



Rafael Hernandez Airport

405 Bromon Drive, Aguadilla, PR 00603

## **Regular Office Hours**

7 days per week, 0800-2400  
Eastern Time (ET)

## **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/  
arrival of aircraft at Rafael  
Hernandez Airport are available 7  
days per week, 0800-2300 in  
accordance with the port's  
permission to land procedures.

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting  
CBP directly.

## **Contact Information**

(787) 882-3556 CBP Airport Office  
(787) 882-3537 CBP Airport Office

## **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP  
prior to departure from the foreign port or place and at  
least 2 hours in advance of the anticipated arrival time at  
Rafael Hernandez Airport.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside these parameters,  
previously granted permission(s) are invalid and you  
must contact the CBP port to re-secure permission to  
land.

## **Inspection Process**

- Aircraft should park on the ramp at the FIS.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed inside the FIS.
- All bags must be presented for inspection.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.
- Passengers can depart directly from FIS at the conclusion of their inspection.

## **Special Procedures/Miscellaneous**

- None

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)