



## Regular Office Hours

7 days per week, 0600-2200  
Eastern Time (ET)

## Hours of Service for Entrance and Clearance

Inspection services for the entrance/  
arrival of aircraft at Bangor  
International Airport are generally  
available seven days per week,  
0600- 2200 in accordance with the  
port's permission to land procedures  
(see special procedures below).

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting  
CBP directly.

## Contact Information

(207) 947-7861 CBP Bangor Office  
(800) 973-2867 SECTOR Communications toll free  
(407) 975-1740 SECTOR Communications  
(207) 214-6738 Port Director Bangor  
[bangormaineCBPoffice@cbp.dhs.gov](mailto:bangormaineCBPoffice@cbp.dhs.gov)

## Permission to Land Procedures

Pilots must secure permission to land by contacting CBP  
during regular business hours, 24 hours in advance of  
intended arrival.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside these parameters,  
previously granted permission(s) are invalid and you must  
contact the CBP port to re-secure permission to land.

## Inspection Process

- The FBO or BGR Airport personnel will direct aircraft where to park.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, etc. upon the Officer's arrival at the aircraft.
- Regulated waste/garbage will be collected by FBO from the aircraft crew.

## Special Procedures/Miscellaneous

- Service is available 24X7 for RSP participants (with approval in advance).
- After hours has limited availability with Supervisory approval 24 hours in advance.
- In-flight Emergency Landing 24X7, notify SECTOR Communications.
- Request permission to land during regular operating hours 24 hours in advance of arrival by sending an email to [bangormaineCBPoffice@cbp.dhs.gov](mailto:bangormaineCBPoffice@cbp.dhs.gov); CBP will review and reply accordingly. CBP will request an updated ETA on date of arrival once it is known.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)