and Saturday, 0900-1430
Pacific Time (PT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at Van Nuys Airport are generally available 7 days per week, during regular office hours listed above in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(818) 464-9530 CBP Van Nuys Office
(818) 464-9500 Signature West FBO Front Desk
(800) 973-2867 SECTOR Communications toll free
(407) 975-1740 SECTOR Communications
(310) 568-7547 LAX Watch Commander
LandingRights-VNY@cbp.dhs.gov

Permission to Land Procedures

Van Nuys General Aviation Airport (KVNY) is designated as a "user fee airport" [19 CFR 122.1(m);19 CFR 122.15].

Pilots must secure permission to land by contacting CBP by phone prior to departure from the foreign port or place within 24 hours (1 day) of the requested arrival date.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- FBO ramp employee's will marshal the aircraft to designated space.
- A CBP Officer will meet the aircraft to begin the inspection.
- All crew and passengers will be processed inside the FIS
- Be prepared to present passports, visas, pilots license, medical certificate, aircraft registration and user fee decal (if appropriate).
- All luggage/passengers/aircraft are subject to inspection.
- Passengers can depart directly from FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Advise CBP if transporting live animals, weapons, hunting trophies, or commercial imports.
- Signature West FBO charges a "Customs Fee" for all arrivals.
- Failure to notify CBP of a cancellation of an arrival may result in denial of future landing rights requests.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov