

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 9/20/2018 2:18:16 PM  
**To:** (b)(6) @babelstreet.com  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** RE: (b)(7)(E)

(b)(6) - as always, much appreciated! Will catch up with you this afternoon.

(b)(6), (b)(7)(C), (b)(7)(E)

**From:** (b)(6) @babelstreet.com>  
**Sent:** Thursday, September 20, 2018 10:17 AM  
**To:** (b)(6), (b)(7)(C) CBP.DHS.GOV>  
**Cc:** (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** RE: (b)(7)(E)

Hello (b)(6), (b)(7)(C)

(b)(7)(E)

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C) @CBP.DHS.GOV>  
**Sent:** Thursday, September 20, 2018 9:41 AM  
**To:** (b)(6) @babelstreet.com>  
**Cc:** (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** FW: (b)(7)(E)

(b)(6)

(b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** Thursday, September 20, 2018 9:37 AM  
**To:** (b)(6), (b)(7)(C) @CBP.DHS.GOV>  
**Subject:** RE: (b)(7)(E)

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 10/11/2018 2:40:08 PM  
**To:** (b)(6), (b)(7)(C)  
**CC:** (b)(7)(E) [babelstreet.com]  
**Subject:** RE: Submission from babelstreet.com  
**Attachments:** Babel\_Request Form 10-11-18.xlsx

Good Morning (b)(6), (b)(7)(C)

(b)(7)(E) Could you please set up the agents listed in the Babel Request form with Babel U?

Thank you!

(b)(6), (b)(7)(C)

Special Operations Supervisor  
United States Border Patrol  
Yuma Sector Intelligence Unit  
Targeting and Information Division

(b)(6), (b)(7)(C)

"The illiterate of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn" -Alvin Toffler

**From:** (b)(6), (b)(7)(C)  
**Sent:** Thursday, August 23, 2018 12:20 PM  
**To:** (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
**CC:** (b)(6) [babelstreet.com]  
**Subject:** RE: Submission from babelstreet.com

Hey sir,

(b)(7)(E)

Please fill out the form and send back to me. We will send you to Babel U. Once completed you will be eligible for an account. I do not have any accounts at this time but that will likely change in the coming weeks.

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Thursday, August 23, 2018 2:36 PM  
To: (b)(6) <[redacted]@babelstreet.com>  
Cc: (b)(6), (b)(7)(E) <[redacted]@cbp.dhs.gov>  
Subject: RE: Submission from babelstreet.com

Good afternoon,

(b)(7)(E)

Respectfully,

(b)(6), (b)(7)(C)

Special Operations Supervisor  
United States Border Patrol  
Yuma Sector Intelligence Unit  
Targeting and Information Division

(b)(7)(E)

"The illiterate of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn" -Alvin Toffler

From: (b)(6) <[redacted]@babelstreet.com>  
Sent: Monday, August 20, 2018 11:32 AM  
To: (b)(6) <[redacted]@cbp.dhs.gov>  
Cc: (b)(6) <[redacted]@cbp.dhs.gov>  
Subject: RE: Submission from babelstreet.com

Hello (b)(6), (b)(7)(C)

Thank you for reaching out to us at Babel Street.

My name is (b)(6) and I'm the Babel Street representative at CBP. Babel Street has an existing relationship with CBP through the Publicly Available Information Group (PAIG).

I've CC'd (b)(6), (b)(7)(C) who manages the Babel licenses with the PAIG Team.

Please let him and I know what sort of requirements or use cases you're looking to address.

Thank you again,

**(b)(6)**

Director, Border Programs

11921 Freedom Drive

Suite 1050

Reston, VA 20190

**(b)(6)**

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---

From: **(b)(6)**.babelstreet.com  
Sent: Friday, August 17, 2018 12:13 PM  
To: Info  
Subject: Submission from babelstreet.com

Name: **(b)(6), (b)(7)(C)**  
Email: **(b)(6), (b)(7)(C)**@cbp.dhs.gov  
Organization: Department of Homeland Security/Customs and Border Protection/US Border Patrol  
Phone: **(b)(7)(E)**  
Subject: Demo / Sales

**(b)(7)(E)**

**(b)(6), (b)(7)(C)**

Office	Title
USBP	Border Patrol Agent -Intelligence
USBP	Supervisory Border Patrol Agent
USBP	Special Operations Supervisor

**(b)(6), (b)(7)(C)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 10/30/2018 5:19:48 PM  
**To:** (b)(6), (b)(7)(C)  
**CC:** (b)(6) @babelstreet.com]  
**Subject:** RE: Babelstreet

why wouldn't you? Its not about making waves, its about meeting a business need.

I'm asking you to describe that to me.

We are here to help if you want to discuss.

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

**From:** (b)(6), (b)(7)(C)  
**Sent:** Tuesday, October 30, 2018 1:18 PM  
**To:** (b)(6), (b)(7)(C) <cbp.dhs.gov>  
**Cc:** (b)(6) @babelstreet.com>  
**Subject:** RE: Babelstreet

Okay. Well I don't want to make any official requests or make any waves. It would've been great to have right now though. Thank you.

**From:** (b)(6), (b)(7)(C)  
**Sent:** Tuesday, October 30, 2018 1:11 PM  
**To:** (b)(6), (b)(7)(C) <cbp.dhs.gov>  
**Cc:** (b)(6) @babelstreet.com>  
**Subject:** RE: Babelstreet

Yes, that was a 10 day trial.

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(6)

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 1:11 PM  
To: (b)(6), (b)(7)(C) <(b)(6), (b)(7)(C)@cbp.dhs.gov>  
Cc: (b)(6) <(b)(6)@babelstreet.com>  
Subject: RE: Babelstreet

We had that access before, both during the training and afterward. Did we lose it?

(b)(7)(E)

and I'm a member of the New York Field Office Tactical Analytical Unit.

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 1:09 PM  
To: (b)(6), (b)(7)(C) <(b)(6), (b)(7)(C)@cbp.dhs.gov>  
Cc: (b)(6) <(b)(6)@babelstreet.com>  
Subject: RE: Babelstreet

Gotcha. Those accounts are limited and require approval from my Assistant Director.

(b)(5)

If you need help talking it through just let me know.

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 1:05 PM  
To: (b)(6) <(b)(6)@cbp.dhs.gov>  
Cc: (b)(6) <(b)(6)@babelstreet.com>  
Subject: RE: Babelstreet

LocateX, I think.

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 1:04 PM  
To: (b)(6), (b)(7)(C) <(b)(6), (b)(7)(C)@cbp.dhs.gov>  
Cc: (b)(6) <(b)(6)@babelstreet.com>  
Subject: RE: Babelstreet



(b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 1:01 PM  
To: (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
Cc: (b)(6) <[redacted]@babelstreet.com>  
Subject: RE: Babelstreet

Fantastic. (b)(7)(E)  
(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 12:59 PM  
To: (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
Cc: (b)(6) <[redacted]@babelstreet.com>  
Subject: RE: Babelstreet

Yes, that's me (or us)

Happy to assist you whenever you would like.

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, October 30, 2018 12:35 PM  
To: (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
Cc: (b)(6) <[redacted]@babelstreet.com>  
Subject: Babelstreet

Hello again, sir. Were you the POC for Babelstreet questions?

(b)(7)(E)

(b)(7)(E)

If there is a more appropriate person to contact, please advise.

Thanks for your time.

Respectfully,

**(b)(6), (b)(7)(C)**

U.S. Customs and Border Protection Officer

New York Field Office

Tactical Analytical Unit

**(b)(7)(E)**

Message

From: (b)(6), (b)(7)(C)  
Sent: 5/24/2018 8:50:40 PM  
To: (b)(6) [babelstreet.com]  
Subject: FW: Babel Street

One more for babelU

(b)(6), (b)(7)(C) cbp.dhs.gov

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Thursday, May 24, 2018 4:38 PM  
To: (b)(6), (b)(7)(C) [cbp.dhs.gov] (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C) [cbp.dhs.gov]  
Subject: RE: Babel Street

Great...sounds good.

How would I go about finishing Babel U is it through the website?

My apologies if you sent or outlined the process before.

(b)(6), (b)(7)(C)

Supply Chain Security Specialist (SCSS)  
U.S. Customs and Border Protection  
Customs Trade Partnership Against Terrorism  
Houston CTPAT Field Office

(b)(7)(E)

(b)(7)(E)

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From: (b)(6), (b)(7)(C)  
Sent: Thursday, May 24, 2018 3:23 PM  
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Cc: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: RE: Babel Street

So the pilot ended on 5/1 and I see he did take advantage of it. Well done.

I don't have any more accounts at this time but I do have a potential path forward. Go through and finish Babel U and I will put you on the waiting list for a permanent account.

(b)(6), (b)(7)(C)

Contractor  
Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)  
Sent: Thursday, May 24, 2018 4:01 PM  
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Cc: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: FW: Babel Street

(b)(6), (b)(7)(C)

Do you know if we are able to get a license for (b)(6), (b)(7)(C) I know he is the main user for Babel Street.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)  
Sent: Thursday, May 24, 2018 4:00 PM  
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: RE: Babel Street

Yup..couldn't get in.

From: (b)(6), (b)(7)(C)  
Sent: Thursday, May 24, 2018 2:59 PM  
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: RE: Babel Street

Have you tried logging in?

Havent heard much, ill ask again.

From: (b)(6), (b)(7)(C)  
Sent: Thursday, May 24, 2018 3:39 PM  
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: Babel Street

Has our free trial expired?

Any word on if we can still get access?

(b)(6), (b)(7)(C)

Supply Chain Security Specialist (SCSS)  
U.S. Customs and Border Protection  
Customs Trade Partnership Against Terrorism  
Houston CTPAT Field Office

**(b)(7)(E)**

**(b)(7)(E)**

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Message

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**From:**

(b)(6), (b)(7)(C)

**Sent:**

1/25/2018 1:29:04 AM

**To:**

(b)(6) [mailto: [redacted]@babelstreet.com]

**Subject:**

Can we learn anything from this?

**Attachments:**

Screenshot\_2018-01-24-20-28-01.png; Screenshot\_2018-01-24-20-25-15.png

**(b)(7)(E)**

**(b)(7)(E)**



Message

**From:** (b)(6), (b)(7)(C)

**Sent:** 11/3/2017 2:18:45 PM

**To:** (b)(6), (b)(7)(C)

**CC:** (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6) [mailto:(b)(6), (b)(7)(C)] (b)(6), (b)(7)(C)

**Subject:** NTC CND PAIG Babel Trainings - Los Angeles FO/San Diego FO

**Attachments:** LAFO\_SDFO OS Training\_110317.docx

Good morning,

I have attached a master schedule with POC information. We're looking forward to our visit next week and if you have any questions or concerns please let me know.

Thanks

(b)(6), (b)(7)(C)

Contractor  
Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publically Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

Los Angeles Field Office/San Diego Field Office

Open Source Trainings

Points of Contact

- National Targeting Center – Counter Network Division (NTC-CND)

- 
- 
- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Los Angeles Field Office

- 
- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- San Diego Field Office

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- San Ysidro Port of Entry

- 
- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Babel Street

- 
- 
- 

(b)(6)

(Vendor Representative to CBP)

**(b)(6)**

@babelstreet.com

## Master Schedule

### Sunday – November 5<sup>th</sup>

- PAIG Team travels to LAX
- Hotel - The Westin Long Beach - 333 East Ocean Blvd. - Long Beach, CA 90802

### Monday – November 6<sup>th</sup>

- 0845 - PAIG Team arrives at Shoreline Square Training Facility (301 E. Ocean Blvd - 4th Floor)
- 0900 - Introductions
- 0915 - Methodology and Workstream Discussions
- 0945 - PAIG Overview/Open Source Brief
- 1045 - BabelX Training – Research and Exercises
- 1200 - Lunch
- 1300 - BabelX Training – (b)(7)(E) Monitoring and Exercises
- 1700 - End Training

### Tuesday – November 7<sup>th</sup>

- 0845 - PAIG Team arrives at Shoreline Square Training Facility (301 E. Ocean Blvd - 4th Floor)
- 0900 - BabelX Training – One on One Trainings
- 1200 - Lunch
- 1300 - BabelX Training – One on One Trainings (cont.)
- 1700 - End Training

### Wednesday – November 8<sup>th</sup>

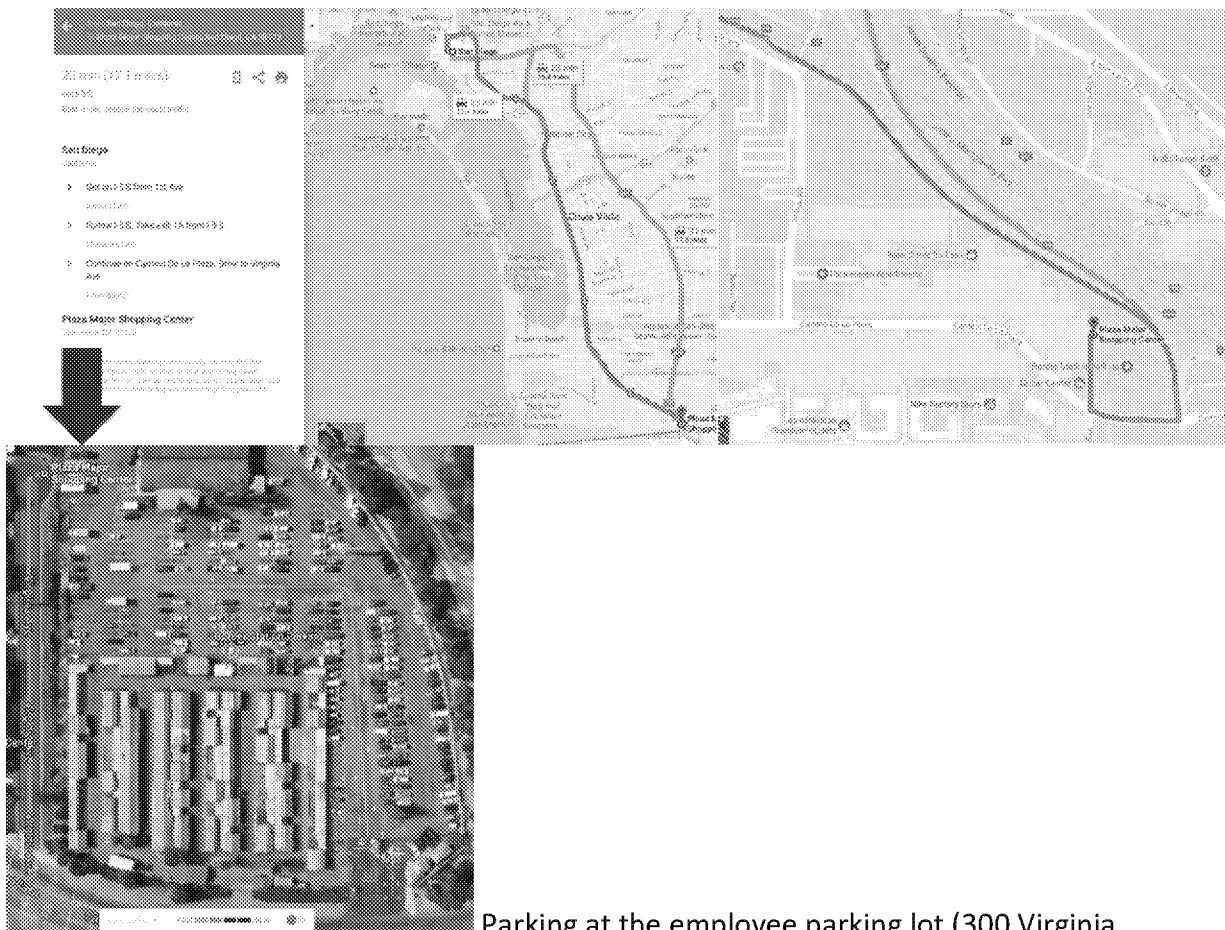
- 0845 - PAIG Team arrives at Shoreline Square Training Facility (301 E. Ocean Blvd - 4th Floor)
- 0900 - BabelX Training – One on One Trainings (Cont.)
- 1100 - Babel Pilot Accounts Training
- 1230 - PAIG Team Departs for San Diego

### Thursday – November 9<sup>th</sup>

- 0830 - PAIG Team arrives at employee parking lot (300 Virginia Ave) – walk to San Ysidro POE
- 0900 - PAIG Overview/Open Source Brief for port management
- 1000 - BabelX Training
- 1200 - Lunch
- 1300 - BabelX Training (cont.)
- 1500 - End Training
- 1530 - Babel Pilot Accounts Training
- 1630 - End Training

### Friday – November 10<sup>th</sup>

- 0745 - PAIG Team arrives at employee parking lot (300 Virginia Ave) – walk to San Ysidro POE
- 0800 - BabelX Training – One on One Trainings
- 1000 - End Trainings
- 1015 - PAIG Team Departs for San Diego Airport



Parking at the employee parking lot (300 Virginia ave). <https://www.google.com/maps/dir/San+Diego,+CA/@@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601>

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 11/16/2017 7:27:32 PM  
**To:** (b)(6) @babelstreet.com]  
**Subject:** Task Connections  
**Attachments:** Task connections.docx

(b)(6)

(b)(7)(E)

(b)(6), (b)(7)(C)

U.S. Customs & Border Protection  
Office of Field Operations, National Targeting Center  
Counter Network Division, Publicly Available Information Group

(b)(7)(E)

**From:** (b)(6) @babelstreet.com]  
**Sent:** Thursday, November 16, 2017 10:43 AM  
**To:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** RE: Babel Work Session

Running about 10 min late, on the way.

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

[www.babelstreet.com](http://www.babelstreet.com)

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**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov]  
**Sent:** Thursday, November 16, 2017 8:42 AM  
**To:** (b)(6) @babelstreet.com>  
**Cc:** (b)(6), (b)(7)(C) @cbp.dhs.gov] (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>

**Subject:** RE: Babel Work Session

Yes, sounds good.

V/R

(b)(6), (b)(7)(C)

U.S. Customs & Border Protection  
Office of Field Operations, National Targeting Center  
Counter Network Division, Publicly Available Information Group

(b)(7)(E)

---

**From:** (b)(6) <[redacted]@babelstreet.com>

**Sent:** Thursday, November 16, 2017 8:30 AM

**To:** (b)(6) <[redacted]@cbp.dhs.gov>

**Cc:** (b)(6) <[redacted]@cbp.dhs.gov> (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>

**Subject:** RE: Babel Work Session

Good morning (b)(6), (b)(7)(C)

I'm confirming that we're still on for today at 11am.

If you would please come down to the lobby at 10:55 to escort me up.

Thank you,

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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-----Original Appointment-----

**From:** (b)(6)

**Sent:** Tuesday, November 07, 2017 4:42 PM

**To:** (b)(6) (b)(6), (b)(7)(C)

**Cc:** (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov> (b)(6), (b)(7)(C)

**Subject:** Babel Work Session

**When:** Thursday, November 16, 2017 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).

**Where:** Sterling

Qatar:

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**(b)(7)(E)**

DPRK:

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**(b)(7)(E)**

PRC:

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**(b)(7)(E)**

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**(b)(7)(E)**



Message

From: (b)(6), (b)(7)(C)

Sent: 9/11/2017 5:09:24 PM

To: (b)(6) [babelstreet.com]

Subject:

Attachments: (b)(7)(E)

Image attached

---

From: (b)(6) [babelstreet.com]

Sent: Monday, September 11, 2017 1:07 PM

To: (b)(6), (b)(7)(C) [cbp.dhs.gov]

Subject: RE: (b)(7)(E)

Hi! (b)(6), (b)(7)(C)

Not sure if there was an attachment or a forward but could you please resend.

Thanks,

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

From: (b)(6), (b)(7)(C) [cbp.dhs.gov]

Sent: Monday, September 11, 2017 12:19 PM

To: (b)(6) [babelstreet.com]

Subject: (b)(7)(E)

(b)(6)

(b)(7)(E)

(b)(7)(E)

Hope that clarifies a little without being able to fwd all the data. Let me know if you have any questions.

**(b)(6), (b)(7)(C)**

Border Patrol Agent – Intel  
USBP – National Targeting Center  
ESTA/Visa/Patriot

(b)(7)(E)

Message

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** 9/21/2017 5:50:18 PM  
**To:** (b)(6)@babelstreet.com]  
**Subject:** RE: (b)(7)(E)

Thanks

---

**From:** (b)(6)@babelstreet.com]  
**Sent:** Thursday, September 21, 2017 1:46 PM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** Re: (b)(7)(E)

Yes

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

[www.babelstreet.com](http://www.babelstreet.com)

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---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Sent:** Thursday, September 21, 2017 12:16:55 PM  
**To:** (b)(6)  
**Subject:** (b)(7)(E)

Message

**From:** (b)(6), (b)(7)(C)

**Sent:** 1/23/2017 9:28:32 PM

**To:** (b)(6)@babelstreet.com]

**Subject:** RE: Babel Street Pilot - Miami Field Office

I requested training sites and will look for hotels tonight. I believe the Field office is about 20 mins from the airport.

---

**From:** (b)(6)@babelstreet.com]

**Sent:** Monday, January 23, 2017 12:41 PM

**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>

**Subject:** RE: Babel Street Pilot - Miami Field Office

Just confirming address of FO: (b)(7)(E)

Also, please let me know if you've thought about where you're going to stay.

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov]

**Sent:** Monday, January 23, 2017 9:35 AM

**To:** (b)(6)@babelstreet.com>

**Subject:** RE: Babel Street Pilot - Miami Field Office

2 locations for sure. Field office and Airport.

---

**From:** (b)(6)@babelstreet.com]

**Sent:** Thursday, January 19, 2017 12:00 PM

**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>

**Subject:** RE: Babel Street Pilot - Miami Field Office

(b)(6), (b)(7)(C)

I'm working on the logistics for the trip and I wanted to see if we're going to be at two different locations like last time or are we most likely at the airport.

If you have the addresses for those locations, let me know so I can plan accordingly.

It's also very likely that I'll get there earlier in the week.

Thanks,

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) [redacted]@cbp.dhs.gov]

Sent: Wednesday, January 18, 2017 2:53 PM

To: (b)(6) [redacted]@babelstreet.com>

Subject: Babel Street Pilot - Miami Field Office

(b)(7)(E)

Message

**From:** (b)(6), (b)(7)(C)

**Sent:** 1/18/2017 7:52:47 PM

**To:** (b)(6); [redacted]@babelstreet.com]

**Subject:** Babel Street Pilot - Miami Field Office

**Attachments:** Emails.xlsx

(b)(7)(E)

Primary Users

Name

Email

**(b)(6), (b)(7)(C)**



Message

**From:** (b)(6) [babelstreet.com]  
**Sent:** 1/30/2019 6:36:15 PM  
**To:** (b)(6), (b)(7)(C)  
**Subject:** Re: Babel Basics Final Review  
**Attachments:** Babel Basics (b)(7)(E) Workbook - (b)(7)(E).pdf

Hello (b)(6), (b)(7)(C) as a follow up to the previous e-mail, I have attached the Babel Basics workbook. (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C)

Best,

(b)(6)

On Wed, 30 Jan at 1:18 PM, (b)(6)@babelstreet.com> wrote:  
Hello (b)(6), (b)(7)(C)

Congratulations on making it through all the modules of Babel University. However, in order to mark your training as complete, your filters in the (b)(7)(E) environment need to be collecting documents. (b)(7)(E)

(b)(7)(E)

Please review material in Module 5 of the Babel Basics training. (b)(7)(E)  
(b)(7)(E)

Please reach out if there is anything I can do to help.

Best,

(b)(6)

*Customer Experience Manager  
Babel Street  
alonon@babelstreet.com*

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 8/14/2017 4:55:08 PM  
**To:** (b)(6)@babelstreet.com  
**Subject:** RE: CORRECTED: Login Information for Today's Class

Thanks a lot, (b)(6)

---

**From:** (b)(6)@babelstreet.com  
**Sent:** Monday, August 14, 2017 12:52 PM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov  
**Subject:** RE: CORRECTED: Login Information for Today's Class

Hi (b)(6) my apologies.

(b)(6)

---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov  
**Sent:** Monday, August 14, 2017 12:48 PM  
**To:** (b)(6)@babelstreet.com  
**Subject:** RE: CORRECTED: Login Information for Today's Class

Hi (b)(6)

I am sorry – there are so many usernames and passwords, so I got confused. Please see the attached snapshot. Could you please provide me the following information:

**Registration ID:**  
**Session password**

Thankfully,  
(b)(6), (b)(7)(C)

---

**From:** (b)(6)@babelstreet.com  
**Sent:** Monday, August 14, 2017 12:38 PM  
**To:** (b)(6)@babelstreet.com  
**Subject:** CORRECTED: Login Information for Today's Class

Apologies—the session number is (b)(6)

---

**From:** (b)(6)  
**Sent:** Monday, August 14, 2017 12:36 PM  
**To:** (b)(6)@babelstreet.com  
**Subject:** Login Information for Today's Class

Hello!

**(b)(7)(E)**

If you are having difficulty joining via Babel University, you can also join the WebEx directly by using the following information:

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6)**

*Director of Training*

**(b)(6)**

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**(b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 11/29/2017 2:49:17 PM  
**To:** (b)(6) [babelstreet.com]  
**Subject:** FW: Babelstreet Troubleshooting  
**Attachments:** Babel Screenshots.docx

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** Wednesday, November 29, 2017 9:42 AM  
**To:** (b)(6) [babelstreet.com]  
**Cc:** (b)(6), (b)(7)(C) [cbp.dhs.gov]  
**Subject:** Babelstreet Troubleshooting

(b)(6)

Per our telephonic conversation. Please find the screenshots attached to this email. Thank you for your help with this issue.

*Regards,*

(b)(6), (b)(7)(C) | Border Patrol Agent - Intelligence | Cyber Research Intelligence Team | El Paso Sector Intelligence Unit  
(b)(7)(E) | (b)(6), (b)(7)(C) [cbp.dhs.gov]

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**(b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 8/18/2017 4:35:25 PM  
**To:** (b)(6) @babelstreet.com]  
**Subject:** RE: (b)(7)(E)

Thanks man...I sent that out 2 hours ago☺

Happy Friday!!!

(b)(6), (b)(7)(C)

Contractor  
Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publically Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

---

**From:** (b)(6) @babelstreet.com]  
**Sent:** Friday, August 18, 2017 11:18 AM  
**To:** (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Cc:** (b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** FW: (b)(7)(E)

FYSA:

(b)(6), (b)(7)(C), (b)(7)(E)

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6)**

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

**(b)(6)**

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**From:** **(b)(6)**

**Sent:** Friday, August 18, 2017 10:51 AM

**To:** **(b)(6)** [babelstreet.com](mailto:babelstreet.com)>

**Cc:** Robert Rose <[rrose@babelstreet.com](mailto:rrose@babelstreet.com)>

**Subject:** FW: **(b)(7)(E)**



**(b)(7)(E)**

Best,

**(b)(6)**

*Lead Analyst – Babel Street*

**(b)(6)**

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---

**From:** **(b)(6)** @babelstreet.com>

**Date:** Friday, August 18, 2017 at 9:10 AM

**To:** **(b)(6)** @babelstreet.com>

**Cc:** **(b)(6)** @babelstreet.com> **(b)(6)** @babelstreet.com>

**Subject:** FYI: **(b)(7)(E)**

Best,

**(b)(6)**

*Lead Analyst – Babel Street*

**(b)(6)**

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Message

From: (b)(6), (b)(7)(C)

Sent: 6/21/2017 2:10:44 PM

To:

CC:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6)

(b)(6) @babelstreet.com]

Subject: Hidalgo/RGV Babel Street Pilot - Agenda

Attachments: Hidalgo\_RGV Babel St Pilot\_06202017.docx

Importance: High

Alcon,

Please find attached the schedule and POCs for the Babel Street pilot next week.

Please let me know if you have any question or concerns and we look forward to our visit.

Thanks

(b)(6), (b)(7)(C)

**Pilot Schedule: Monday – January 26<sup>th</sup> (Hidalgo POE)**

- Team arrives at Hidalgo POE (0830) 1026 S. International, Hidalgo, Texas 78557\*
- Senior Management Open Source Brief (0900-1000)
- Babel Training (1000-1400)
  - (b)(7)(E) (b)(6), (b)(7)(C) @CBP.DHS.GOV
  - (b)(7)(E) (b)(6), (b)(7)(C) @cbp.dhs.gov
  - (b)(7)(E) (b)(6), (b)(7)(C) @CBP.DHS.GOV
  - Cargo (b)(6), (b)(7)(C) @cbp.dhs.gov
  - RGV SIU - (b)(6), (b)(7)(C) @CBP.DHS.GOV
  - RGV SIU - (b)(6), (b)(7)(C) @CBP.DHS.GOV

**Tuesday – January 27<sup>th</sup> (Hidalgo POE)**

(b)(6) will be available for 1 on 1 trainings (upon request)

Wednesday – January 28<sup>th</sup> (RGV Sector)

- (b)(6) will be available for 1 on 1 trainings (upon request)

**Hidalgo POE/RGV Sector - Babel Street Pilot****Points of Contact**

- **NTC Counter Network Division (NTC-CND) - Publically Available Information Group (PAIG)**

- Assistant Director: (b)(6), (b)(7)(C)
  - Email: (b)(6), (b)(7)(C)@CBP.DHS.GOV
  - Cell: (b)(7)(E)
- (b)(6), (b)(7)(C)
  - Email: (b)(6), (b)(7)(C)@cbp.dhs.gov
  - Cell: (b)(7)(E)

- **OIT – Targeting and Systems Program Directorate (TASPD)**

- (b)(6), (b)(7)(C)
  - Email: (b)(6), (b)(7)(C)@cbp.dhs.gov
  - Cell: (b)(7)(E)

- **Hidalgo Port of Entry**

- Asst. Port Director: (b)(6), (b)(7)(C)
  - Email: (b)(6), (b)(7)(C)
  - Office: (b)(7)(E)
  - Cell: (b)(7)(E)
- SCBPO: (b)(6), (b)(7)(C)
  - Email: (b)(6), (b)(7)(C)@CBP.DHS.GOV
  - (b)(7)(E)

- **RGV Sector**

- SOS: (b)(6), (b)(7)(C)
  - Email: N. (b)(6), (b)(7)(C)@CBP.DHS.GOV
  - Office: (b)(7)(E)
  - Cell: (b)(7)(E)

- **Babel Street**

- (b)(6) (Vendor representative to CBP)
  - Email: (b)(6)@babelstreet.com
  - Cell: (b)(6)

## Pilot Schedule

### Monday – January 26<sup>th</sup> (Hidalgo POE)

- Team arrives at Hidalgo POE (0830) 1026 S. International, Hidalgo, Texas 78557\*
- Senior Management Open Source Brief (0900-1000)
- Babel Training (1000-1400)
  - (b)(7)(E); (b)(6), (b)(7)(C) @CBP.DHS.GOV
  - (b)(7)(E); (b)(6), (b)(7)(C) @cbp.dhs.gov
  - (b)(7)(E); (b)(6), (b)(7)(C) @CBP.DHS.GOV
  - Cargo (b)(6), (b)(7)(C) cbp.dhs.gov
  - RGV SIU - (b)(6), (b)(7)(C) @CBP.DHS.GOV
  - RGV SIU - (b)(6), (b)(7)(C) CBP.DHS.GOV

### Tuesday – January 27<sup>th</sup> (Hidalgo POE)

- Mo will be available for 1 on 1 trainings (upon request)

### Wednesday – January 28<sup>th</sup> (RGV Sector)

- Mo will be available for 1 on 1 trainings (upon request)

### \*Directions to POE



Below is a map from the hotel to the port of entry. Once you get to the Whataburger, go past the traffic light then exit to your left and take the lane that indicates, "Do not Enter".

Follow the lane to the parking as shown in the picture below.

**(b)(7)(E)**

Message

---

**From:**

(b)(6), (b)(7)(C)

**Sent:**

2/7/2017 4:39:19 PM

**To:**

(b)(6)

babelstreet.com]

(b)(6)

@babelstreet.com]

**Subject:**

Final Agenda

**Attachments:**

Miami Babel St Pilot\_020717.docx

Miami Field Office - Babel Street Pilot

Points of Contact

- National Targeting Center – Counter Network Division (NTC-CND)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- OIT – Targeting and Systems Program Directorate (TASPD)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- 

**(b)(6)(b)(7)(C), (b)(7)(E)**

- Miami Field Office (Chief, Tactical Analytical Unit (TAU))

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Miami International Airport - Concourse D 3rd floor

- 

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Babel Street

- 

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**(b)(6)**



**Pilot Schedule**

**Wednesday – February 8<sup>th</sup> (MFO) - 909 SE 1 Ave - Suite 636**

- Team arrives at MIA (1130)
- Team Travels to MFO - Brief MFO/TAU Management on Pilot, Tools and SM activities (1330)
- CFO TAU Training (1400-1700)

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**(b)(6), (b)(7)(C)**

**Thursday – February 9<sup>th</sup> (Miami Intl Airport – Concourse D 3rd floor)**

- Brief MIA Management on Pilot, tools and SM activities (0830)
- **(b)(7)(E)** Training (0930)

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**(b)(6), (b)(7)(C)**

\*Primary Users

- Team Departs 1700

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 1/18/2017 5:25:47 PM  
**To:** (b)(6)@babelstreet.com]  
**Subject:** (b)(7)(E)

**(b)(6), (b)(7)(E)**

- **Due to Trump's Appointment , they announce siege to US Embassy and blockade of international bridges**

-Peasant groups and trade unions lead the call to mobilize; There will also be protests against the 'gasolinazo'

Summary

Faced with the protests of Donald Trump as president of the United States, different peasant, union and social groups led by El Barzón Nacional called for a siege around the US Embassy and the blockade of international bridges next Friday.

It will be at 5:00 p.m. on January 20, when a demonstration will be held before the diplomatic representation located in Paseo de la Reforma, this in demand of the protection of the Mexican migrants in the neighboring country and so that no taxes are imposed on the Remittances sent to Mexico by compatriots based in the United States.

Through Twitter, @BarzonNacional made the call:

See you this Friday at the US embassy to show our rejection of #Trump and its policies against the Mexican people, "he said.

But the call is also made so that the same Friday from the first hours, agrarian and union groups take the international bridges of the cities of the north of the country that border the United States, among them those of Tijuana, Ciudad Juárez and Matamoros.

<http://www.excelsior.com.mx/nacional/2017/01/17/1140341>

Message

From: (b)(6), (b)(7)(C)

Sent: 9/12/2017 3:03:50 PM

To: (b)(6)@babelstreet.com]

Subject: FW: Babel Street (b)(7)(E)

Attachments: (b)(7)(E)

Interesting requirements and worthy of review and discussion. (b)(7)(E)

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert

NTC-CND Publically Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)

Sent: Tuesday, September 12, 2017 10:01 AM

To: (b)(6), (b)(7)(C)@cbp.dhs.gov>

Subject: RE: Babel Street (b)(7)(E)

**(b)(6), (b)(7)(C), (b)(7)(E)**

I hope this helps. I'm happy to sit down with you and (b)(6) to discuss in person. Just let me know when!

Thanks again,

(b)(6)

From: (b)(6), (b)(7)(C)

Sent: Tuesday, September 12, 2017 8:45 AM

To: (b)(6), (b)(7)(C)@cbp.dhs.gov>

Subject: RE: Babel Street (b)(7)(E)

I am and very much appreciate it! Would you happen to have any examples/snapshots?

I will also look to have you chat directly with (b)(6) on this (hopefully I can be there) so we can get an additional requirement up and running.

You rock!

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publically Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), (b)(7)(C)

Sent: Tuesday, September 12, 2017 7:35 AM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: Babel Street (b)(7)(E)

Hey (b)(6), (b)(7)(C)

I hope you're doing well! I have a couple of suggestions for Babel Street (b)(7)(E)

(b)(7)(E)

Just a few ideas I wanted to throw out there since you're always looking for feedback.

Thanks!

(b)(6), (b)(7)(C)

Contractor - Unisys  
Supporting the Targeting & Analysis Systems Program Directorate  
Office of Information and Technology  
Counter Network Division  
U.S. Customs and Border Protection

**(b)(6), (b)(7)(C), (b)(7)(E)**

Message

From:

(b)(6), (b)(7)(C)

Sent:

9/21/2017 4:16:55 PM

To:

(b)(6)

@babelstreet.com]

Subject:

(b)(7)(E)

Attachments: Capture.PNG

**(b)(7)(E)**

Message

---

**From:** (b)(6), (b)(7)(C)

**Sent:** 2/1/2017 3:39:27 PM

**To:** (b)(6) @babelstreet.com]

**Subject:** Miami agenda

**Attachments:** Miami Babel St Pilot\_020117.docx



**Miami Field Office - Babel Street Pilot**

**Points of Contact**

- National Targeting Center – Counter Network Division (NTC-CND)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- OIT – Targeting and Systems Program Directorate (TASPD)

- 

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Miami Field Office (Chief, Tactical Analytical Unit (TAU))

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Miami International Airport - Concourse D 3rd floor

- 

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Babel Street

- 

- 

**(b)(6)**

### Pilot Schedule

#### Wednesday – February 8<sup>th</sup> (MFO) - 909 SE 1 Ave - Suite 636

- Team arrives at MIA (1130)
- Team Travels to MFO - Brief MFO/TAU Management on Pilot (b)(7)(E) (1330)
- CFO TAU Training (1400-1700)

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**(b)(6), (b)(7)(C)**

#### Thursday – February 9<sup>th</sup> (Miami Intl Airport – Concourse D 3rd floor)

- Brief MIA Management on Pilot, tools and SM activities (0830)
- (b)(7)(E) Training (0900)

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**(b)(6), (b)(7)(C)**

\*Primary Users

- Team Departs 1700

Message

From: (b)(6), (b)(7)(C)

Sent: 1/22/2019 3:27:03 PM

To: (b)(6) @babelstreet.com]

CC: (b)(6), (b)(7)(C)

Subject: RE: Babel Street Locate X

Moe,

(b)(7)(E)

(b)(6), (b)(7)(C)

Enforcement Analysis Specialist

National Targeting Center - Counter Network Division

(b)(7)(E)

From: (b)(6) @babelstreet.com>

Sent: Friday, January 18, 2019 2:39 PM

To: (b)(6)

Cc: (b)(6)

Subject: RE: Babel Street Locate X

OK: (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

Capture Location Device Cluster View:

**(b)(7)(E)**

Let me know,

**(b)(6)**

Director, Border Programs

11921 Freedom Drive

suite 1050

Reston, VA 20190

**(b)(6)**

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From: [redacted]@cbp.dhs.gov  
Sent: Friday, January 18, 2019 1:26 PM  
To: [redacted]@babelstreet.com  
Subject: RE: Babel Street Locate X

**(b)(7)(E)**

**(b)(6), (b)(7)(C)**

Enforcement Analysis Specialist  
National Targeting Center – Counter Network Division

**(b)(7)(E)**

From: [redacted]@babelstreet.com  
Sent: Friday, January 18, 2019 12:57 PM  
To: [redacted]@cbp.dhs.gov  
Cc: [redacted]@cbp.dhs.gov; [redacted]@cbp.dhs.gov; [redacted]@cbp.dhs.gov  
**(b)(6), (b)(7)(C)** @CBP.DHS.GOV; [redacted]@cbp.dhs.gov; [redacted]@cbp.dhs.gov; [redacted]@cbp.dhs.gov  
Subject: RE: Babel Street Locate X

Hi [redacted]

I started [redacted]

**(b)(7)(E)**

(b)(7)(E)

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**(b)(7)(E)**

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**(b)(7)(E)**

**(b)(7)(E)**

I'm happy to chat over the phone as well.

Take care,

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
suite 1050  
Reston, VA 20190

**(b)(6)**

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From: **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov>

Sent: Friday, January 18, 2019 10:45 AM

To: **(b)(6)** <[redacted]@babelstreet.com>

CC: **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov> **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov>

**(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov> **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov> **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov>

Subject: Babel Street Locate X

**(b)(6)**

**(b)(7)(E)**

**(b)(7)(E)**

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**(b)(7)(E)**

**(b)(7)(E)**

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**(b)(7)(E)**

Please let me know if you are able to help with this.

**(b)(6), (b)(7)(C)**

Enforcement Analysis Specialist



**(b)(7)(E)**

**(b)(7)(E)**

Message

From: (b)(6)@babelstreet.com]

Sent: 10/22/2019 1:21:04 PM

To: (b)(6), (b)(7)(C)

Subject: Re: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

Good morning, we've reset your Babel University credentials and provided you the updated ones below. Please let us know if you have questions or if you need further assistance.

(b)(6), (b)(7)(C), (b)(7)(E)

Respectfully,

(b)(6)

Director - Babel Street  
Customer Experience

(b)(6)

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On Tue, 22 Oct at 6:18 AM, (b)(6), (b)(7)(C)@cbp.dhs.gov> wrote:

I was able to log in yesterday and change my password... I tried to login today, and it is telling me my login information is not correct.

(b)(6), (b)(7)(C)

Detroit Contraband Enforcement Team  
U.S. Customs and Border Protection

---

From: (b)(6)@babelstreet.com>

Sent: Monday, October 21, 2019 1:44 PM

To: (b)(6), (b)(7)(C)@cbp.dhs.gov>

Subject: Re: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

Sure, not a problem, below are your updated credentials for Babel University. Please let us know if you need further assistance.

(b)(6), (b)(7)(C), (b)(7)(E)

Respectfully,

**(b)(6)**

Director - Babel Street  
Customer Experience

**(b)(6)**

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On Mon, 21 Oct at 1:39 PM **(b)(6), (b)(7)(C)**

**(b)(6), (b)(7)(C)** <cbp.dhs.gov> wrote:

Yes, can you please reset it. Thank you.

Respectfully,

**(b)(6), (b)(7)(C)**

Detroit Contraband Enforcement Team  
U.S. Customs and Border Protection

---

From: **(b)(6)** <babelstreet.com>

Sent: Monday, October 21, 2019 1:38 PM

To: **(b)(6), (b)(7)(C)**

**(b)(6), (b)(7)(C)** <cbp.dhs.gov>

Subject: Re: **(b)(7)(E)**

Hi **(b)(6), (b)(7)(C)**

Thank you for reaching out. Are you referring to your Babel University account or the Babel X account **(b)(6), (b)(7)(C)** **(b)(6), (b)(7)(C)** may have assigned you to?

For the Babel University account, yes, your username is your email address. (If you need us to reset your Babel University password, I'd be happy to do that.)

For the Babel X account, **(b)(6), (b)(7)(C)** would have given you the credentials for the account: **(b)(7)(E)**

**(b)(7)(E)**

Respectfully,

**(b)(6)**

Director - Babel Street  
Customer Experience

**(b)(6)**

(b)(6)

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**(b)(6), (b)(7)(C), (b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 10/8/2019 2:37:54 PM  
**To:** (b)(6)@babelstreet.com; (b)(6), (b)(7)(C)  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** RE: Tracking capability

Let me know when you can chat.

(b)(6), (b)(7)(C)  
Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection  
(b)(7)(E)

---

**From:** (b)(6)@babelstreet.com>  
**Sent:** Friday, September 27, 2019 12:09 PM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Cc:** (b)(6), (b)(7)(C)@CBP.DHS.GOV>; (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** RE: Tracking capability

Hello (b)(6), (b)(7)(C)

Thank you for reaching out and for following up on our discussion.

(b)(7)(E) Let's setup a virtual call to go over those features and this way I can share with you some of the lessons learned from your colleagues across CBP. Please let me know what your schedule is like next week and we can deconflict from there.

I've also CC'd (b)(6), (b)(7)(C) the CND/AP(IG Senior Advisor, (b)(7)(E)  
(b)(7)(E)

I'm looking forward to our next conversation.

Take care,

(b)(6)  
Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Sent:** Tuesday, September 24, 2019 3:10 PM  
**To:** (b)(6) @babelstreet.com>; (b)(6)  
(b)(6) @babelstreet.com>  
**Cc:** (b)(6), (b)(7)(C) CBP.DHS.GOV>  
**Subject:** Tracking capability

Hi (b)(6), (b)(7)(C)

I spoke with you at the Babel street training in Port Huron MI about using babel street (b)(7)(E)

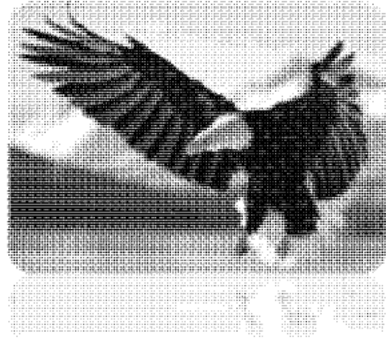
(b)(7)(E)

(b)(7)(E)

Your help with this would be greatly appreciated, I used the 2 emails since I had both on a prior email for when the training was being conducted and I wasn't sure which would work.

**THANK YOU,**

(b)(6), (b)(7)(C)  
U.S. CUSTOMS AND BORDER PROTECTION OFFICER  
(b)(7)(E)  
Detroit Dark Web Task Force  
(b)(7)(E)  
Selfridge Air National Guard Base (S.A.N.G.B)  
40741 School House Road  
Building 1515  
Harrison Township, MI 48045  
(b)(6), (b)(7)(C)



This nation will remain the land of the free only so long as it is the home of the brave. ~Elmer Davis

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Miami Field Office

Babel Street/Open Source Tools Training

Purpose

PAIG continues to seek opportunities to highlight, inform and provide context to field management and personnel on the latest publicly available information/open source efforts, capabilities, tools, and use cases utilized across the enterprise. (b)(7)(E)

**(b)(6), (b)(7)(C), (b)(7)(E)**

Points of Contact

• NTC – Counter Network Division – Publicly Available Information Group (PAIG)

○

○

**(b)(6), (b)(7)(C), (b)(7)(E)**

• Miami Field Office

○

**(b)(6), (b)(7)(C), (b)(7)(E)**

• Miami International Airport

○

**(b)(6), (b)(7)(C), (b)(7)(E)**

• FBI – Miami

○

**(b)(6), (b)(7)(C), (b)(7)(E)**

• Babel Street Representatives

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**(b)(6)**

**Master Schedule****Sunday January 5<sup>th</sup>**

- NTC Team travels to Miami

**Monday January 6<sup>th</sup>**

- 0700 - NTC Team arrives Port Everglades - 23 workstations
- 0730 - Provide Open Source Brief to MFO TAU
- 0830 - Break
- 0845 - MFO TAU Overview, threats, workflows
- 0945 - Break
- 1000 - BabelX Training – Overview and Research Tab
- 1115 - Lunch
- 1245 - BabelX Training – Research Exercises
- 1345 - Break
- 1400 - BabelX Training – LocateX
- 1500 - NTC Team Departs for Hotel

**Tuesday January 7<sup>th</sup>**

- 0700 - NTC Team arrives Port Everglades - 23 workstations
- 0715 - BabelX one on ones
- 0845 - Break
- 0900 - Tool Demos (b)(7)(E) Training
- 1100 - Lunch
- 1230 - Tool one on ones / (b)(7)(E)
- 1500 - NTC Team Departs for Hotel

**Wednesday January 8<sup>th</sup>**

- 0800 - NTC (b)(7)(E) Teams arrives at Miami International Airport
- 0815 - BabelX Training (PAU/ATU/PERT/FBI) – Overview and Research Tab
- 0930 - Break
- 0945 - BabelX Training – Research Exercises
- 1045 - Tool Overviews (b)(7)(E) Training
- 1215 - Lunch
- 1315 - BabelX - (b)(7)(E) - CBP Tool 1 on 1
- 1445 - Break
- 1500 - BabelX Training - (b)(7)(E) - CBP Tool 1 one 1
- 1600 - Team Departs for Hotel

**Thursday January 6<sup>th</sup>**

- 0900 – NTC (b)(7)(E) Teams arrives at Miami International Airport
- 0930 - BabelX - (b)(7)(E)
- 1600 – Team Departs

Message

From:

(b)(6), (b)(7)(C)

Sent: 12/31/2019 2:03:20 PM

To: (b)(6) [mailto:babelstreet.com]

Subject: Latest Agenda

Attachments: Miami\_Training\_12\_31\_19.docx

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

Miami Field Office

Babel Street/Open Source Tools Training

Purpose

**(b)(7)(E)**

Points of Contact

• **NTC – Counter Network Division – Publicly Available Information Group (PAIG)**

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**(b)(6), (b)(7)(C), (b)(7)(E)**

• **Miami Field Office**

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**(b)(6), (b)(7)(C), (b)(7)(E)**

• **Miami International Airport**

○

**(b)(6), (b)(7)(C), (b)(7)(E)**

•

**(b)(6)**

• **Babel Street Representatives**

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**(b)(6)**

## **Master Schedule**

### **Sunday January 5<sup>th</sup>**

- NTC Team travels to Miami

### **Monday January 6<sup>th</sup>**

- 0700 - NTC Team arrives Port Everglades -1800 Eller Drive, 3<sup>rd</sup> Flr, Ft Lauderdale 33316
- 0730 - Provide Open Source Brief to MFO TAU
- 0830 - Break
- 0845 - MFO TAU Overview, threats, workflows
- 0945 - Break
- 1000 - BabelX Training – Overview and Research Tab
- 1115 - Lunch
- 1245 - BabelX Training – Research Exercises
- 1345 - Break
- 1400 - BabelX Training – LocateX
- 1500 - NTC Team Departs for Hotel

### **Tuesday January 7<sup>th</sup>**

- 0700 - NTC Team arrives Port Everglades - 1800 Eller Drive, 3<sup>rd</sup> Flr, Ft Lauderdale 33316
- 0715 - BabelX 1 on 1
- 0845 - Break
- 0900 - Whooster Training
- 1100 - Lunch
- 1230 - Tool 1 on 1/Tradecraft/Requirements Collection
- 1500 - NTC Team Departs for Hotel

### **Wednesday January 8<sup>th</sup>**

- 0800 – NTC Team arrives at Miami International Airport Address: 2100 NW 42nd Ave, Miami, FL 33126- Concourse D International Arrivals
- 0815 - BabelX Training (PAU/ATU/PERT) – Overview and Research Tab
- 0930 - Break
- 0945 - BabelX Training – Research Exercises
- 1045 - Whooster Training
- 1215 - Lunch
- 1315 - CBP Tool 1 on 1
- 1445 - Break
- 1500 - CBP Tool 1 one 1
- 1600 - Team Departs for Hotel

### **Wednesday January 8<sup>th</sup>**

- 0800 - NTC/FBI Teams arrives Port Everglades - 1800 Eller Dr, 3<sup>rd</sup> Flr, Ft Lauderdale 33316

- 0815 - BabelX Training
- 0930 - Break
- 0945 - BabelX Training – Research Exercises
- 1045 - Whooster Training
- 1215 - Lunch
- 1315 - BabelX - (b)(7)(E)
- 1445 - Break
- 1500 - BabelX Training - (b)(7)(E)
- 1600 - Team Departs for Hotel

**Thursday January 6<sup>th</sup>**

- 0900 – NTC/FBI Teams arrives at Port Everglades - 1800 Eller Dr, 3<sup>rd</sup> Flr, Ft Lauderdale, FL
- 0930 - BabelX - (b)(7)(E)
- 1600 – Team Departs

Message

From: (b)(6), (b)(7)(C)

Sent: 1/8/2019 9:00:58 PM

To: (b)(6) [mailto:(b)(6)@babelstreet.com]

Subject: ADMIN REQUEST - STATS

(b)(6)

With the end of month reviews...I'm spending way too much time now that we have (b)(7)(E) Having to cut/paste/copy from the different tables and across docs is ridiculous.

(b)(7)(E)

Thanks

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)



Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 6/13/2019 11:15:32 AM  
**To:** (b)(6) @babelstreet.com]  
**CC:** (b)(6) @hotmail.com]  
**Subject:** RE: RFI: Question on Acquiring Additional Licensing

Oh, and more importantly, yes, they loved you!!!! However, if we can't figure out a way to get Babel Street access for the students, we probably won't include it in future PAU training. If we can figure out a way to make it work, then I have to find more time for your lesson. As of now, I haven't included it in the August or September sessions but there is ample time to make adjustments.

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** Thursday, June 13, 2019 7:10 AM  
**To:** (b)(6) @babelstreet.com>  
**Cc:** (b)(6) @hotmail.com>  
**Subject:** RE: RFI: Question on Acquiring Additional Licensing

Good Morning (b)(6)

I don't see (b)(6), (b)(7)(C) cc:'d and wasn't sure whether it was (b)(6), (b)(7)(C) so...I left him off, sorry!

We understand that there are (b)(7)(E) licenses for all of CBP which is probably a huge challenge to prioritize and manage. NTC-P anticipates two more PAU classes by the end of this FY for a total of 60 students. No projections have yet been made for FY20 but that's potentially an additional (b)(7)(E) students. These numbers do not take into account decreases in PAU personnel due to attrition or rotation; that will be an additional challenge but I should be able to assist in deconflicting.

(b)(7)(E)

I'll be here all day and am available at your convenience. Thank you!

V/R,  
(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)  
National Targeting Center, Passenger Division, 3.02-006C  
Office of Field Operations  
U.S. Customs and Border Protection  
Desk: (b)(7)(E)

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---

**From:** (b)(6) @babelstreet.com>  
**Sent:** Wednesday, June 12, 2019 3:25 PM  
**To:** (b)(6), (b)(7)(C) @cbp.dhs.gov>

Cc: (b)(6)@hotmail.com>

Subject: Re: RFI: Question on Acquiring Additional Licensing

Hello (b)(6), (b)(7)(C)

It was great to meet you and the team during our work session.

I've CC'd (b)(6), (b)(7)(C) the Senior Advisor at the PAIG team. I also shared with (b)(6), (b)(7)(C) how our PAU class went. Could I also ask you to share with him the number of licenses the team is looking for as well as any other support for a similar session. This will help so us plan accordingly.

I'm available when you both are to chat.

Take care,

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C)

Sent: Wednesday, June 12, 10:48 AM

Subject: RFI: Question on Acquiring Additional Licensing

To: (b)(6)

Good Morning (b)(6)

We met briefly at NTC a few weeks ago during training for our analysts at the port. At your convenience, I'm interested in obtaining information on potentially purchasing additional licenses exclusively for use by NTC-Passenger. I've been asked to provide a wishlist for my program and this is one of the items on my wishlist. My contact information is below. Thank you!

V/R,  
Jen

(b)(6), (b)(7)(C)

CBPO (PAU Program Manager)  
National Targeting Center, Passenger Division, 3.02-006C

Office of Field Operations  
U.S. Customs and Border Protection

Desk: (b)(7)(E)

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Message

**From:** (b)(6) [babelstreet.com]  
**Sent:** 9/3/2019 2:52:44 PM  
**To:** (b)(6), (b)(7)(C)  
**Subject:** FW: (b)(7)(E) Forum 12 September 2019  
**Attachments:** (b)(7)(E) Itinerary for Capability Demonstrators.docx

FYSA (b)(6) will be close by next week, talking about Bulk

(b)(6)

Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**ITINERARY**

**FOR**

**(b)(7)(E)**

**FORUM**

**12 SEPTEMBER 2019**

**Thursday, 12 September (Attire: Business Casual)**

- 0630-0900 Breakfast buffet or cooked to order omelets available in the Hotel Lobby
- 0800-0815 Welcome and Recap in Grande B Conference Room, Lobby Level at the Embassy Suites Hotel OUSD(I)
- 0815-0845 Innovative & Forward Thinking Capability Demos: Senseye **(b)(6)**  
**(b)(6)**
- 0845-0915 Innovative & Forward Thinking Capability Demos: Onfido **(b)(6)**
- 0915-0945 Innovative & Forward Thinking Capability Demos: Babel Street **(b)(6)**
- 0945-1015 Innovative & Forward Thinking Capability Demos: AC Global Risk **(b)(6)**  
**(b)(6)**
- 1015-1030 Closing Remarks & Adjourn
- Departures Follow

Appointment

**From:** (b)(6) [redacted]@babelstreet.com]

**Sent:** 7/30/2019 9:49:51 PM

**To:** (b)(6) [redacted]  
(b)(6) [redacted] (b)(6) [redacted]  
(b)(6) [redacted]@ucia.gov]

**Subject:** (b)(7)(E) [redacted] Review

**Location:** WebEx

**Start:** 7/31/2019 1:30:00 PM

**End:** 7/31/2019 2:00:00 PM

**Show Time As:** Free

**Recurrence:** (none)

(b)(6) [redacted]

You should just be able to click the link to join. I look forward to chatting tomorrow.

Message

From: (b)(6) [redacted]@babelstreet.com]

Sent: 1/2/2019 8:52:14 PM

To: (b)(6), (b)(7)(C) [redacted]

Subject: Re: Babel Basics Exercises Incomplete

Hello,

I saw that you completed the Babel Basics course material today. I went in to the system to review your exercises and I am not seeing any of them completed. I wanted to see if you completed the exercises somewhere other than the training environment or if you had issues with the training? (b)(7)(E) [redacted]. If you struggled with the exercises, I am happy to meet with you one on one to discuss this further. If you would like to try the exercises now, (b)(7)(E) [redacted] our records show you were assigned the below training environment user (I have reset that password for you).

Please let me know! I cannot issue you Babel X credentials until the exercises are completed as they are a require part of the training.

(b)(7)(E) [redacted]

Message

From:  
Sent:  
To:

(b)(6), (b)(7)(C)

CC: (b)(6) @babelstreet.com]  
Subject: Re: DISREGARD: Babel Street

Cool

Sent from my iPhone

On Aug 14, 2019, at 2:08 PM (b)(6), (b)(7)(C) <cbp.dhs.gov> wrote:

My apologies, please disregard the below. I'm told this issue has been resolved.

---

From: (b)(6), (b)(7)(C)  
Sent: Wednesday, August 14, 2019 3:00 PM  
To: (b)(6), (b)(7)(C) <cbp.dhs.gov> (b)(6)  
(b)(6) <@babelstreet.com>  
Subject: FW: Babel Street

Good Afternoon (b)(6), (b)(7)(C)

The below user was able to access Babel Street prior but is having difficulty today. Are you able to assist?

He's having a similar access issue with SILO and we will pursue that separately with the appropriate POC. Thank you!

V/R,

(b)(6), (b)(7)(C)

---

From: (b)(6), (b)(7)(C)  
Sent: Wednesday, August 14, 2019 2:34 PM  
To: (b)(6), (b)(7)(C) <CBP.DHS.GOV>  
Subject: Babel Street

(b)(7)(E)



Message

**From:** (b)(6) [babelstreet.com]

**Sent:** 10/29/2019 5:38:39 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** Re: Babel's Streets Training Environment

**Attachments:** Babel Basics (b)(7)(E) Workbook.pdf

(b)(6), (b)(7)(C)

Not a problem, based on our records, I did not see a Babel Training Enclave account assigned to you, I have assigned you a fresh account to complete the Babel University training exercises and attached the workbook.

Please note that the Training Enclave login is different from your Babel University Account. Specifically, your Babel University account password was reset to the one listed above.

(b)(7)(E)

This should sort out the issue, please give us a shout if you encounter any other issues!

Kind regards,

(b)(6)

Customer Experience Manager  
Customer Experience Team

(b)(6)

[www.babelstreet.com](http://www.babelstreet.com)

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On Tue, 29 Oct at 1:30 PM, (b)(6), (b)(7)(C) @cbp.dhs.gov> wrote:  
Still a no go:

**(b)(7)(E)**

Is it because my Babel Street account is inactive? If that's the case, don't sweat it.

**(b)(6), (b)(7)(C)**

U.S. Customs and Border Protection Officer  
New York Field Office  
Tactical Analytical Unit

**(b)(7)(E)**

**(b)(6), (b)(7)(C)**

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From: **(b)(6)** @babelstreet.com>  
Sent: Tuesday, October 29, 2019 12:41 PM  
To: **(b)(6), (b)(7)(C)** @cbp.dhs.gov>  
Subject: Re: Babel's Streets Training Environment

**(b)(6), (b)(7)(C)**

I apologize for the inconvenience i have reset your password to the one listed below, please reach out if you are unable to gain access.

**(b)(7)(E)**

Kind regards,

**(b)(6)**

Customer Experience Manager  
Customer Experience Team

**(b)(6)**

[www.babelstreet.com](http://www.babelstreet.com)

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On Tue, 29 Oct at 11:51 AM (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) <cbp.dhs.gov> wrote:

I am unable to login to Babel's Streets Training Environment. Is anyone able to assist me?

Regards,

(b)(6), (b)(7)(C)

U.S. Customs and Border Protection Officer  
New York Field Office  
Tactical Analytical Unit

(b)(6), (b)(7)(C), (b)(7)(E)

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The enclosed information was collected and disseminated under provisions of the Bank Secrecy Act (the BSA) and U.S. Department of the Treasury regulations implementing the BSA. See 31 U.S.C. 5311, et seq.; 31 CFR Chapter X. The information is sensitive in nature and is to be treated accordingly. The information may be used only for a purpose consistent with a criminal, tax, or regulatory investigation or proceeding, or in the conduct of intelligence or counterintelligence activities, including analysis, to protect against international terrorism. See 31 U.S.C. 5311. The information cannot be further released, disseminated, disclosed, or transmitted without prior approval of the Director of Financial Crimes Enforcement Network or his authorized delegate. Suspicious activity reports filed under the BSA must be treated with particular care given that they contain unsubstantiated allegations of possible criminal activity, akin to confidential informant tips. Unauthorized release of information collected under the BSA may result in criminal or civil sanctions.

Message

From:

(b)(6), (b)(7)(C)

Sent: 11/29/2019 3:12:56 AM

To: (b)(6)@babelstreet.com

Subject: RE: new babel account provisioning

Attachments: (b)(7)(E) november 2019 (002).xls

Sorry one additional person.

---

From: (b)(6), (b)(7)(C)

Sent: Thursday, November 28, 2019 9:52 PM

To: (b)(6)@babelstreet.com

Subject: new babel account (b)(7)(E)

I have attached a document containing the names of individuals who need (b)(7)(E) in Babel.

Thank You,

CBPO (b)(6), (b)(7)(C)

**(b)(6), (b)(7)(C), (b)(7)(E)**









Message

From:

(b)(6), (b)(7)(C)

Sent:

11/29/2019 2:51:34 AM

To:

(b)(6)@babelstreet.com

Subject:

new babel account provisioning

Attachments:

BABEL (b)(7)(E) november 2019.xls

I have attached a document containing the names of individuals who need (b)(7)(E) in Babel.

Thank You,

CBPO (b)(6), (b)(7)(C)

**(b)(6), (b)(7)(C), (b)(7)(E)**







Message

From: (b)(6), (b)(7)(C)

Sent: 10/21/2019 5:50:37 PM

To: (b)(6) @babelstreet.com]

Subject: RE: babel (b)(7)(E)

Attachments: BABEL.xls

I have attached a list of names and email to be (b)(7)(E) for Babel.

Thank you very much for your help.

CBPC (b)(6), (b)(7)(C)

From: (b)(6) @babelstreet.com>

Sent: Friday, October 18, 2019 4:18 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov>, (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: Re: babe (b)(7)(E)

Hello CBPC (b)(6), (b)(7)(C)

Thank you for reaching out to us

Babel accounts are requested through, and (b)(7)(E) by, Mr. (b)(6), (b)(7)(C) the Senior Advisor at the NTC-CND Publicly Available Information Group (PAIG).

Please send us the names and emails of the individuals requesting access and we'll put them through our virtual training, Babel University. Completing the training will make those individuals eligible for the next available account.

Please don't hesitate to let us know if you have any particular open source requirements.

Take care,

(b)(6)

Director, Border & Automation Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Sent:** Sunday, October 13, 2019 11:41 PM  
**To:** (b)(6) @babelstreet.com>  
**Cc:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** babel (b)(7)(E)

How can we get additional people (b)(7)(E) with Babel? What is the process?

Thanks,

CBPC (b)(6), (b)(7)(C)

**(b)(6), (b)(7)(C), (b)(7)(E)**








Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 1/30/2019 5:19:50 PM  
**To:** (b)(6)@babelstreet.com]  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** RE: Babel Gov POC

Thank you kindly sir!!

(b)(6), (b)(7)(C)

Acting Director  
U.S. Border Patrol Headquarters - Intelligence Division  
**Northern Border Coordination Center**  
40741 Schoolhouse Rd. Building 1515  
Selfridge ANGB, MI 48045

(b)(6), (b)(7)(C), (b)(7)(E)



---

**From:** (b)(6)@babelstreet.com>  
**Sent:** Wednesday, January 30, 2019 12:16 PM  
**To:** (b)(6), (b)(7)(C)@CBP.DHS.GOV>  
**Cc:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** RE: Babel Gov POC

Hello Acting Director (b)(6), (b)(7)(C)

I wanted to confirm that (b)(6), (b)(7)(C), (b)(7)(E) from HSI did reach out to us and we connected him with the appropriate POC for his organization.

Thank you Sir for connected us.

Much appreciated,

(b)(6)

Director, Border Programs  
11921 Freedom Drive

Suite 1050  
Reston, VA 20190

**(b)(6)**

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---

**From:** **(b)(6), (b)(7)(C)** <[REDACTED]@BP.DHS.GOV>  
**Sent:** Tuesday, January 29, 2019 1:22 PM  
**To:** **(b)(6)** <[REDACTED]@babelstreet.com>  
**Cc:** **(b)(6), (b)(7)(C)** <[REDACTED]@cbp.dhs.gov>  
**Subject:** RE: Babel Gov POC

I've been called MUCH worse! I sincerely appreciate your help. Hopefully, the HSI POC will reach out to you soon.

**(b)(6), (b)(7)(C)**

Acting Director  
U.S. Border Patrol Headquarters - Intelligence Division  
**Northern Border Coordination Center**  
40741 Schoolhouse Rd. Building 1515  
Selfridge ANGB, MI 48045

**(b)(6), (b)(7)(C), (b)(7)(E)**



---

**From:** **(b)(6)** <[REDACTED]@babelstreet.com>  
**Sent:** Tuesday, January 29, 2019 12:10 PM  
**To:** **(b)(6), (b)(7)(C)** <[REDACTED]@CBP.DHS.GOV>  
**Cc:** **(b)(6), (b)(7)(C)** <[REDACTED]@cbp.dhs.gov>  
**Subject:** RE: Babel Gov POC

Apologies Acting Director **(b)(6), (b)(7)(C)**! I'd be happy to assist in any way that I can Sir.

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>

**Sent:** Tuesday, January 29, 2019 12:04 PM

**To:** (b)(6) @babelstreet.com> (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) @CBP.DHS.GOV>

**Subject:** Re: Babel Gov POC

That's Acting Director (b)(6)

---

**From:** (b)(6) @babelstreet.com>

**Sent:** Tuesday, January 29, 2019 12:00:57 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** Re: Babel Gov POC

Happy to assist in any way (b)(6), (b)(7)(C)

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

From: (b)(6), (b)(7)(C) @CBP.DHS.GOV>  
Sent: Tuesday, January 29, 2019 11:28:22 AM  
To: (b)(6), (b)(7)(C)  
Cc: (b)(6)  
Subject: RE: Babel Gov POC

Awesome! We will pass it along.

(b)(6), (b)(7)(C)

Acting Director  
U.S. Border Patrol Headquarters - Intelligence Division  
Northern Border Coordination Center  
40741 Schoolhouse Rd. Building 1515  
Selfridge ANGB, MI 48045

(b)(6), (b)(7)(C), (b)(7)(E)



---

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>  
Sent: Tuesday, January 29, 2019 11:26 AM  
To: (b)(6), (b)(7)(C) @CBP.DHS.GOV>  
Cc: (b)(6) @babelstreet.com>  
Subject: Re: Babel Gov POC

Hey Sir,

That would be (b)(6) cc'd here)

(b)(6), (b)(7)(C)

---

From: (b)(6), (b)(7)(C)  
Sent: Tuesday, January 29, 2019 7:26 AM

To: (b)(6), (b)(7)(C)

Subject: Babel Gov POC

Do you have a POC with Babel that I can give to HSI?

(b)(7)(E)

(b)(7)(E)

Babel POC that he can pass

on to his folks

(b)(6), (b)(7)(C)

Acting Director  
U.S. Border Patrol Headquarters - Intelligence Division  
**Northern Border Coordination Center**  
40741 Schoolhouse Rd. Building 1515  
Selfridge ANGB, MI 48045

(b)(6), (b)(7)(C), (b)(7)(E)



Message

**From:** (b)(6), [redacted]@babelstreet.com]

**Sent:** 6/4/2021 6:47:33 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** Fw: Babel for TAU

**Attachments:** LinkedIn.jpg

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

FYSA, he reached out to one of my colleagues on LinkedIn.

(b)(6)

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

moe@babelstreet.com

[www.babelstreet.com](http://www.babelstreet.com)

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---

**From:** (b)(6), [redacted]@babelstreet.com>

**Sent:** Friday, June 4, 2021 2:46 PM

**To:** (b)(6), (b)(7)(C) [redacted]@cbp.dhs.gov>

**Cc:** (b)(6), (b)(7)(C) [redacted]@cbp.dhs.gov>

**Subject:** Babel for TAU

Hello Officer (b)(6), (b)(7)(C)

I understand that you're interested in access to Babel Street, and I wanted to put you in touch with CBP's POC, (b)(6), (b)(7)(C) (CC'd), the NTC/PAIG Senior Advisor.

If you would please coordinate with him on what you're looking for and I would be happy to support what you two agree on.

Take care,

(b)(6)

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

(b)(6)

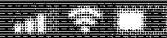
moe@babelstreet.com

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9:48



(b)(6), (b)(7)(C)



(b)(6), (b)(7)(C)

I am with CBP on the southern border and your tools were listed on our TAU site which I am a member. The only way to access you services is with a login/PW which I do not have. If you could let me know what steps I need to take to utilize your services it would be greatly appreciated.

My government email is:

(b)(6), (b)(7)(C) [CBPDHS.GOV](mailto:CBPDHS.GOV)

Thank you,

(b)(6), (b)(7)(C)

CBP  
Port of Progreso  
Tactical Analysis Unit

(b)(7)(E)

Yes, interested...

No thanks...

Reply

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 4/25/2019 11:27:08 PM  
**To:** (b)(6)@babelstreet.com  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** RE: ATS-G Data Review and Way Forward

Awesome, let's aim for 3pm. If you could set up the invite as well, I'd appreciate it. Also, it's probably going to be just us. Thanks Moe.

V/r

(b)(6), (b)(7)(C)  
Operations Advisor  
NTC/CND/Publically Available Information Group  
U.S. Customs & Border Protection  
(b)(7)(E)

---

**From:** (b)(6)@babelstreet.com>  
**Sent:** Thursday, April 25, 2019 12:59 PM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Cc:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** RE: ATS-G Data Review and Way Forward

Hi (b)(6), (b)(7)(C)

Yeah, tomorrow at those times works.

Please let me know if you want me to setup the invite and who else to send it to.

Take care,

(b)(6)  
Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Sent:** Thursday, April 25, 2019 11:48 AM  
**To:** (b)(6), (b)(7)(C)@babelstreet.com>  
**Subject:** RE: ATS-G Data Review and Way Forward

Hey: (b)(6)

Do you have some time tomorrow afternoon, around 3 or 4 maybe that we could discuss the results and some of the feedback we have from Jerry?

V/r

(b)(6), (b)(7)(C)

Operations Advisor  
NTC/CND/Publically Available Information Group  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6)@babelstreet.com>

Sent: Thursday, April 4, 2019 1:48 PM

To: (b)(6), (b)(7)(C)@cbp.dhs.gov>, (b)(6), (b)(7)(C)@cbp.dhs.gov>, (b)(6), (b)(7)(C)@cbp.dhs.gov>, (b)(6), (b)(7)(C)@cbp.dhs.gov>

Subject: RE: ATS-G Data Review and Way Forward

Hello everyone,

Please find attached the following:

: (b)(7)(E)

(b)(7)(E)

How does the week of 4/22 look on your schedule?

Take care,

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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Message

**From:** (b)(6) [babelstreet.freshdesk.com]  
**Sent:** 11/6/2018 4:40:00 PM  
**To:** (b)(6), (b)(7)(C)  
**CC:** (b)(6) [babelstreet.com]  
**Subject:** Re: (b)(7)(E)

(b)(6), (b)(7)(C)

Thank you for reaching out. I'd be happy to assist. Feel free to call me at (b)(6) at your convenience.

What browser are you using? Do you have access to Chrome?

All the best,

(b)(6)

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On Tue, 6 Nov at 11:26 AM, (b)(6), (b)(7)(C) [r@cbp.dhs.gov] wrote:  
You have a message related to the following course:

(b)(7)(E)

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 3/14/2018 2:18:43 PM  
**To:** (b)(6)@babelstreet.com]  
**Subject:** RE: Info

nice

(b)(6), (b)(7)(C)

Contractor  
Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

**From:** (b)(6)@babelstreet.com]  
**Sent:** Wednesday, March 14, 2018 10:14 AM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** FW: Info

FYSA, for you and (b)(6) we're doing a WebEx for DG Porrior on Friday.

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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Some additional background on the senior (b)(6) (b)(6) that is attending the Friday CBSA briefing as well as the expectations that: "On Friday, Paul would really like you to go over a few case studies, as well as capabilities of the product. Furthermore Paul is always keenly focussed on operational outcomes/use – how will this augment our current processes/capabilities."

**From:** (b)(6)@cbasa-asfc.gc.ca>  
**Sent:** Monday, March 12, 2018 15:17

To: (b)(6)

Subject: Info

Hey (b)(6)

I have included DG (b)(6), (b)(7)(C)'s bio attached. Would you also be able to clarify the maximum number of people that can take the online Babel X training? I am trying to get organized here internally.

On Friday, (b)(6), (b)(7)(C) would really like you to go over a few case studies, as well as capabilities of the product. Furthermore (b)(6) is always keenly focussed on operational outcomes/use – how will this augment our current processes/capabilities.

Thank you,

(b)(6)

A/Manager, Operations Branch  
Canada Border Services Agency / Government of Canada

(b)(6)

Gestionnaire (p.i), Direction générale des opérations  
Agence des services frontaliers du Canada / Gouvernement du Canada

(b)(6)

Message

From:

(b)(6), (b)(7)(C)

Sent:

1/10/2018 10:42:09 PM

To:

(b)(6) @babelstreet.com]

CC:

(b)(6), (b)(7)(C)

Subject: Filters

Attachments: babble.docx

Sir,

Per our conversation today.

(b)(7)(E)

(b)(7)(E)

See attached

V/R

(b)(6), (b)(7)(C)

Program Manager

TTPC-ESTA

National Targeting Center

Sterling, VA

(b)(6), (b)(7)(C)

(b)(7)(E)

**(b)(7)(E)**



Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 3/8/2018 9:55:55 PM  
**To:** (b)(6);@babelstreet.com]  
**Subject:** FW: Babel Pilot  
**Attachments:** Babel AAR.docx

**From:** (b)(6), (b)(7)(C)  
**Sent:** Thursday, March 08, 2018 4:47 PM  
**To:** (b)(6), (b)(7)(C) <@cbp.dhs.gov>  
**Cc:** (b)(6), (b)(7)(C) <@cbp.dhs.gov>  
**Subject:** RE: Babel Pilot

(b)(6)

That sounds great. I advised (b)(6), (b)(7)(C) about Babel U. Will you be sending her information on how to access Babel U?

I have attached our AAR.

Thank you,

(b)(6), (b)(7)(C)

Deputy Patrol Agent in Charge, Buffalo Sector Intelligence Unit  
Department of Homeland Security | U.S. Border Patrol

(b)(7)(E)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)



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**From:** (b)(6), (b)(7)(C)  
**Sent:** Wednesday, March 07, 2018 12:34 PM  
**To:** (b)(6), (b)(7)(C) <@CBP.DHS.GOV>  
**Subject:** Babel Pilot

Sir,

(b)(6), (b)(7)(C) really took advantage of the pilot and I would like to extend a permanent account to her. I will give her the account but they she need to go through Babel U and finish within the next 30 days.

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C)**

Contractor

Law Enforcement Specialist/Subject Matter Expert

NTC-CND Publically Available Information Group (PAIG)

U.S. Customs & Border Protection

**(b)(7)(E)**

**Babel Pilot AAR**

(b)(7)(E)

**(b)(7)(E)**

Message

From:

(b)(6), (b)(7)(C)

Sent:

10/9/2018 7:51:22 PM

To:

(b)(6)@babelstreet.com

Subject:

FW: National Strategy for Counterterrorism

Attachments:

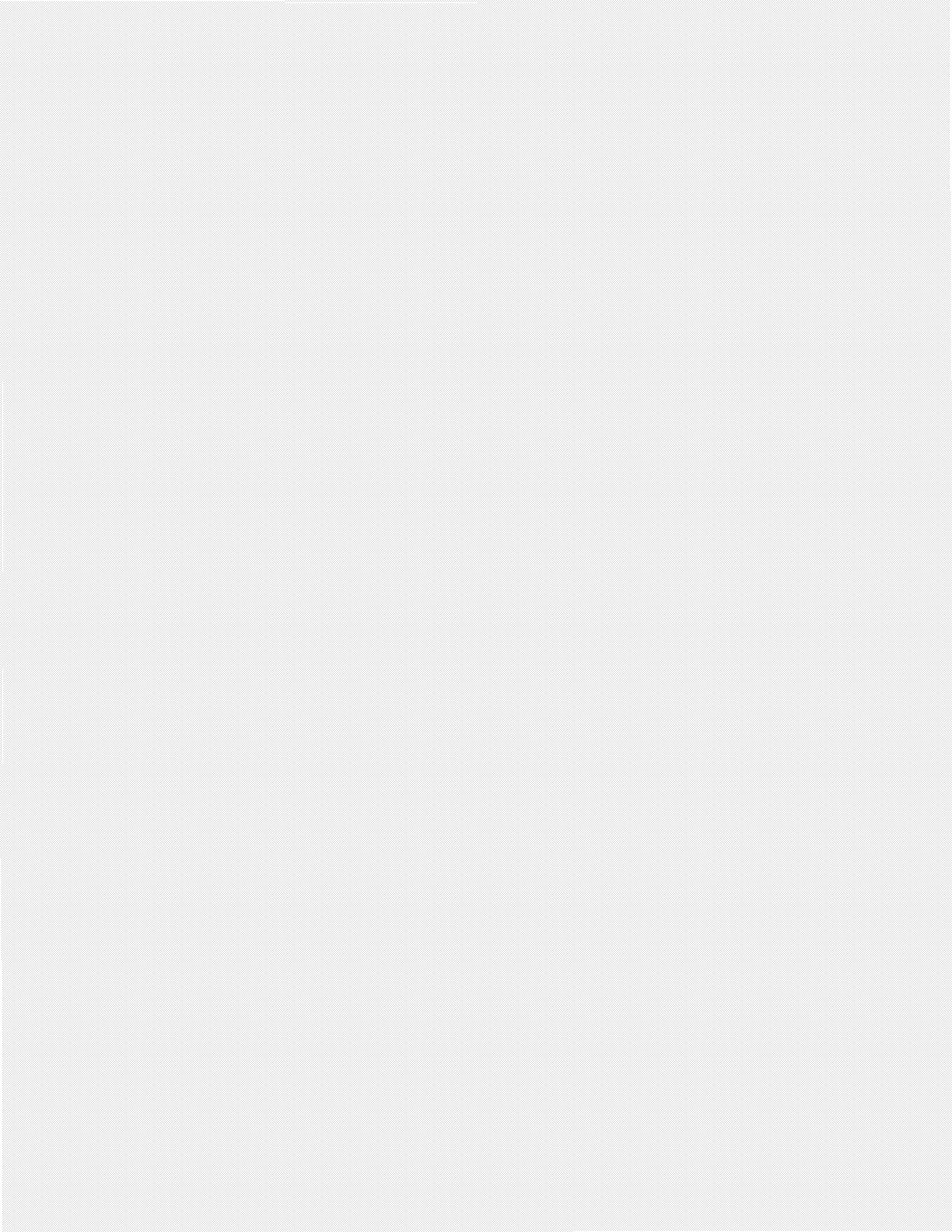
2018 National Strategy for Counterterrorism (October 2018).pdf

(b)(7)(E)

NATIONAL STRATEGY  
for  
COUNTERTERRORISM  
of the United States of America

OCTOBER 2018







THE WHITE HOUSE  
WASHINGTON, DC

My fellow Americans:

I made a solemn promise to the American people to spare no effort to preserve the safety and security of the United States. This National Strategy for Counterterrorism helps keep that promise. We must defeat the terrorists who threaten America's safety, prevent future attacks, and protect our national interests. This requires a new approach to combatting and preventing terrorism.

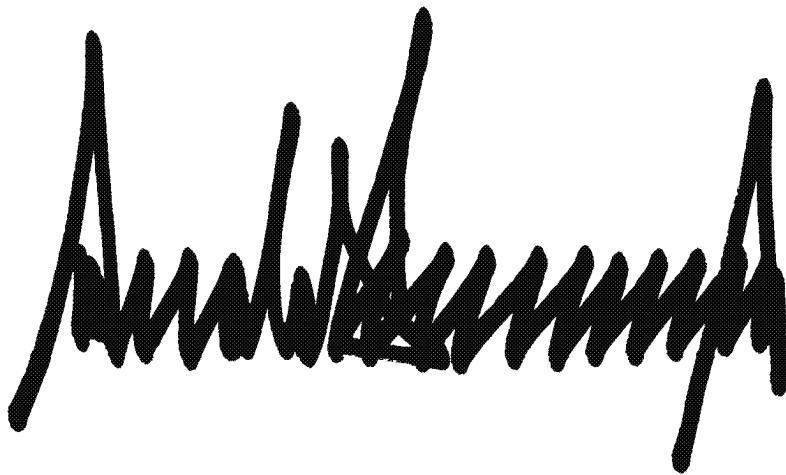
In fulfilling my promise to renew America's strength and security, I have revitalized our military, and we are now, through action and leadership, prevailing against the terrorists aiming to harm us and our interests. We are using all available tools at our disposal to combat terrorist groups, starve them of support, and prevent them from recruiting new followers. We are also disrupting terrorist threats within our own borders, from individuals mobilized to violence by a range of domestic and foreign terrorist ideologies and who threaten our safety.

This has not been easy. My Administration inherited a world in which the terrorist threat had become more complex and widespread than ever before. We, the people of the United States, face global terrorist networks and their affiliates. We face terrorist organizations backed by state sponsors. And we face homegrown threats inspired by terrorist propaganda.

The National Strategy for Counterterrorism recognizes the full range of terrorist threats that the United States confronts within and beyond our borders, and emphasizes the use of all elements of national power to combat terrorism and terrorist ideologies. It enhances our emphasis on targeting terrorist networks that threaten the United States and our allies and on disrupting and denying their ability to mobilize, finance, travel, communicate, and inspire new followers. We will deny terrorists the freedom to travel and communicate across international borders, and we will take action to limit their ability to recruit and radicalize online. We will combat the violent, extreme, and twisted ideologies that purport to justify the murder of innocent victims. We will also ensure that America's critical infrastructure is protected, in order to deter and prevent attacks, and is resilient so that we can quickly recover should it come under attack.

This National Strategy for Counterterrorism sets forth a new approach. We will protect our homeland, our interests overseas, and our allies and partners. We will defeat radical Islamist terrorists such as ISIS and al-Qa'ida, expand our agile counterterrorism toolkit to prevent future terrorist threats, deter emerging threats, roll back Iran's global terrorist network, and ensure our country's continued safety. Now, and in the future, we will secure our Nation and prevail against terrorism.

Sincerely,

A large, bold, handwritten signature in black ink, which is the signature of Donald Trump. The signature is highly stylized and cursive, with a prominent 'D' at the beginning and a sharp 'P' at the end.

President Donald J. Trump

The White House

October 2018



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# EXECUTIVE SUMMARY

## We Remain a Nation at War

Today's terrorist landscape is more fluid and complex than ever. For this reason, counterterrorism remains a top priority for this Administration. Our principal terrorist enemies are radical Islamist terrorist groups that seek to conduct attacks globally, violate our borders, and radicalize and recruit potential extremists within the United States and abroad. We continue to face threats from Iran, the most prominent state sponsor of terrorism, through its global network of operatives and its ongoing support to an array of terrorist groups. Terrorists motivated by other forms of extremism also use violence to threaten the homeland and challenge United States interests. These terrorist threats are different in many ways, but they all seek to use violence to undermine the United States and disrupt the American way of life.

Since September 11, 2001, we have learned that winning the war on terrorism requires our country to aggressively pursue terrorists. We have also learned, however, that we must do more than merely kill or capture terrorists. We must dismantle terrorists' networks and sever the sources of strength and support that sustain them, that allow them to regenerate, and that permit them to adapt. To secure a lasting victory, we must also maintain sufficient

pressure on terrorist organizations to prevent them from reemerging.

This Administration has already taken significant steps to address the terrorist threat. Under the leadership of President Donald J. Trump, the United States has accelerated efforts to defeat those terrorists who pose a threat to the United States. For instance, working with coalition partners, we have

- 
- This strategy uses all available instruments of United States power to counter terrorism. We will defeat our enemies with the full force of America's strengths.
  - This strategy will protect the United States against all terrorists that threaten our country. We will not focus on a single organization but will counter all terrorists with the ability and the intent to harm the United States, our citizens, and our interests abroad.
  - This strategy places America First and emphasizes protection of the homeland—building strong borders, strengthening security at all ports of entry into the United States, protecting its critical infrastructure, and facilitating preparedness.
  - This strategy recognizes, however, that America First does not mean America alone. We will broaden our range of partners to combat radical Islamist terrorism, Iran-sponsored terrorism, and other forms of violent extremism; encourage capable partners to play a larger role in counterterrorism efforts; and assist other partners so that they can eventually address terrorist threats independently.
-

liberated nearly all of the territory once controlled by the self-declared Islamic State of Iraq and al-Sham (ISIS) in Iraq and Syria. While we have made much progress, additional challenges remain. We must continually work to stay ahead of an adaptive enemy. This means that we must undertake additional efforts to prevent terrorists from acquiring or using weapons of mass destruction (WMD) and other advanced attack capabilities. We must prevent terrorists from exploiting new technologies in today's dynamic information environment, and we must counter terrorists' ability to recruit and radicalize online and through other means.

Likewise, experience has taught us that preparedness and prevention must be integral parts of our counterterrorism strategy. We must protect the homeland against the terrorist threat by building strong borders, securing United States infrastructure, and enhancing the preparedness of the American people.

Experience has also highlighted the importance of strong partnerships in sustaining our counterterrorism efforts. Whenever possible, the United States must develop more efficient approaches to achieve our security objectives, relying on our allies to degrade and maintain persistent pressure against terrorists.

This means collaborating so that foreign governments take the lead wherever possible, and working with others so that they can assume responsibility in the fight against terrorists. Domestically, we must empower our frontline defenders—our state and local law enforcement professionals—as well as many other government, civil society, and private sector partners to prevent and counter terrorism in the United States.

Building on the National Security Strategy and the Administration's progress to date, the National Strategy for Counterterrorism outlines how the United States will combat terrorism at home and abroad and keep America safe. Acting in accordance with this strategy, we will defeat our enemies, just as we have defeated the purveyors of oppression, fascism, and totalitarianism in previous wars. We will always remember September 11, 2001, and the sacrifices made by so many brave patriots in defense of our country against the evil scourge of terrorism. With that same spirit of service and self-sacrifice, we will safeguard the homeland, protect our way of life, and eliminate our enemy's ability to threaten our country. We are a nation at war—and it is a war that the United States will win.

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# INTRODUCTION

## The Path to Victory

The United States occupies a special role among nations as a vanguard of freedom, democracy, and constitutional governance. These luminous ideals must be assiduously defended in a world of increasing challenges and dangers from the forces that threaten America’s people, our vital interests, and the security and prosperity of our allies and partners.

Terrorists seek to undermine American ideals and the United States Government by using violence and propaganda to advance their depraved goals. After seventeen years of armed conflict and significant costs in American blood and treasure, our efforts to prevent and counter terrorism have met with mixed success. While we have succeeded in disrupting large-scale attacks in the homeland since 2001, we have not sufficiently mitigated the overall threat that terrorists pose.

Today’s terrorist threats have changed, and terrorist groups are now more geographically dispersed and their tactics more diversified. To address this evolving terrorist threat across the globe and within the homeland, our approach to counterterrorism must evolve. As President Donald J. Trump has

stated, “America is committed to adjusting our strategies to meet evolving threats and new facts. We will discard those strategies that have not worked—and will apply new approaches informed by experience and judgment.”

We must confront terrorists with the combined power of America’s strengths—our strong military, our law enforcement and intelligence communities, our civilian government institutions, our vibrant private sector, our civil society, our international partnerships, and the firm resolve of the American people. Harnessing our full potential, the spirit of innovation that has been key to our national greatness, and our tradition of working together toward our common goals, we will prevail and prevent terrorism from disrupting the American way of life.

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Through the National Strategy for Counterterrorism, we will achieve the following end states to safeguard our homeland, way of life, and shared interests:

- The terrorist threat to the United States is eliminated;
- Our borders and all ports of entry into the United States are secure against terrorist threats;
- Terrorism, radical Islamist ideologies, and other violent extremist ideologies do not undermine the American way of life; and
- Foreign partners address terrorist threats so that these threats do not jeopardize the collective interests of the United States and our partners.

To achieve these aims, this strategy adopts an America First approach to counterterrorism—one that is guided by United States interests; shaped by realistic assessments of both our challenges and our capabilities; and attuned to the important roles of our allies and partners, both foreign and domestic, in our shared counterterrorism efforts.

This strategy differs from previous strategies in that it adopts a more agile and expansive approach that addresses the full spectrum of terrorist threats to the United States, including our enemies overseas and the people they seek to influence and mobilize to violence in the United States. We will also confront the threat of terrorists in the United States who seek to further their political or social aims through unlawful acts of violence without foreign direction or inspiration. In this pursuit, we will continue to protect American freedoms, and we will be unwavering in our commitment to defeat all those who turn to violence in an attempt to destroy, disrupt, or impair our society.

Importantly, this America First approach will harness the full span of United States power and use every available tool to combat terrorism at home, abroad, and in cyberspace. This includes military and intelligence operations overseas, law enforcement actions at home and abroad, diplomatic engagement, and the use of financial tools. We will modernize and integrate existing counterterrorism tools so we can secure our borders through, among other things, more rigorous scrutiny of entry applications. We will also deploy new technologies precisely where they are needed and protect critical infrastructure in the United States from terrorist attacks. Finally, we will incorporate two of the most potent tools in the information environment: cyber operations and

strategic communications. These tools are an integral part of our counterterrorism activities, and we will continue to incorporate them when appropriate to maximize their effects.

In addition, this strategy prioritizes a broader range of non-military capabilities, such as our ability to prevent and intervene in terrorist recruitment, minimize the appeal of terrorist propaganda online, and build societal resilience to terrorism. This includes leveraging the skills and resources of civil society and non-traditional partners to diminish terrorists' efforts to radicalize and recruit people in the United States.

To defeat radical Islamist terrorism, we must also speak out forcefully against a hateful ideology that provides the breeding ground for violence and terrorism. We will expose the destructive, totalitarian nature of the ideology that fuels violent radical Islamist movements, such as ISIS and al-Qa'ida. We will reveal the way violent radical Islamist terrorists have killed, exploited, and betrayed Muslim communities, including women and children. Through our efforts, we will thwart terrorists' ability to exploit the Internet for directing, enabling, or inspiring attacks.

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**“But above all, we must be united in pursuing the one goal that transcends every other consideration. That goal is to meet history’s great test—to conquer extremism and vanquish the forces of terrorism.”**

PRESIDENT  
DONALD J. TRUMP

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We will not do this alone. This strategy recognizes that effective counterterrorism requires a wide range of public and private sector partners as well as foreign partnerships. As President Trump stated, “We must seek partners, not perfection—and to make allies of all who share our goals.” Accordingly, from civil society and state, local, tribal, and territorial governments to private sector partners and foreign allies, the full range of our partnerships must be enhanced to effectively prevent and counter terrorist activity, particularly as tactics

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## INTRODUCTION

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Through this new approach, the United States will integrate our instruments of national power to achieve our end states through the following **strategic objectives**:

The capacity of terrorists to conduct **attacks** in the homeland and against vital United States interests overseas is **sharply diminished**;



The **sources** of strength and support upon which terrorists rely are **severed**;



Terrorists' ability to **radicalize, recruit, and mobilize** to violence in the homeland is **diminished**;



Americans are **prepared and protected** from terrorist attacks in the homeland, including through more exacting border security and law enforcement actions;



Terrorists are **unable** to acquire or use **WMDs, including chemical, biological, radiological, and nuclear weapons**, and other advanced weaponry; and



Public sector partners, private sector partners, and foreign **partners take a greater role** in preventing and countering terrorism.



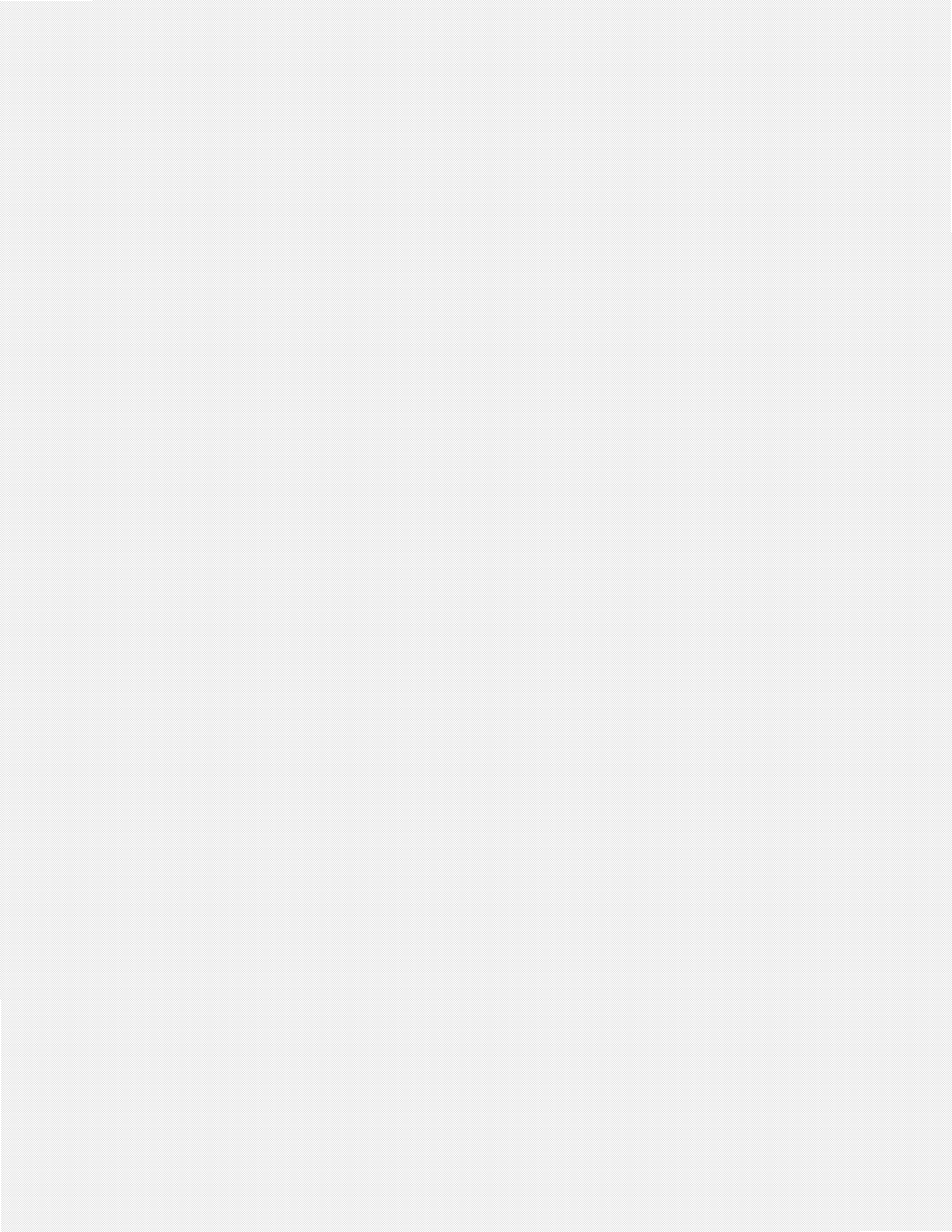
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and actors can change quickly. We will expect more of our partners in this fight, but they will never doubt our resolute commitment to defending our shared interests.

All the while, we will be pragmatic in our approach and mindful of the need to use our resources carefully. This strategy, therefore, prioritizes United States counterterrorism efforts against those terrorists with the ability and intent to harm the United States and our vital national interests and limits United States efforts overseas to those that directly bolster our national security. Likewise, to maximize the effectiveness of our actions, we will continue to integrate United States Government counterterrorism efforts. Finally, we will continually review the efficacy of our approach through independent assessments

(informed by research, intelligence, and analysis) to ensure that we are making measurable progress toward our strategic objectives. By rigorously monitoring our progress and measuring the impact of our activities, we can make informed adjustments when needed to advance our counterterrorism efforts.







Guided by this strategy, rooted in American principles, and harnessing our inherent strengths as a nation, we will eliminate terrorists' ability to threaten America, our interests, and our engagement in the world. The United States—forever the sentinel of democracy and freedom—will prevail over terrorism and preserve the American way of life. Through our triumph, we will demonstrate that American strength remains a lasting force for good in the world.





































## NATIONAL STRATEGY FOR COUNTERTERRORISM AT A GLANCE

The strategic objectives are critical to reaching the desired end states, and the lines of effort are the means for achieving them.

STRATEGIC OBJECTIVES	
 <p>The capacity of terrorists to conduct attacks in the homeland and against vital United States interests overseas is sharply diminished</p>	 <p>Americans are prepared and protected from terrorist attacks in the homeland, including through more exacting border security and law enforcement actions</p>
 <p>The sources of strength and support upon which terrorists rely are severed</p>	 <p>Terrorists are unable to acquire or use Weapons of Mass Destruction (WMD), including chemical, biological, radiological, and nuclear weapons, and other advanced weaponry</p>
 <p>Terrorists' ability to radicalize, recruit, and mobilize to violence in the homeland is diminished</p>	 <p>Public sector partners, private sector partners, and foreign partners take a greater role in preventing and countering terrorism</p>

END STATES	
The terrorist threat to the United States is eliminated	     
Our borders and all ports of entry into the United States are secure against terrorist threats	     
Terrorism, radical Islamist ideologies, and other violent extremist ideologies do not undermine the American way of life	   
Foreign partners address terrorist threats so that these threats do not jeopardize the collective interests of the United States and our partners.	    

LINES OF EFFORT	
Pursue terrorist threats to their source	  
Isolate terrorists from financial, material, and logistical sources of support	   
Modernize and integrate a broader set of United States tools and authorities to counter terrorism and protect the homeland	    
Protect United States infrastructure and enhance preparedness	    
Counter terrorist radicalization and recruitment	  
Strengthen the counterterrorism abilities of international partners	   



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# THE TERRORIST ADVERSARY

The United States and our allies face an increasingly complex terrorist landscape, populated by a diverse array of actors employing new technologies and tactics to advance their agendas. The terrorist threat to the United States is growing more dynamic and diffuse as an increasing number of groups, networks, and individuals exploit global trends, including the emergence of more secure modes of communications, the expansion of social and mass media, and persistent instability across several regions.

Radical Islamist terrorists remain the primary transnational terrorist threat to the United States and its vital national interests. Prominent terrorist organizations, particularly ISIS and al-Qa'ida, have repeatedly demonstrated the intent and capability to attack the homeland and United States interests and continue to plot new attacks and inspire susceptible people to commit acts of violence inside the United States.<sup>1</sup> These groups stoke and exploit weak governance, conflict, instability, and longstanding political and religious grievances to pursue their goal of eliminating Western influence in majority Muslim countries and remaking Islamic society.

Radical Islamist terrorist groups have developed and used methods that have challenged United States counterterrorism efforts, including establishing state-like governing institutions within their safe havens, deploying sophisticated explosive

devices to defeat aviation security measures, and using high-quality media products to recruit extremists in the West. Future radical Islamist terrorists and other terrorists will continually adapt these and other tactics to their circumstances and the technological advances of the age. It is, therefore, critical that the United States counterterrorism posture be agile enough to adapt as well.

Radical Islamist terrorists have a violent extremist ideology that serves to create a common identity and sense of purpose for those susceptible to its core message. This vile ideology is used to indoctrinate new

recruits to accept terrorist groups' goals and directives without question, and also allows these groups to maintain cohesion, ensure conformity, and justify the use of violence to meet the ideology's goals. It avails terrorists of a worldview that helps unify their efforts by fomenting conflict and attempts to legitimize terrorism by elevating the social status of

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**“ISIS is on a campaign of genocide, committing atrocities across the world. Radical Islamic terrorists are determined to strike our homeland, as they did on 9/11, as they did from Boston to Orlando to San Bernardino and all across Europe.”**

PRESIDENT  
DONALD J. TRUMP

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<sup>1</sup> The intelligence and law enforcement communities refer to an individual in the United States radicalized and mobilized to violence by radical Islamist terrorist ideologies as a homegrown violent extremist (HVE).

group members and absolving individuals from culpability for their participation in violence. Because of this, we must ensure that our efforts will undermine the appeal of this ideology of hate. Its resilience, power, and appeal make it a grave danger to not just our own nation's security but also that of our allies across the globe. Without the appeal of this ideology, radical Islamist terrorism has no foundation.

ISIS remains the foremost radical Islamist terrorist group and the primary transnational terrorist threat to the United States, despite ongoing United States and coalition civilian and military efforts that have diminished the group's footprint in Iraq and Syria, killed thousands of its members, and curtailed its global expansion. ISIS retains the financial and material resources and expertise to launch external attacks—including against United States interests—and its senior leaders continue to call for attacks against the United States. The group's global reach remains robust, with eight official branches and more than two dozen networks regularly conducting terrorist and insurgent operations across Africa, Asia, Europe, and the Middle East. Despite many setbacks, ISIS maintains a sophisticated and durable media and online presence that allows it to encourage and enable sympathizers worldwide to conduct dozens of attacks within target countries, including the United States. The increase in attacks by persons mobilized to violence in the United States underscores the ability of ISIS to inspire terrorist attacks.

ISIS has been innovative and determined in its pursuit of attacks in the West. The group has exploited weaknesses in European border security to great effect by capitalizing on the migrant crisis to seed attack operatives into the region. For instance, two of the perpetrators of the 2015 ISIS attacks in Paris, France, infiltrated the country by posing as migrants. Further, ISIS is continuing its efforts to circumvent European efforts to shore up border security by identifying

new routes. Europe's struggle to screen the people crossing its borders highlights the importance of ensuring strong United States borders so that terrorists cannot enter the United States.

In addition, the savagery of ISIS has caused a massive movement of millions of innocent refugees. Our battlefield successes, meanwhile, have given way to the flight of thousands of terrorists seeking to evade justice. As defeated fighters and their families disperse, the United States and our partners must remain vigilant to ensure that terrorists cannot evade our security measures to threaten our people and way of life.

Meanwhile, al-Qa'ida's global network remains resilient and poses an enduring threat to the homeland and United States interests around the world. Consistent United States-led counterterrorism pressure has removed many of its senior leaders and reduced the group's ability to operate in South Asia, but its affiliates continue to plan and carry out terrorist attacks against the United States and our allies, as well as raise funds from individual supporters through the international financial system. Affiliate resources are primarily focused on local and regional conflicts, but key operatives and elements within the network continue to seek out new opportunities to strike the homeland and United States interests and to inspire attacks inside the United States. Veteran al-Qa'ida leaders are working to consolidate and expand the group's presence in several regions, including in Syria, from which it aspires to launch new attacks against the United States and our allies.

Both ISIS and al-Qa'ida have inspired people susceptible to their malign influence to conduct terrorist attacks inside the United States. This will probably remain the most frequent form of radical Islamist terrorism in the United States for the next several years. Such attacks, motivated by a wide range of factors, will continue to be conducted primarily through the use of simple

tactics against predominantly soft targets. ISIS is likely to remain the main inspiration for such attacks, particularly if the group can retain its prominence and use social and mainstream media coverage to promote its violent message.

In addition to ISIS and al-Qa'ida, dozens of other radical Islamist terrorist groups are working to advance more locally focused insurgent or terrorist campaigns, while still posing a threat to United States persons and interests overseas. These groups, including Boko Haram, Tehrik-e Taliban Pakistan, and Lashkar-e Tayyiba, employ a range of political and terrorist tactics to undermine local governments and conduct attacks. These organizations will probably prioritize regional goals over attacks against the homeland or United States interests because of resource constraints or political considerations. However, many of these groups are hostile to the United States, maintain networks of sympathizers around the world, and retain ties to ISIS or al-Qa'ida, underscoring their potential threat to United States interests.

Iran remains the most prominent state sponsor of terrorism, supporting militant and terrorist groups across the Middle East and cultivating a network of operatives that pose a threat in the United States and globally. These groups, most notably Lebanese Hezbollah (Hizballah), use terrorism and other asymmetric means in partnership with Iran to expand their influence in Iraq, Lebanon, the Palestinian territories, Syria, and Yemen and to destabilize their rivals. Hizballah fields powerful military and intelligence elements, possesses large stocks of sophisticated arms, and maintains extensive networks of operatives and sympathizers overseas, including individuals in the homeland.

Through the Islamic Revolutionary Guard Corps-Qods Force (IRGC-QF), Iran's primary terrorist support arm, the Government of Iran provides financial and material support, training, and guidance to Hizballah and other Shia militant groups operating in Bahrain, Iraq, Syria, and Yemen. It also supports HAMAS and other Palestinian terrorist groups. With operatives deployed around the world, the IRGC-QF has the capability to target United States interests and possibly the homeland.

There is also a broad range of revolutionary, nationalist, and separatist movements overseas whose use of violence and intent to destabilize societies often

puts American lives at risk. For example, the Nordic Resistance Movement is a prominent transnational, self-described nationalist-socialist organization with anti-Western views that has conducted violent attacks against Muslims, left-wing groups, and others. The group has demonstrated against United States Government actions it perceives are supportive of Israel and has the potential to extend its targeting to United States interests. Similarly, the neo-Nazi National Action Group, a terrorist organization that was banned by the United Kingdom in 2016

for its promotion of violence against politicians and minorities, operates mainly in the United Kingdom but has engaged with like-minded groups in the United States, Estonia, France, Germany, Latvia, and Poland—expanding the potential influence of its violent ideology. Likewise, Babbar Khalsa International seeks, through violent means, to establish its own independent state in India and is responsible for significant terrorist attacks in India and elsewhere that have claimed the lives of innocent civilians. Such groups may avoid or deprioritize targeting United States interests for now to avoid detracting from

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**“Iran and its proxies  
have bombed American  
embassies and military  
installations, murdered  
hundreds of American  
service members, and  
kidnapped, imprisoned,  
and tortured American  
citizens.”**

PRESIDENT  
DONALD J. TRUMP

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their core goals but frequently conduct assassinations and bombings against major economic, political, and social targets, heightening the risk to United States personnel and interests overseas.

Lastly, the United States has long faced a persistent security threat from domestic terrorists who are not motivated by a radical Islamist ideology but are instead motivated by other forms of violent extremism, such as racially motivated extremism, animal rights extremism, environmental extremism, sovereign citizen extremism, and militia extremism. Such

extremist groups attempt to advance their agendas through acts of force or violence. Notably, domestic terrorism in the United States is on the rise, with an increasing number of fatalities and violent nonlethal acts committed by domestic terrorists against people and property in the United States. The economic harm caused by domestic terrorists has also increased sharply as domestic terrorists have continued to destroy property, disrupt business, and perpetrate financial crimes that are designed to damage certain sectors of the United States economy.

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## PRIORITIZATION AND RESOURCING

As President Trump has noted, “America is a sovereign nation and our first priority is always the safety and security of our citizens.” The United States must, therefore, relentlessly focus on countering terrorism that jeopardizes American citizens and interests. We will not dilute our counterterrorism efforts by attempting to be everywhere all the time, trying to eradicate all threats. We can and will, however, optimize and focus our resources to effectively prevent and counter those terrorists who pose a direct threat to the United States homeland and vital national interests.

To combat what has become a more complex and geographically dispersed terrorist threat, the United States will prioritize integrated actions and resources against those terrorists that have both the intent and capability to attack the United States and our interests abroad. As noted, radical Islamist terrorists present the most dangerous transnational terrorist threat to the United States and our vital national interests as defined in the National Security Strategy. At the same time, the United States also faces threats from Iran-backed terrorist groups and other transnational terrorist organizations. In the homeland, we will continue to confront the rising threat of attacks committed by persons inspired and mobilized to violence by both radical Islamist ideologies and domestic terrorist ideologies.

Terrorists and the threats they pose, however, are not monolithic. The dangers posed by different terrorists vary by group and by region. The National Strategy for Counterterrorism, therefore, will guide the tools and approaches used for counterterrorism efforts and will generally defer to regional, functional, and group-specific strategies to prioritize terrorist groups based upon the threat they pose to our homeland and vital national interests.

In addition, counterterrorism efforts must be properly balanced across all instruments of national power and include the efforts of traditional and non-traditional partners. While the United States must retain the ability to strike at terrorism around the globe, non-military tools—such as law enforcement, intelligence, diplomacy, financial measures, stabilization, development, prevention, and intervention and reintegration programs—are also required to prevent and counter terrorism. We must, therefore, increase our focus on developing domestic and foreign partners’

non-military counterterrorism capabilities so they can act independently against terrorists.

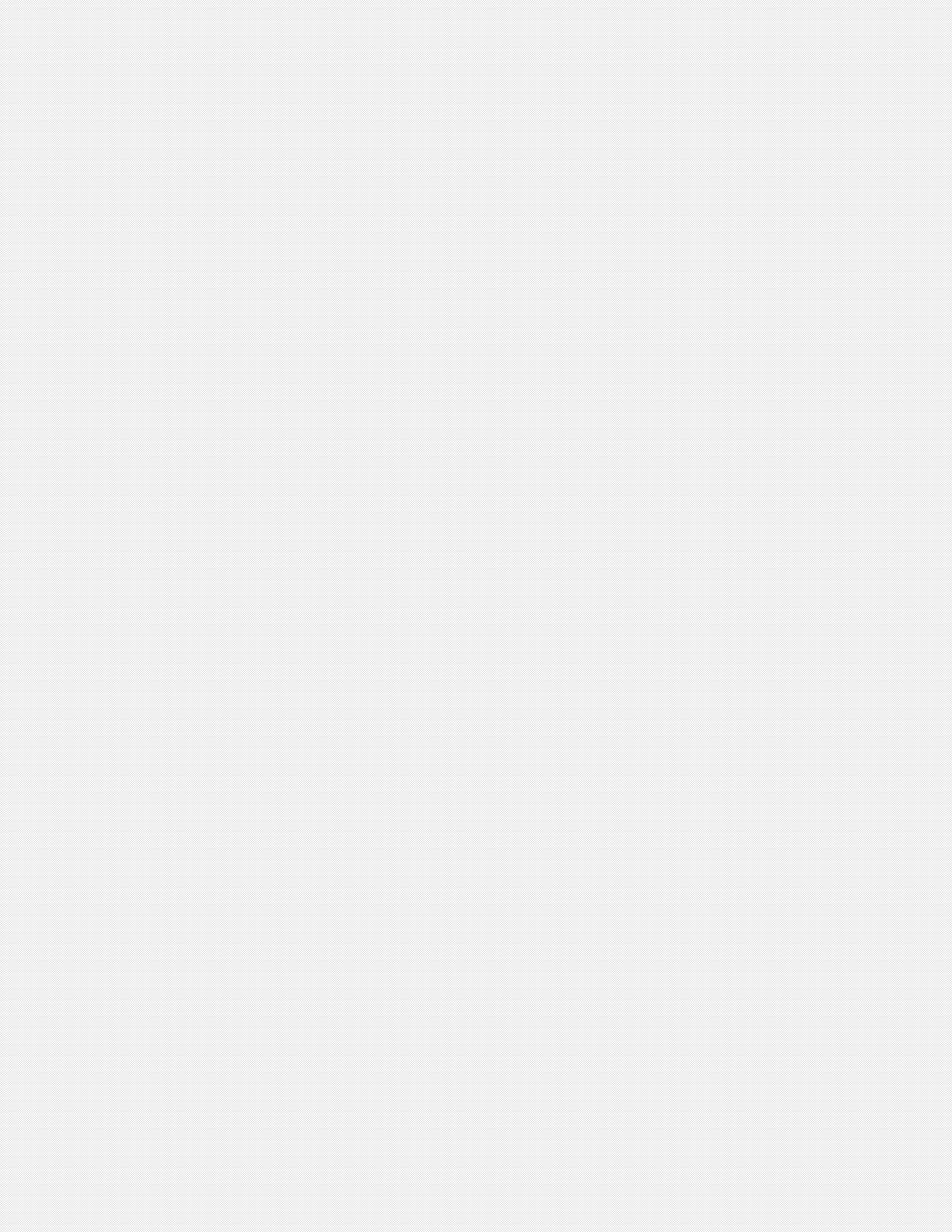
Finally, as we embark on this new approach, we must rigorously monitor and assess our effectiveness and adjust operations accordingly. Annual independent strategic assessments informed by research, intelligence, and analysis will ensure that we are making measurable progress toward our strategic objectives. These assessments will identify the impediments to our effectiveness and recommend adjustments to the strategy to outpace dynamic adversaries. They will also ensure that our progress is sustainable as we continue to address the full range of contemporary national security challenges.

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**“When it comes to terrorism, we will do whatever is necessary to protect our nation.”**

PRESIDENT  
DONALD J. TRUMP

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# PURSUE TERRORIST THREATS TO THEIR SOURCE



Terrorists are difficult to disrupt because they are highly adaptive and use any means to achieve their ends. Within the United States, they exploit our open and free society to target civilians. They take advantage of technology, such as the Internet and encrypted communications, to promote their malicious goals and spread their violent ideologies. Overseas, they thrive in countries with weak governments and where disenfranchised populations are vulnerable to terrorists' destructive and misinformed narratives, and they are adaptive in the face of pressure from countries with strong governments. Some are sheltered and supported by foreign governments or even do their bidding.

In the past, when the United States and our partners have disrupted terrorist plots, some terrorists remained in hiding, only to reemerge when pressure subsided. Therefore, the United States must do more than disrupt individual plots—we must pursue the entirety of the network involved in terrorist plotting to prevent the remaining terrorists from reviving their operations.

At home, law enforcement at all levels of government will continue to pursue known or suspected terrorists, integrating all sources of information available. Overseas, we will disrupt terrorist networks that pose a credible threat to United States interests by conducting military, intelligence, and law enforcement operations and employing financial measures against discrete targets—working by, with, and through partners where possible. We will also enhance intelligence-sharing arrangements, increasing the timeliness and quality of exchange to identify the entire network involved in terrorist

activity and maintain pressure on key terrorists and terrorist organizations.

## *Priority Actions*

### **TARGET KEY TERRORISTS AND TERRORIST GROUPS:**

Using both military and non-military capabilities, we will target the terrorists and terrorist groups who pose the greatest threat to American citizens and interests. This will include terrorist leaders, operational planners, and individuals deploying their expertise in areas such as WMD, explosives, cyber operations, and propaganda. We will apply persistent pressure through sustained United States and partner intelligence, law enforcement, economic and financial measures, and military action to disrupt, degrade, and prevent the reconstitution of terrorist networks.

**ENHANCE REACH INTO DENIED AREAS OVERSEAS:** Where we cannot establish a physical presence to protect

our interests directly, we will develop innovative means and work with partners to expand our capability to identify and mitigate emerging threats before they can strike the United States and our national interests.

**EFFECTIVELY USE LAW OF ARMED CONFLICT (LOAC)**

**DETENTION AS A COUNTERTERRORISM TOOL:** The detention of enemies under the LOAC permits the United States to humanely remove dangerous terrorists from the battlefield and enhances our ability to collect intelligence from captured terrorists. This capability, in certain circumstances, also permits detention of terrorists pending their transfer to the United States for criminal prosecution. We will, therefore, retain LOAC detention as a counterterrorism tool, preserve our ability to detain terrorists at the detention facilities at United States Naval Station Guantanamo Bay, Cuba, and explore ways to better integrate and maximize the utility of this capability where lawful and appropriate.

**FURTHER INTEGRATE FEDERAL, STATE, AND LOCAL COUNTERTERRORISM INFORMATION-SHARING:**

We will improve the ability to share timely and sensitive information on threats and the individuals perpetrating them, whether motivated by domestic or foreign terrorist ideologies, across all levels of government. We will continue to ensure that law enforcement agencies across all levels of government have the information that they need to identify and act swiftly against terrorist activity.

**AMPLIFY THE IMPACT OF COUNTERTERRORISM OPERATIONS WITH STRATEGIC COMMUNICATIONS:**

We will integrate our strategic communications capability across our efforts to send a clear message: those who threaten the United States will pay a serious price, and America stands in solidarity with the populations upon which terrorists prey. This message will aim to discredit terrorist narratives, dissuade potential terrorist supporters, and demonstrate that the effects of our counterterrorism operations are not limited solely to direct action.

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# ISOLATE TERRORISTS FROM FINANCIAL, MATERIAL, AND LOGISTICAL SOURCES OF SUPPORT



The technological advances of the past century have created an interconnected world in which it is easier than ever to quickly move people, funding, material, and information across the globe. The backbone of this interconnected system is information technology—largely created and facilitated by the United States Government and private industry—that is increasingly enabling faster transactions of all kinds across the world. Terrorists use these same publicly available technologies to command and control their organizations and to plot attacks, travel, and abuse the global financial system to raise funds and procure weapons, materiel, and basic necessities.

Terrorists cannot sustain their operations without these resources. The United States and our partners abroad and in the private sector must, therefore, prevent terrorists from using them while safeguarding these resources for legitimate use. To accomplish this, we will increase information-sharing with the private sector and will tear down existing barriers to information-sharing. Around the globe, we will promote effective enforcement of legislation and policies aimed at protecting the commerce, transportation, and communication industries. We will also identify policies that must change as terrorists adapt.

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**“As we deny terrorist organizations control of territory and populations, we must also strip them of their access to funds. We must cut off the financial channels that let ISIS sell oil, let extremists pay their fighters, and help terrorists smuggle their reinforcements.”**

PRESIDENT  
DONALD J. TRUMP

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## ***Priority Actions***

### **ENHANCE DETECTION AND DISRUPTION OF TERRORIST**

**TRAVEL:** We will continue to collect and share relevant information on terrorist travel and identities, with a focus on providing information that the public and private sector can use to identify and disrupt the movement of terrorists. We will also continue to work closely with our partners to enhance travel security and border protection to prevent terrorists fleeing conflict zones from infiltrating civilian populations. By sharing identity information

and exploiting publicly available information, such as social media, we will identify these terrorists

and enable law enforcement action against them in their home countries. In these efforts, we will take appropriate steps to protect privacy, civil rights, and civil liberties.

**COUNTER EXISTING AND EMERGING TERRORIST FUNDING METHODS:** We will collaborate across the public and private sectors to enhance information-sharing regarding terrorists' financial data, transactions, and activities. We will use this information and our economic authorities, including financial sanctions and other financial measures, as well as law enforcement action, to deny terrorists the ability to raise funds, including by disrupting terrorist financing and dismantling terrorist support networks, to prevent terrorists from abusing the United States and global financial systems, and to dissuade people from providing funds or materiel to terrorists. We will also share this information and collaborate with foreign partners to support their own targeted actions against terrorist financing networks and promote the effective implementation of international standards to counter terrorist financing worldwide.

**PREVENT DEVELOPMENT AND ACQUISITION OF ATTACK**

**CAPABILITIES:** We will prevent terrorists from developing or acquiring knowledge and material that enables the development of WMD and other advanced weapons, including the capability to perform large-scale cyber attacks. We will work with partner nations, international organizations, and commercial entities to improve their capacity to secure dangerous materials and ensure that terrorists cannot exploit the scientific and academic communities to acquire new capabilities.

**EXPOSE AND COUNTER STATE SUPPORT TO TERRORISM:**

While some countries, such as Iran, continue to use terrorism as an overt tool of their foreign policy, most countries that provide support for terrorists do so clandestinely, exploiting legitimate commercial networks to conceal their support activity. The United States will continue to acquire evidence of these states' deceptive practices and work with allies and partners to identify and punish states that support terrorism.

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# MODERNIZE AND INTEGRATE A BROADER SET OF UNITED STATES TOOLS AND AUTHORITIES TO COUNTER TERRORISM AND PROTECT THE HOMELAND



Terrorists are typically clandestine actors, banding in small groups or acting alone and hiding in plain sight. We must stay ahead of terrorist attacks by advancing our detection capabilities and capacity to share early indicators with those who can piece together plot information and take action.

We will, therefore, move toward seamless integration and analysis of all information available to the United States and our partners and develop technology to enable lawful and appropriate responses that rapidly identify and stop terrorist threats. As we continue to protect information appropriately, we will deny terrorists the ability to take advantage of our open society, and we will stop them before they can attack.

## *Priority Actions*

### **SECURE OUR BORDERS FROM**

**TERRORIST THREATS:** We will integrate capabilities and authorities from across the United States Government and coordinate with our partners abroad to prevent terrorists from entering the homeland. Our efforts will begin overseas, where we will ensure that our partners share and use information, such as watchlists, biometric information, and travel data, to prevent terrorists and fleeing foreign

fighters from traveling to the United States. We will also share technology that allows partners to screen cargo and baggage for threats, including WMD materials and precursors. At our borders, we will modernize our screening and identity intelligence capabilities to track terrorist travelers and prevent the entry of those who support terrorist ideologies and violence.

### **DEPLOY THE INTEGRATED FEDERAL COUNTERTERRORISM COMMUNITY AT LOCAL LEVELS:**

We will continue to appropriately staff and support joint terrorism task forces and interagency fusion centers with leaders and team members detailed from a variety of departments and agencies. This will ensure that the federal government is able to deploy our full range of expertise and authorities where it will most effectively support state and local law enforcement partners.

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**“While we will always welcome new citizens who share our values and love our people, our borders will always be closed to terrorism and extremism of any kind.”**

PRESIDENT  
DONALD J. TRUMP

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**ADOPT TECHNOLOGIES TO PROCESS DATA:** We will harness technologies that allow our counterterrorism efforts to keep pace with a dynamic environment and build holistic identities of terrorists. The technologies we develop will be usable and accessible across the agencies of the United States Government to ensure sharing and integration. We will also seek to enhance our ability to access terrorist communications, including by using technical tools and by law enforcement working with private industry to confront challenges posed by technological barriers.

**BUILD A HOLISTIC PICTURE OF TERRORISTS' IDENTITIES:** We will enhance the collection, discovery, and exploitation of identity information supporting the counterterrorism mission, particularly biometric data. We will also identify and use other categories of identity information, including publicly available information, financial intelligence, and captured enemy material. We will improve the interoperability among United States Government systems to enable more efficient sharing of this information, bolstering our analysis and screening capabilities.

**INVESTIGATE AND INTEGRATE THREAT INFORMATION RELATING TO DOMESTIC TERRORISTS AND THEIR OVERSEAS COUNTERPARTS:** Where lawful and appropriate, departments and agencies will investigate ties between domestic terrorists not motivated by radical Islamist ideologies and their overseas counterparts to more fully understand them. This investigation will include identifying indicators of mobilization to violence. Where applicable, we will better integrate domestic terrorism information into our analysis of homeland threats and continue information-sharing among our federal, state, local, and tribal law enforcement partners.

**UPDATE COUNTERTERRORISM POLICIES:** We will fully empower the national security and law enforcement communities to pursue terrorist threats to their source and prevent terrorist attacks while respecting Americans' rights. We will focus on policies that have not kept up with the evolving threat picture and technology environment. For example, we will allow agencies to more easily share identity intelligence about terrorists and use publicly available information to preempt emerging threats.

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# PROTECT UNITED STATES INFRASTRUCTURE AND ENHANCE PREPAREDNESS



The critical infrastructure of the United States—much of which is privately owned—provides the essential goods and services that drive American prosperity. Coordinated efforts are, therefore, necessary to strengthen and maintain secure and resilient critical infrastructure and to prepare Americans to respond appropriately should an attack occur. By integrating and improving preparedness across all levels of government as well as the private and public sectors, we will stop terrorists from undermining our security and prosperity.

Critical infrastructure has long been subject to physical threats and is now increasingly exposed to the risk of attacks in cyberspace. Our infrastructure is also interconnected, meaning that damage or disruption of one infrastructure element can cause cascading effects impacting other forms of infrastructure. We will stop terrorists' attempts to break through our defenses by building strong partnerships and by implementing innovative methods for protecting our infrastructure from attack and disruption.

In addition, working with a range of stakeholders, including those from the private sector and civil society, we will enhance preparedness and increase public awareness about national efforts and successes in confronting terrorism to increase public trust and confidence in America's strength.

## *Priority Actions*

### **ENHANCE DEFENSIVE MEASURES FOR INFRASTRUCTURE**

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**“As we rebuild America’s strength and confidence at home, we are also restoring our strength and standing abroad.”**

PRESIDENT  
DONALD J. TRUMP

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**AND SOFT TARGETS:** As terrorists seek new ways to attack our infrastructure and soft targets—both at home and abroad—we will improve and innovate our layered defenses. We will ensure redundancy of our systems, including systems in cyberspace, and develop measures for rapid recovery for systems if an attack should occur, facilitating their quick return to normal operations.

### **BROADEN AWARENESS OF THE TERRORIST THREAT TO UNITED STATES CRITICAL INFRASTRUCTURE:**

We will ensure that key private sector and foreign partners are informed of the potential terrorist threat to their facilities. We will incorporate state and local law

enforcement and emergency services personnel as well as critical infrastructure participants into national exercises featuring realistic terrorism scenarios.

**ENHANCE PREPAREDNESS AND PROMOTE READINESS:**

Partnering with an expanded network of organizations, individuals, and all levels of government, we will ensure that our society is prepared to withstand and quickly recover from a terrorist attack, including the possibility of a WMD attack. We will do this by conducting public information campaigns, training emergency response personnel, and ensuring the viability of our emergency

notification systems. Recognizing that past terrorist attacks often targeted the private sector and civilians, we will welcome their partnership in sharing best practices in stopping and recovering from terrorist attacks and related incidents.

**DEVELOP A PUBLIC COMMUNICATIONS STRATEGY:**

Through a coordinated counterterrorism communications plan, we will educate the public on how to prepare for, respond during, and quickly recover after an attack. We will also train federal, state, and local interlocutors on interactions with the public that foster a culture of preparedness and resilience.



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# COUNTER TERRORIST RADICALIZATION AND RECRUITMENT

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Over the past seventeen years, we have built a robust counterterrorism architecture to stop attacks and eliminate terrorists, but we have not developed a prevention architecture to thwart terrorist radicalization and recruitment. Unless we counter terrorist radicalization and recruitment, we will be fighting a never-ending battle against terrorism in the homeland, overseas, and online. Our strategy, therefore, will champion and institutionalize prevention and create a global prevention architecture with the help of civil society, private partners, and the technology industry.

## ***Priority Actions***

**INSTITUTIONALIZE A PREVENTION ARCHITECTURE TO THWART TERRORISM:** We will support local solutions and empower stakeholders, providing them with the knowledge and resources they need to address terrorist threats. Early warning systems, including bystander reporting, will be a critical component of this architecture. We will also work closely with foreign partners, the technology sector, religious leaders, local stakeholders, and international fora to identify and share best practices. We will also seek to promote voices of pluralism and tolerance. Through these efforts, we will prevent radicalization and mobilization to violence across all violent extremist ideologies.

**COMBAT VIOLENT EXTREMIST IDEOLOGIES:** We will undermine the ability of terrorist ideologies, particularly radical Islamist terrorist ideologies, to create a common identity and sense of purpose among potential recruits. We must combat the resilience of terrorist narratives by acknowledging that their ide-

ologies contain elements that have enduring appeal among their audiences. To undercut terrorist recruiting, we will demonstrate that their claims are false and do not offer effective solutions. We will exploit doubts among potential recruits to reduce terrorists' ability to incite violence and recruit. We will also communicate alternatives and promote off ramps from violence to prevent individuals from becoming more committed to these ideologies and their violent means. Throughout this cycle of recruitment and mobilization, we will take advantage of our operational, diplomatic, and development successes to demonstrate the futility of terrorist violence.

**INCREASE CIVIL SOCIETY'S ROLE IN TERRORISM PREVENTION:** Through engagement, public communications, and diplomacy, we will strengthen and connect our partners in civil society who are eager to expand their limited terrorism prevention efforts. We will raise awareness of radicalization and recruitment dynamics, highlight successful prevention and intervention approaches domestically and overseas, and empower local partners through

outreach, training, and international exchanges. We will also promote grassroots efforts to identify and address radicalization to insulate civilian populations from terrorist influence.

**SUPPORT INTERVENTION, REINTEGRATION, AND COUNTER-RECIDIVISM EFFORTS:** We will identify signs of violent radicalization and mobilization to focus real-world and online intervention efforts to prevent terrorist attacks. We will work to limit prison radicalization by training prison staff and supporting rehabilitation. We will also work with foreign partners to address the challenge of reintegrating returning foreign terrorist fighters, their families, and children into their communities.

**COMBAT TERRORISTS' INFLUENCE ONLINE:** We will combat terrorist use of cyberspace as a global stage to showcase their violent ideologies, to fundraise, and to radicalize, recruit, and mobilize individuals

to violence. In concert with our partners, we will expand relationships with technology sector entities to empower them to combat violent extremism online and terrorists' abuse of their platforms. We will continue to expose and counter the flood of terrorist ideology online.

**COUNTER RADICALIZATION THROUGH STRATEGIC COMMUNICATIONS:** Within the United States Government, we will create a common operating picture of terrorists' propaganda activities to detect and combat terrorists' narratives and better understand the audiences that they try to influence. With coalition members and our partners in civil society and international media, we will explain our counterterrorism efforts, highlight examples of non-violent means to address grievances, amplify success stories of development and recovery, and promote positive narratives.

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# STRENGTHEN THE COUNTERTERRORISM ABILITIES OF INTERNATIONAL PARTNERS



While the United States will continue to lead and provide support to partners in the fight against terrorism, our country need not sustain the primary responsibility for counterterrorism activities around the world. To address this issue, we will work to increase our partners' awareness of terrorist threats and strengthen their capacity and willingness to address them.

Central to this approach is the adoption of proactive diplomatic engagement, development assistance, and security assistance to help our partners act independently and, ultimately, invest more of their own capital in bolstering counterterrorism efforts.

We will call on our capable and well-resourced partners to increase their support to countries lacking resources and capabilities. Some partners have better access, expertise, resources, and relationships in particular geographic and thematic areas, and we will encourage them to employ and refine such tools to more effectively internationalize counterterrorism efforts while reducing reliance on United States assistance. We will also continue to work with our less resourced, non-traditional, or novel partners who may make unique contributions to help advance our shared counterterrorism efforts. Over time, this will result in a more balanced, equitable, and effective global approach to counterterrorism.

## *Priority Actions*

### **ESTABLISH A BROADER RANGE OF COUNTERTERRORISM**

**PARTNERSHIPS:** Our increasingly interconnected world demands that we prioritize the partnerships that will lead to both actions and enduring efforts that diminish terrorism. The United States will, therefore, partner with governments and organizations, including allied nations, the technology sector, financial institutions, and civil society. We will use diplomatic engagement with partner governments and further mobi-

lize existing coalitions and multilateral and international fora to increase the will of capable partners to act against threats while encouraging the implementation of international counterterrorism standards and the coordination of international burden-sharing efforts.

### **SUPPORT COUNTERTERRORISM CAPABILITIES OF KEY**

**FOREIGN PARTNERS:** We will continue to augment the capabilities of key foreign partners to conduct critical counterterrorism activities. We will help

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**“We must seek partners,  
not perfection—and  
to make allies of all  
who share our goals.”**

PRESIDENT  
DONALD J. TRUMP

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to professionalize the military, law enforcement, judicial, intelligence, and security services, as well as financial authorities, of key partners so that they are able to conduct counterterrorism operations effectively and justly. We will also work to ensure that partners meet their responsibilities in holding their citizens accountable for any acts of terrorism committed abroad. In addition, we will enhance the capabilities of key foreign partners to investigate and prosecute terrorism across borders through law enforcement cooperation, mutual legal assistance, and extradition.

**EXPAND PARTNER INFORMATION-SHARING:** To stay ahead of emerging terrorist trends and methods, we will prioritize the sharing of information, such as biometric and geolocational data and information

about new threats, including terrorists' initial research into new attack capabilities. Building on solid partnerships and processes for sharing information, we will continue to improve the capacity for information-sharing and work with partners to allow them to more effectively act on shared information.

**SUPPORT LOCALLY-DRIVEN TERRORISM PREVENTION:** We will work with local stakeholders and civil society to mitigate the grievances that terrorists exploit. Internationally, where United States interests are at stake, we will seek and encourage locally driven solutions that target specific causes of terrorist radicalization and mobilization to violence. We will work with partners to encourage positive narratives that promote tolerance and security.

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# CONCLUSION

## Projecting American Strength

This National Strategy for Counterterrorism marks a shift in America's approach to countering and preventing terrorism. We will lead with our principles and a clear-eyed understanding of a constantly changing operating environment. While this strategy was necessarily formulated against a backdrop of the threats we face today, it provides flexible guidance to enable an effective approach against an agile and adaptive terrorist threat.

This new approach to counterterrorism does not rest on the idealistic hope of an easy and unthreatening world. Terrorism will persist as a tactic of those who view our democracy as a threat to their tyrannical aspirations, but the United States will remain secure through our strength, innovation, and independence of action. We will stay ahead of our terrorist adversaries by ensuring that we have the infrastructure, tools, authorities, practices, people, and the political will to apply the full range of our strengths against their vulnerabilities. As fascists and communists did before them, terrorists

seek to use our openness, tolerance, and freedoms against us. They will fail.

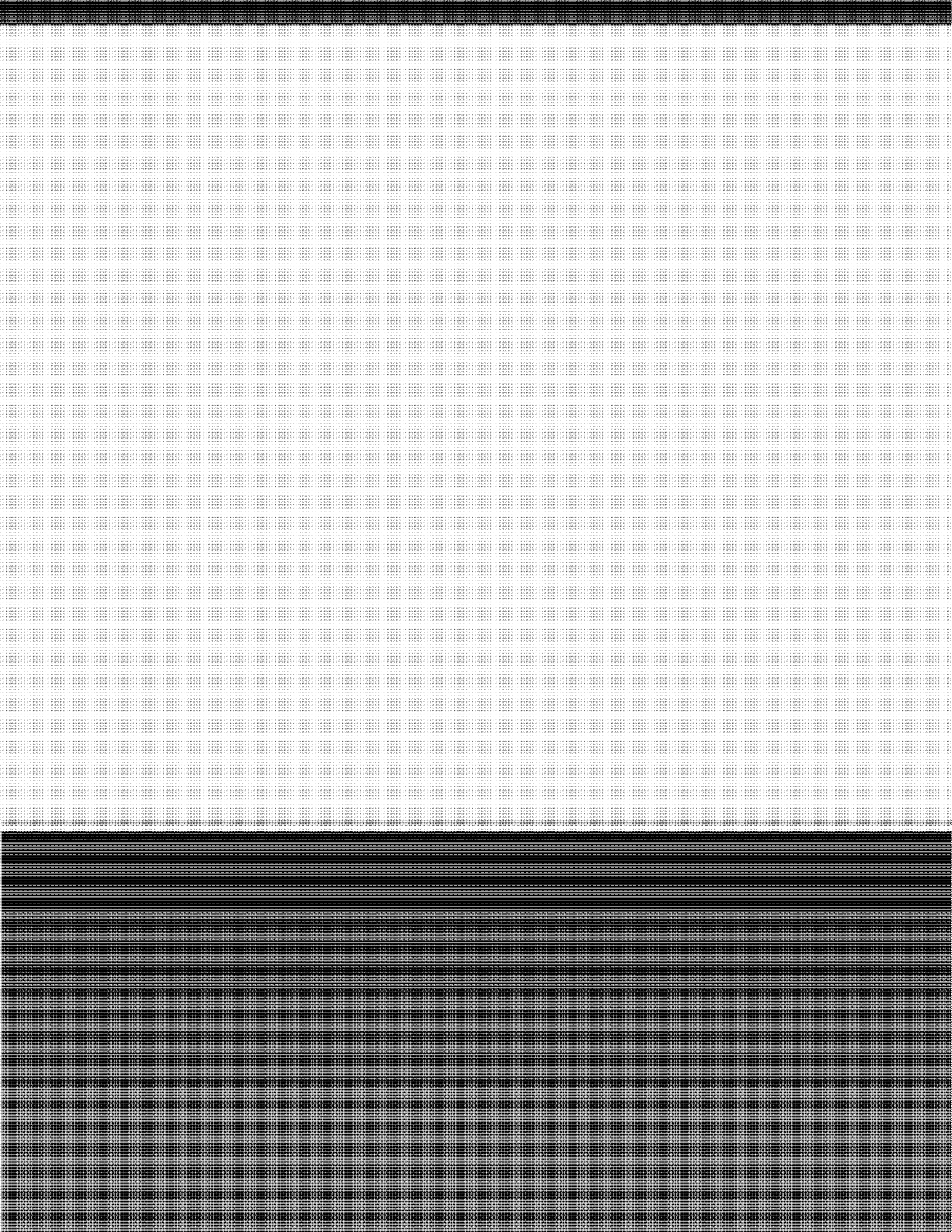
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**“Our friends will never question our support, and our enemies will never doubt our determination.”**

PRESIDENT  
DONALD J. TRUMP

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We will relentlessly pursue those terrorists that seek to harm our country and remain vigilant and vigorous in our prevention of attacks. We will not yield to adversaries who attack us with bombs, bullets, or propaganda. We will rise to every challenge, face the enemy on every front, and ensure a future of peace, security, and prosperity for our country and the world. We will protect the American dream.



Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 8/3/2018 3:55:04 PM  
**To:** (b)(6), (b)(7)(C)  
**CC:** (b)(6) [mailto:(b)(6)@babelstreet.com]; (b)(6), (b)(7)(C)  
**Subject:** San Diego Trip Schedule/Info  
**Attachments:** (b)(7)(E); Training\_08032018.docx

Gents,

Have a safe trip and this should be fun. I leave Monday am and will get there around 10. For the Border Tour on Monday...dress for the weather and with some sneakers or comfortable shoes; we will not be hiking but we will be on some slightly rocky and dirt roads.

Here are my cells if you need anything. (b)(7)(E)

**San Diego Field Office** (b)(7)(E)  
(b)(7)(E)

**Points of Contact**

• **NTC Counter Network Division - Publicly Available Information Group (PAIG)**

- (b)(6), (b)(7)(C), (b)(7)(E)

• **San Diego Field Office**

- (b)(6), (b)(7)(C), (b)(7)(E)

• **San Ysidro Port of Entry**

- (b)(6), (b)(7)(C), (b)(7)(E)

- **San Diego Sector**

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- **Babel Street**

- 

- 

- 

**(b)(6)**

**Master Schedule**

**Monday – August 6<sup>th</sup>**

- PAIG Team travels to San Diego
- Hotel - BW Plus Island Palms Hotel & Marina - 2051 Shelter Island Drive - 619-222-0561
- 1500 - USBP - Border Tour – Sector HQ 2411 Boswell Rd. Chula Vista, CA 91914

**Tuesday – August 7<sup>th</sup>**

- 0800 - PAIG Team arrives at employee parking lot (300 Virginia Ave) – SYS POC to open gate
- 0815 - SYS Port Tour
- 0930 - **(b)(7)(E)** Brief for PAIG Team
- 1030 - NTC PAIG 101; **(b)(7)(E)** Overview
- 1200 - Lunch
- 1300 - Silo Training
- 1330 - **(b)(7)(E)**
- 1500 - **(b)(7)(E)**
- 1600 - End of Day

**Wednesday – August 8<sup>th</sup>**

- 0830 - PAIG Team arrives at employee parking lot (300 Virginia Ave) – SYS POC to open gate
- 0900 - PAIG Team 1 - BabelX Training (Newbies and Refresher)
- 0900 - PAIG Team 2 - **(b)(7)(E)**
- 1200 - Lunch
- 1300 - PAIG Team 1 - BabelX Training – Research and Exercises
- 1300 - PAIG Team 2 - **(b)(7)(E)**
- 1630 - End of Day

**Thursday – August 9<sup>th</sup>**

- 0830 - PAIG Team arrives at employee parking lot (300 Virginia Ave) – SYS POC to open gate
- 0900 - PAIG Team 1 - Babel LocateX Training (All Babel Users)
- 0900 - PAIG Team 2 - **(b)(7)(E)**
- 1200 - Lunch
- 1300 - PAIG Team 1 - Babel LocateX Training – Research and Exercises
- 1300 - PAIG Team 2 - **(b)(7)(E)**
- 1530 - SYS Port Director Closeout Meeting (if he's available/interested)
- 1630 – End of Day

**Friday – August 10<sup>th</sup>**

- PAIG Team Departs for San Diego Airport





Parking at the employee parking lot (300 Virginia Ave).

[https://www.google.com/maps/dir/San+Diego,+CA/@@32.5468938,-](https://www.google.com/maps/dir/San+Diego,+CA/@@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

[117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-](https://www.google.com/maps/dir/San+Diego,+CA/@@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

[117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-](https://www.google.com/maps/dir/San+Diego,+CA/@@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

[117.0363767!2d32.5452601](https://www.google.com/maps/dir/San+Diego,+CA/@@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

**(b)(6), (b)(7)(C)**

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

**(b)(7)(E)**

**San Diego Field Office – Operation Crosswalk**

**Open Source Trainings and Exploitation**

**Points of Contact**

- **NTC Counter Network Division - Publicly Available Information Group (PAIG)**

- [Redacted] ns.gov
- **(b)(6), (b)(7)(C), (b)(7)(E)**
- 

- **San Diego Field Office**

- [Redacted]
- **(b)(6), (b)(7)(C), (b)(7)(E)**

- **San Ysidro Port of Entry**

- [Redacted]
- **(b)(6), (b)(7)(C), (b)(7)(E)**

- **San Diego Sector**

- [Redacted]
- **(b)(6), (b)(7)(C), (b)(7)(E)**

- **Babel Street**

- [Redacted]
- **(b)(6)**
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- 0930 - Operation Crosswalk Brief for PAIG Team
- 1030 - NTC PAIG 101/GOST Overview
- 1200 - Lunch
- 1300 - Silo Training
- 1330 - PAIG SENTRI Project – Overview and Findings
- 1500 - Observe Secondary-SENTRI Interviews/ITU Ops
- 1600 - End of Day

### **Wednesday – August 8<sup>th</sup>**

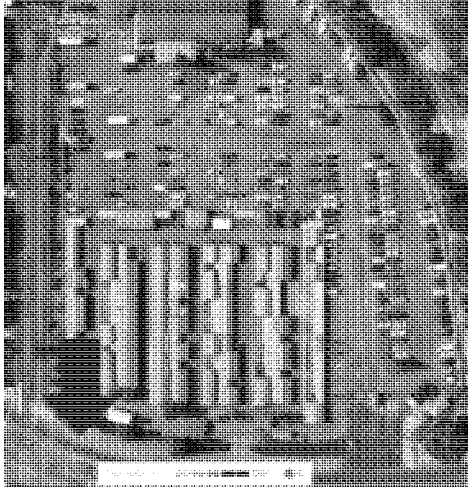
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- PAIG Team Departs for San Diego Airport



Parking at the employee parking lot (300 Virginia Ave).

[https://www.google.com/maps/dir/San+Diego,+CA/@32.5468938,-](https://www.google.com/maps/dir/San+Diego,+CA/@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

[117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-](https://www.google.com/maps/dir/San+Diego,+CA/@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

[117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-](https://www.google.com/maps/dir/San+Diego,+CA/@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

[117.0363767!2d32.5452601](https://www.google.com/maps/dir/San+Diego,+CA/@32.5468938,-117.0404594,16.75z/am=t/data=!4m13!4m12!1m5!1m1!1s0x80d9530fad921e4b:0xd3a21fd15df79!2m2!1d-117.1610838!2d32.715738!1m5!1m1!1s0x80d9491cb99a9101:0x1cc768ac97724342!2m2!1d-117.0363767!2d32.5452601)

Message

**From:** (b)(6) [redacted]@babelstreet.com

**Sent:** 12/30/2019 3:41:37 PM

**To:** (b)(6), (b)(7)(C) [redacted]

**Subject:** Re: [External] RE: [External] RE: [External] Proposed Agenda

I understand, and I'm sorry.

We're trying to help these guys but they need to be able to help themselves too.

I'm pushing again now.

(b)(6)

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) [redacted]@cbp.dhs.gov>

**Sent:** Monday, December 30, 2019 10:26 AM

**To:** (b)(6) [redacted]

**Subject:** [External] RE: [External] RE: [External] Proposed Agenda

Really, (b)(6) [redacted]????? If I don't hear from you by the end of the day I will be capping you at 8.

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

---

**From:** (b)(6) @babelstreet.com>  
**Sent:** Monday, December 30, 2019 10:24 AM  
**To:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** Re: [External] RE: [External] Proposed Agenda

It's 12 at the most, likely 8-10.

A lot of them are unavailable so (b)(6) been unable to get any additional info.

(b)(6)

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Sent:** Monday, December 30, 2019 10:00 AM  
**To:** (b)(6) @babelstreet.com>  
**Subject:** [External] RE: [External] Proposed Agenda

BTW...I need (b)(6) head count too pronto!

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

---

**From:** (b)(6) @babelstreet.com>  
**Sent:** Monday, December 30, 2019 9:56 AM  
**To:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** Re: [External] Proposed Agenda

(b)(6), (b)(7)(C)

I was able to find a direct flight out of Reagan vs IAD. Here's my updated itinerary:

Itinerary summary

(b)(6)

**(b)(6)**

Please let me know when you get in.

Take care and happy new year

**(b)(6)**

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

**(b)(6)**

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---

**From:** **(b)(6)** <[babelstreet.com](mailto:babelstreet.com)>

**Sent:** Friday, December 20, 2019 9:06 AM

**To:** **(b)(6), (b)(7)(C)** <[cbp.dhs.gov](mailto:cbp.dhs.gov)>

**Subject:** Re: [External] Proposed Agenda

**(b)(6), (b)(7)(C)**

If you haven't sent this out already, can I ask you to please add the following name to the list:

**(b)(6)**

(b)(6) will coordinate with hi (b)(7)(E) folks from DC but (b)(6) will be traveling instead (long story). (b)(6) came to Babel from the (b)(7)(E) and she's currently managing our (b)(7)(E) account

Thank you,

(b)(6)

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C) <(b)(6)@cbp.dhs.gov>

**Sent:** Thursday, December 19, 2019 1:13 PM

**To:** (b)(6) <(b)(6)@babelstreet.com>

**Subject:** [External] Proposed Agenda

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

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Message

From:

**(b)(6), (b)(7)(C)**

Sent:

To: (b)(6) @babelstreet.com

CC:

**(b)(6), (b)(7)(C)**

Subject: BABELSTREET password changes

Attachments: BABELSTREET1. 06.20.2021 20210620\_045317\_resized.jpg; BABELSTREET2. 06.20.2021 20210620\_045004\_resized.jpg

Good morning Babel-street unit.

My Babel-street page is not properly displaying, and I have not been able to change my password for access it. see attachments.

Respectfully,

**(b)(6), (b)(7)(C)**

US Department of Homeland Security  
US Customs and Border Protection  
Office Of Field Operations  
MIA PAU/ROVERS TEAM  
MIA PAU AG.SP.

**(b)(7)(E)**

**(b)(6), (b)(7)(C)**

**(b)(7)(E)**

**(b)(7)(E)**

Message

From:

**(b)(6), (b)(7)(C)**

Sent: 7/7/2021 1:18:02 PM

To: **(b)(6)** @babelstreet.com

Subject: Password or login in error

Attachments: Capture.JPG

Good Morning,

I have been reading your email traffic on log on issues and I would like to inform you, that I am also impacted by the problem. **(b)(7)(E)** When attempting to log in, a red banner comes up (picture attached of the error). Please let me know if there is anything else you need from me. Thank you ahead of time.

Respectfully,

**(b)(6), (b)(7)(C)**

Port Intelligence Officer

U.S. Customs and Border Protection

Dulles International Airport

**(b)(7)(E)**

TDY- The Watch- Ronald Reagan Building

**(b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov  
**Sent:** 6/30/2021 4:08:43 PM  
**To:** (b)(6) @babelstreet.com]  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** Re: Babel Street - Ongoing Password Issue

I've had no issues logging in.  
Thank you

Sent from my iPhone

On Jun 30, 2021, at 11:50 AM, (b)(6) @babelstreet.com> wrote:

**CAUTION:** This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Hello everyone,

We are currently experiencing a system issue related to passwords. We are in the process of diagnosing the problem in order to apply the appropriate solution.

We really appreciate your patience during this process.

Thank you,

(b)(6)

SVP – Babel Street  
FedCiv | Borders | Automation

(b)(6)

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<image001.png>

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Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 8/20/2021 1:11:22 PM  
**To:** (b)(6)@babelstreet.com  
**Subject:** RE: Request

(b)(7)(E)

(b)(6), (b)(7)(C)  
Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection  
(b)(7)(E)

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** Friday, August 20, 2021 9:10 AM  
**To:** (b)(6)@babelstreet.com  
**Subject:** Request

(b)(6), (b)(7)(C)  
Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection  
(b)(7)(E)

August 14, 2021

Memorandum for:

Jeffrey Chapman  
Chief Executive Officer  
Babel Street

From:

**(b)(6), (b)(7)(C)**

Senior Advisor  
U.S. Customs and Border Protection

Subject:

DHS Office of Inspector General (OIG) Audit

Pursuant to a request received from DHS OIG relating to an ongoing audit – “DHS Use of Cell-Phone Surveillance Devices and Techniques” – CBP hereby requests all Babel Street LocateX user data available for CBP personnel for the months of June and July 2021. It is our understanding that the information is available but may need to be compiled by Babel Street. We thank you in advance for your assistance. Once the information is received, it will be turned over to DHS OIG personnel. Based on CBP’s understanding of the nature of the information being requested, CBP intends to mark the information as For Official Use Only (FOUO) and Law Enforcement Sensitive (LES). If Babel Street asserts that any of the information contains sensitive commercial information, please identify such information with an appropriate marking.

Information on the project and objectives can be found here (<https://www.oig.dhs.gov/node/6227>).

Sincerely,

**(b)(6), (b)(7)(C)**

Senior Advisor  
U.S. Customs and Border Protection



Message

**From:** (b)(6), (b)(7)(C)

**Sent:** 12/16/2020 1:58:37 PM

**To:** (b)(6)@babelstreet.com

**Subject:** RE: Thoughts?

(b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

---

**From:** (b)(6), (b)(7)(C)

**Sent:** Wednesday, December 16, 2020 8:58 AM

**To:** (b)(6)@babelstreet.com

**Subject:** Thoughts?

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

Message

From:

(b)(6), (b)(7)(C)

Sent:

1/2/2020 9:29:29 PM

To:

(b)(6)

[redacted]@babelstreet.com]

Attachments:

Miami\_Training\_1\_2\_20.docx

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

**Miami Field Office****Babel Street/Open Source Tools Training****Purpose**

PAIG continues to seek opportunities to highlight, inform and provide context to field management and personnel on the latest publicly available information/open source efforts, capabilities, tools, and use cases utilized across the enterprise. This specific effort is part of our collaboration with CND AD Gilley in support of Targeting Analysis Unit (TAUs) nationwide, operators at Miami International Airport, and FBI-Miami (Superbowl prep). Our goals and objectives are to better understand current business processes, needs/requirements and unique challenges faced by field personnel and assist with utilizing the latest tools and tradecraft.

**Points of Contact****• NTC – Counter Network Division – Publicly Available Information Group (PAIG)**

- 
- 
- 
- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

**• Miami Field Office**

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

**• Miami International Airport**

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

**• FBI – Miami**

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

**• Babel Street Representatives**

- 

**(b)(6)**

○

(b)(6)

• **Whooster Representatives**

○

(b)(6)

**Master Schedule**

**Sunday January 5<sup>th</sup>**

- NTC Team travels to Miami

**Monday January 6<sup>th</sup>**

- 0700 - NTC Team arrives Port Everglades -1800 Eller Drive, 3rd Flr, Ft Lauderdale 33316
- 0730 - Provide Open Source Brief to MFO TAU
- 0830 - Break
- 0845 - MFO TAU Overview, threats, workflows
- 0945 - Break
- 1000 - BabelX Training – Overview and Research Tab
- 1115 - Lunch
- 1245 - BabelX Training – Research Exercises
- 1345 - Break
- 1400 - BabelX Training – LocateX
- 1500 - NTC Team Departs for Hotel

**Tuesday January 7<sup>th</sup>**

- 0700 - NTC Team arrives
- 0715 - BabelX 1 on 1
- 0845 - Break
- 0900 - Whooster Training
- 1100 - Lunch
- 1230 – Other Tools/Tool 1 on 1/Tradecraft/Requirements Collection
- 1500 - NTC Team Departs for Hotel

**Wednesday January 8<sup>th</sup>**

- 0700 – NTC Team (JE) arrives at Miami International Airport Address: 2100 NW 42nd Ave, Miami, FL 33126- Concourse D International Arrivals
- 0715 - BabelX Training (PAU/TTRT) – Overview and Research Tab
- 0830 - Break
- 0845 - BabelX Training – Research Exercises
- 0945 - Whooster Training
- 1115 - Lunch
- 1215 - CBP Tool 1 on 1
- 1345 - Break

- 1400 - CBP Tool 1 one 1
- 1500 - Team Departs for Hotel

### Wednesday January 8<sup>th</sup>

- 0800 - NTC/FBI Teams arrives Port Everglades - 1800 Eller Dr, 3rd Flr, Ft Lauderdale 33316
- 0815 - BabelX Training
- 0930 - Break
- 0945 - BabelX Training – Research Exercises
- 1045 - Whooster Training
- 1215 - Lunch
- 1315 - BabelX [REDACTED] (b)(7)(E)
- 1445 - Break
- 1500 - BabelX Training - [REDACTED] (b)(7)(E)
- 1600 - Team Departs for Hotel

#### Notes:

##### 1. Wednesday Trainings

###### a. Miami International Airport

- NTC [REDACTED] (b)(6), (b)(7)(C) Miami Int'l (Ride with Mo)
- Dolphin Parking Garage
- Meet at front of Customs Int'l Arrivals – Concourse D
- Whooster Rep to Park/meet same spot (0930)

###### b. Ft. Lauderdale

- NTC [REDACTED] (b)(6), (b)(7)(C) Ft. Lauderdale (Has own ride – same parking)
- Whooster Rep to Park and need escort (1030)
- [REDACTED] (b)(7)(E)

### Thursday January 6<sup>th</sup>

- 0900 – NTC [REDACTED] (b)(7)(E) Teams arrives at Port Everglades - 1800 Eller Dr, 3rd Flr, Ft Lauderdale
- 0930 - BabelX - [REDACTED] (b)(7)(E)
- 1600 – Team Departs



U.S. Department of Homeland Security  
U.S. Customs and Border Protection  
Office of Field Operations

## National Targeting Center

### NTC PAIG/New York Field Office (NYFO) - JFK Project

#### Babel Street OASIS

##### Overview:

Babel Street's new OASIS capability utilizes existing Public Record Search (PRS) (Basic) and Data Stream/Filter (Basic + Advanced) capabilities for automated bulk, PAI research and analysis. FY21 procurement allocates 43.9K Advanced queries in support of the effort.

Immediate goals will be to focus on:

- 
- 
- 
- 

**(b)(7)(E)**

##### Current OASIS Users

- 
- 
- 
- 

**(b)(6), (b)(7)(C)**

##### Recent Trainings (NYFO TAU/SPEAR)

- 11/20/2020 and 12/15/2020

##### JFK Flight Manifest

Given the limited number of queries, how can we maximize/streamline efforts for our queries?

- 1.
- 2.
- 3.

**(b)(7)(E)**



U.S. Department of Homeland Security  
U.S. Customs and Border Protection

Office of Field Operations

## National Targeting Center

(b)(7)(E)

4.

(b)(7)(E)

5.

### New Babel Efforts/Features to Support Effort

- **New Features:**

○

(b)(7)(E)

○

- **Upcoming Features:**

○

(b)(7)(E)

○

○

(b)(7)(E)



U.S. Department of Homeland Security  
U.S. Customs and Border Protection  
Office of Field Operations

## National Targeting Center

**(b)(7)(E)**

### Team Avengers – Shield

- Updates?
- Easy Button?
- Future Requirements/Enhancements?

**(b)(7)(E)**



Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 4/15/2020 6:01:22 PM  
**To:** (b)(6) <[redacted]@babelstreet.com>  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** RE: Babel (b)(7)(E)

Mexico COVID

(b)(7)(E)

Thank you,

(b)(6), (b)(7)(C)

---

**From:** (b)(6), (b)(7)(C) (CTR)  
**Sent:** Monday, April 13, 2020 3:59 PM  
**To:** (b)(6) <[redacted]@babelstreet.com>  
**Cc:** (b)(6), (b)(7)(C) <[redacted]@associates.cbp.dhs.gov> (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
**Subject:** Babel (b)(7)(E)

(b)(6)

(b)(7)(E)

v/r

(b)(6), (b)(7)(C)

Migration Stations adjacent the U.S. Border	GPS Coordinates or Address	Local Name
TIJUANA	<b>(b)(7)(E)</b>	INM Tijuana
MEXICALI		INM Grupo Beta Mexicali
NOGALES		INM Nogales ; Grupos Beta
AGUA PRIETA		INM Agua Prieta ; Grupos Beta
CIUDAD JUAREZ		INM Ciudad Juarez
JANOS		Janos Estacion Migratoria
PIEDRAS NEGRAS		INM Piedras Negras
NUEVO LAREDO		Nuevo Laredo Estacion Migratoria
REYNOSA		INM Reynosa
MATAMOROS		INM Matamoros

\*INM (Instituto Nacional de Migracion)

Migration Stations adjacent the Guatemalan Border	GPS Coordinates	Local Name
TENOSIQUE	<b>(b)(7)(E)</b>	INM y Estación Migratoria Tenosique
COLIMA		INM Delegacion Local Comitán Chiapas
TAPACHULA		INM Delegación Federal del Estado de Chiapas ; Siglo XXI

\*INM (Instituto Nacional de Migracion)

**Filter Terms:**

**(b)(7)(E)**

al

**(b)(7)(E)**

**(b)(7)(E)**

Message

From: (b)(6)@usdoj.gov]

Sent: 3/4/2020 9:24:22 PM

To:

**(b)(6), (b)(7)(C)**

CC:

Subject: Babel Street Training Attendees List 2020 and Training Agenda

Attachments: Babel Street Training Attendees List 2020.docx; One Day Agenda for Babel Street Advanced User Training.docx

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Good afternoon,

Please see the attached agenda and the list of attendees for the Babel Street training scheduled to take place at EPIC in the training room on Wednesday, March 11, 2020, and Thursday, March 12, 2020, from 8:30 am to 4:00 pm. Please disseminate this information to your employees. If you have any questions, please feel free to contact me. The agenda was provided by (b)(6) who will be the instructor for this training.

V/r,

(b)(6)

Unit Chief | Asset Identification Unit

Research and Analysis Section | El Paso Intelligence Center

**(b)(6)**



**Agenda for Babel Street Advanced User Training – EPIC 3/11 and 3/12/2020:**

Hosted by Babel Street

**Introductions and Ice Breakers (8:30am to 8:45am)**

1. Babel Street Introduction
2. Attendee Introductions (Name, Which Field Office, Role)
3. Babel Street Experience level – How do you use it typically?
4. What feature do you like most and what is the most challenging?

**Babel Street (b)(7)(E) 8:45am to 9:00am**

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

**(b)(7)(E)**

**Babel Street (b)(7)(E) Including LX (9:00am-10:00am)**

- 
- 
- 

**(b)(7)(E)**

**Break 10:00-10:45**

**Babel Street (b)(7)(E) 10:45am-11:30am**

Breaking down best practices using data streams and various data sources. Build data streams related to El Paso geo vernacular while discussing concepts and best practices for data streams. Ontology, quotes, + sign, and data source considerations.

**Lunch (11:30am-12:30pm)**

**Babel Street (b)(7)(E) 12:30pm-1:45pm**

**(b)(7)(E)**

**Break 1:45pm-2:00pm**

**Babel Street Results (2:00pm-2:45pm)**

**(b)(7)(E)**

**Useful Feature (2:45pm – 3:45pm)**

**(b)(7)(E)**

**Review and Questions (3:45pm-4:00pm)**

Quick Review of key concepts and discussion points.



Message

From: (b) (6) @babelstreet.com]

Sent: 12/16/2020 3:20:50 PM

To: (b)(6)(b)(7)(C)

Subject: RE: [External] [Not Virus Scanned] Thoughts?

Attachments: OASIS.pptx

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OASIS Slide

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Wednesday, December 16, 2020 8:58 AM

To: (b)(6) @babelstreet.com>

Subject: [External] [Not Virus Scanned] Thoughts?

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

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**(b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 9/24/2020 5:59:33 PM  
**To:** (b)(6)@babelstreet.com]  
**Subject:** RE: [External] RE: PPQ Request  
**Attachments:** RFQ 2032H320Q00088 Att 1 PPQ\_CBP.docx

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

**From:** (b)(6)@babelstreet.com>  
**Sent:** Thursday, September 24, 2020 1:47 PM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** Re: [External] RE: PPQ Request

This one is a little different. They want us to send it.

Thank you

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Sent:** Thursday, September 24, 2020 10:09:41 AM  
**To:** (b)(6)@babelstreet.com>  
**Subject:** [External] RE: PPQ Request

Usually they wont accept from you, has to come from me.

Do you have a POC/email to send too?

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6) <@babelstreet.com>

Sent: Thursday, September 24, 2020 10:04 AM

To: (b)(6), (b)(7)(C) <@cbp.dhs.gov>

Subject: PPQ Request

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Good morning! (b)(6), (b)(7)(C)

We're going after a (b)(7)(E) opportunity and we would like to request that you complete the attached PPQ.

They didn't give us a lot of time so I would like to ask you to return it to me today so we can package it and return it by the due date, tomorrow.

As always, this is very much appreciated.

Take care,

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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----- CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. -----

**ATTACHMENT 1 – Past Performance Questionnaire**

Reference for: Babel Street, Inc.

**PAST/PRESENT PERFORMANCE QUESTIONNAIRE**

**SECTION 1: CONTRACT INFORMATION**

A. Contract number:  HSHQDC-12-D-00013

B. Contract type:  Firm Fixed Price (FFP)

C. Was this a competitive contract? Yes  No

D. Period of performance:  09/19/2019 through 09/18/2020

E. Place of performance:  Across the country and worldwide

F. Contract Value:  \$2,739,507 (Prime) / \$2,611,986 (Babel Street)

G. Description of service provided:  
 Babel Street’s BabelX provides PAI Alerting, Text Analytics, and Customer Support to CBP personnel worldwide. Babel X Subscriptions for 300+ personnel, too include public record searches, Channels for persistent monitoring, Flashpoint (Deep/Darkweb), and Training (onsite and webinars).

H. Government Contracts Only: Was this contract partially or completely terminated for default or convenience or are there any pending terminations?

NO  YES: Default  Convenience  Pending Termination

If yes, please explain (e.g., inability to meet cost, performance, delivery schedules, etc).

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**SECTION 2: EVALUATOR’S INFORMATION**

A. Company/Agency:  U.S. Customs and Border Protection

B. Evaluator’s name and title:  (b)(6), (b)(7)(C) , Senior Advisor

C. Evaluator’s phone and email:  (b)(7)(E)  @  (b)(6), (b)(7)(C)  CBP.DHS.GOV

D. Number of years evaluator worked on subject contract:  Five

Reference for:  Babel Street, Inc.

**SECTION 3: EVALUATION**

Please indicate your satisfaction with the contractor's performance by placing an "X" in the appropriate block using the scale provided to the right of each question. This scale is defined as follows:

<u>CODE</u>	<u>PERFORMANCE LEVEL</u>
O	OUTSTANDING - The contractor has demonstrated an outstanding performance level that was significantly in excess of anticipated achievements and is commendable as an example to others.
G	GOOD – There are no or very minimal issues and the contractor has met the contract requirements.
A	ACCEPTABLE – Overall compliance required minor involvement by evaluator's personnel to ensure achievement of contract requirements.
U	UNSATISFACTORY – Non-conformances jeopardized the achievement of contract requirements, despite use of evaluator's resources. Constitutes a significant impediment in consideration for future awards containing similar requirements.
N	NOT APPLICABLE - Unable to provide a score.

<b>Quality of Product or Service</b>	<b>O</b>	<b>G</b>	<b>A</b>	<b>U</b>	<b>N</b>
Ability to understand/comply with customer objectives and technical requirements	X				
Adequacy/effectiveness of quality control program	X				

<b>Program Management, Timeliness of Performance &amp; Business Relations</b>	<b>O</b>	<b>G</b>	<b>A</b>	<b>U</b>	<b>N</b>
Overall contract management (including the ability to lead, manage and control the program)	X				
Contract problems resolved in a timely and effective manner without extensive customer guidance	X				
Contract problems resolved in a timely and effective manner without extensive customer guidance	X				
Level of professionalism and cooperation when dealing with your staff.	X				

Reference for: Babel Street, Inc.

Would you hire this contractor in the future to perform one of your critical and demanding programs?      Yes       No

Please provide any additional comments concerning this contractor's performance, as desired.

CBP has and continues to have a strong relationship with Babel Street. Active engagement with vendor representative and senior management has been positive. Continual review of data sources, requirements, platform capabilities is ever evolving and they have incorporated much of our feedback. Ad-hoc, special projects outside of normal scope has never been denied.

9/24/2020

X **(b)(6)(b)(7)(C)**

Signed by: MICHAEL A IVAHNENKO

\_\_\_\_\_  
Evaluator's Signature

\_\_\_\_\_  
Date

Message

From: (b)(6) [mailto:babelstreet.com]

Sent: 1/18/2019 7:38:56 PM

To: (b)(6), (b)(7)(C)

CC:

Subject: RE: Babel Street Locate X

Attachments: LOI Capture DOI POL Cluster Location 01 PRS.pdf

OK, (b)(7)(E)

(b)(7)(E)



**(b)(7)(E)**

(b)(7)(E)

(b)(7)(E)

**(b)(7)(E)**



**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

(b)(7)(E)

(b)(7)(E)

**(b)(7)(E)**



**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

I'm happy to chat over the phone as well.

Take care,

**(b)(6)**

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

**(b)(6)**

[www.babelstreet.com](http://www.babelstreet.com)

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From: (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
Sent: Friday, January 18, 2019 10:45 AM  
To: (b)(6) <[redacted]@babelstreet.com>  
Cc: (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>, (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>; (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>; (b)(6), (b)(7)(C) <[redacted]@CBP.DHS.GOV>  
Subject: Babel Street Locate X

(b)(6)

(b)(7)(E)

(b)(7)(E)

- 
- 
- 
- 

(b)(7)(E)

(b)(7)(E)

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- 
- 
- 

(b)(7)(E)

(b)(7)(E)

- 
- 
- 
- 

(b)(7)(E)

Please let me know if you are able to help with this.

(b)(6), (b)(7)(C)

Enforcement Analysis Specialist  
National Targeting Center – Counter Network Division

(b)(7)(E)

Message

From: (b)(6) [mailto:(b)(6)@babelstreet.com]

Sent: 9/16/2016 8:01:35 PM

To: (b)(6), (b)(7)(C)

Subject: RE: 2nd case

(b)(6), (b)(7)(C)

Awesome stuff. I will get started ASAP. Thank you!

(b)(6)

Director, Account Manager

Babel Street

11921 Freedom Dr, Suite 1050

Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) [mailto:(b)(6), (b)(7)(C)@cbp.dhs.gov]

Sent: Friday, September 16, 2016 3:51 PM

To: (b)(6) [mailto:(b)(6)@babelstreet.com]

Subject: 2nd case

Hello! This is the 2<sup>nd</sup> case we spoke about. If you have any questions, please let me know (b)(7)(E)

(b)(7)(E)

Have a great day!

Bren

(b)(6), (b)(7)(C)

CIG/Tucson Sector Intelligence

BPA-I/SCO/PICS

(b)(7)(E)

"Before you criticize someone, you should walk a mile in their shoes. That way when you criticize them, you are a mile away from them and you have their shoes." Jack Handey

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Message

From: (b)(6) [mailto: ]@mitre.org]

Sent: 8/2/2016 4:45:18 PM

To: (b)(6), (b)(7)(C)

CC:

Subject: (b)(7)(E)

Attachments:

Draft attached. For review and testing.

(b)(6)

Software Engineering and Computing Center  
The MITRE Corporation

(b)(6)

*MITRE is a not-for-profit organization that operates federally funded research and development centers for the government.*

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**



**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**



**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**



**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**



**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(6), (b)(7)(C), (b)(7)(E)**

Message

From: (b)(6)@babelstreet.com]

Sent: 2/22/2016 10:14:26 PM

To: (b)(6), (b)(7)(C)

Subject: RE: (b)(7)(E)

Awesome. Talk to you in the am.

Sent from Outlook

On Mon, Feb 22, 2016 at 2:12 PM -0800, (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)@cbp.dhs.gov> wrote:

No problem

From: (b)(6)@babelstreet.com]

Sent: Monday, February 22, 2016 5:11 PM

To: (b)(6), (b)(7)(C)

Subject: RE: (b)(7)(E)

I just finished training a customer. I'm currently trying to find my hotel in Chicago. Can I just call you back early tomorrow morning?

Sent from Outlook

On Mon, Feb 22, 2016 at 6:18 AM -0800, (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)@cbp.dhs.gov> wrote:

Im booked from 2-4 today so let me know when you can chat.

From: (b)(6), (b)(7)(C)@babelstreet.com]

Sent: Friday, February 19, 2016 10:20 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: Re: (b)(7)(E)

I am traveling today so I will give you a call on Monday to discuss. Just so you know, i will be sending out the invites today

(b)(6)

Assistant Director

Analytical Solutions and Support

1818 Library St, Suite 500

Reston, VA 20190

(b)(6)

www.babelstreet.com

---

**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Date:** Friday, February 19, 2016 at 10:17 AM  
**To:** (b)(6) babelstreet.com>  
**Cc:** (b)(6) babelstreet.com>  
**Subject:** RE: (b)(7)(E)

Its easier to chat about the trainees as they are diverse☺. Im happy to chat later this afternoon or Monday.

---

**From:** (b)(6) babelstreet.com]  
**Sent:** Thursday, February 18, 2016 12:49 PM  
**To:** (b)(6), (b)(7)(C)  
**Cc:** (b)(6)  
**Subject:** RE: (b)(7)(E)

That will be great. When you send me their contact information, can you also provide a brief job description of the trainees? This will help me better tailor the training to them.

CC'd (b)(6) for SA

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Date:** 2/18/2016 9:27 AM (GMT-08:00)  
**To:** (b)(6) babelstreet.com>  
**Subject:** RE: (b)(7)(E)

(b)(6)

We're going to add JFK to the virtual training next week. Cool?

I'll get you the name/contact info.

---

**From:** (b)(6) babelstreet.com]  
**Sent:** Wednesday, February 17, 2016 5:45 PM  
**To:** (b)(6), (b)(7)(C)  
**Cc:** (b)(6), (b)(6), (b)(7)(C)  
**Subject:** Re: (b)(7)(E)

(b)(6), (b)(7)(C)

Its a pleasure to meet you (b)(6) has filled me in up to this point. I have identified two dates available for virtual training. Please let me know what times work best for the folks in Tucson and Chicago. We can get them squared away in the near-term. Virtual training sessions are 2-3 hours long and the only thing that is required is a computer with babel street credentials. I recommend we conduct two "Joint" training iterations with Tucson and Chicago. The first three hour training session will be on 24 Feb and the second training session on 26 Feb.

Available Dates for Virtual Training:  
24 Feb (Wed) 1300-1600  
26 Feb (Fri) 1000-1300 or 1300-1600

Once we figure out the virtual training, I will circle back with you to discuss in person training options for local personnel. Please let me know if what I laid out works for your team. I look forward to meeting you in person and am excited about our new venture together. Please feel free to reach out anytime. I always have my cell phone so I suggest you use that number.

(b)(6)

Assistant Director  
Analytical Solutions and Support  
1818 Library St, Suite 500  
Reston, VA 20190

(b)(6)

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---

**From:** (b)(6), (b)(7)(C) <@cbp.dhs.gov>  
**Date:** Wednesday, February 17, 2016 at 4:13 PM  
**To:** (b)(6) <@babelstreet.com> (b)(6), (b)(7)(C) <@CBP.DHS.GOV>  
**Cc:** (b)(6), (b)(7)(C) <@babelstreet.com>  
**Subject:** RE: (b)(7)(E)

Perfect

---

**From:** (b)(6) <@babelstreet.com>  
**Sent:** Wednesday, February 17, 2016 3:03 PM  
**To:** (b)(6), (b)(7)(C)  
**Cc:** (b)(6), (b)(6), (b)(7)(C)  
**Subject:** Re: (b)(7)(E)

(b)(6), (b)(7)(C)

Sounds good. I am going to huddle up w/ (b)(6) and come up with some days/times that work for him and we will report back. We will provide details around time allotment and whats needed at the same time.

We will have an official intro near term but just so you are aware, (b)(6) is going to be your main POC going forward with my support. (b)(6) has a unique background that fits nicely with CBP's mission set so it will be a solid fit. Wes is also proficient on the Babel Street platform and will be responsible for training your team and managing the overall effort as we move forward.

Action is on our side, we will report back near term.

(b)(6)

Assistant Director  
Analytical Solutions and Support

(b)(6)

(b)(6)

Senior Vice President – Babel Street  
Sales and Marketing

(b)(6)

---

**From:** (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
**Date:** Wednesday, February 17, 2016 at 1:39 PM  
**To:** (b)(6) <[redacted]@babelstreet.com>, (b)(6), (b)(7)(C) <[redacted]@CBP.DHS.GOV>  
**Cc:** (b)(6) <[redacted]@babelstreet.com>  
**Subject:** RE: (b)(7)(E)

Thank you sir. I spoke to the folks in Tucson/Chicago and were ready to go. Let me know what date/time works best for you, how long it will last, and what if anything they will need.

FYSA...were also going to roll it out to NY/JFK and the individual who will have it is here in the DC area for a short TDY (we will train him locally with the Trade folks)

---

**From:** (b)(6) <[redacted]@babelstreet.com>  
**Sent:** Wednesday, February 17, 2016 1:29 PM  
**To:** (b)(6), (b)(7)(C) <[redacted]>  
**Cc:** (b)(6) <[redacted]>, (b)(6), (b)(7)(C) <[redacted]>  
**Subject:** (b)(7)(E)

(b)(6), (b)(7)(C)

We wanted to make you aware of the following. One of our analysts that worked with some of your team members in the past mentioned you might find this of interests. Attached is a recent finding – we hope this is helpful.

(b)(6), (b)(7)(C) Please circle back with me on potential virtual training dates for Tuscan + Chicago when you get the chance.

(b)(6)

Senior Vice President – Babel Street  
Sales and Marketing

(b)(6)

Message

From:

(b)(6), (b)(7)(C)

Sent:

11/8/2016 7:54:23 PM

To:

CC:

(b)(6), (b)(7)(C)

Subject:

Updated Agenda: Chicago Field Office - Babel Street Pilot for ORD TTRT

Attachments:

Chicago Babel St Pilot Agenda-110816.docx

(b)(6), (b)(7)(C)

FYSA – Attached is the updated agenda. The ORD POC for tomorrow will be SCBPO (b)(6), (b)(7)(C) (b)(7)(E)  
(b)(7)(E) You may ask for her upon arrival at ORD Terminal 5, arrivals level.

(b)(6), (b)(7)(C)

Supervisory CBPO Program Manager, Border Security  
Chicago Field Office

(b)(7)(E)



### Chicago Babel Street Pilot

#### Points of Contact

- National Targeting Center – Counter Network Division (NTC-CND)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- 

- Chicago Field Office (CFO)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Babel Street

- 

**(b)(6)**

#### Pilot Schedule

#### Tuesday – November 8<sup>th</sup> (CFO - 610 S. Canal Street Suite 300 Chicago, IL 60607)

- Team Arrives (0930)
- Brief CFO Management on Pilot, tools and SM activities (1100)
- CFO TAU Training (1200-1530)

- CBPO

- CBPO

- CBPO

- +1

**(b)(6), (b)(7)(C), (b)(7)(E)**

#### Wednesday Nov. 9<sup>th</sup> (O'Hare Intl Airport - 10000 W O'Hare Ave, Chicago, IL 60666)

- Brief ORD Management on Pilot, tools and SM activities (0800)
- (b)(7)(E) Training 1: 0900-1300

- CBPO

- CBPO

- CBPO

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- (b)(7)(E) Training 2: 1400-1800

- CBPO

- CBPO

**(b)(6), (b)(7)(C), (b)(7)(E)**

\*Primary Account Holders

Message

From:

(b)(6), (b)(7)(C)

Sent:

11/1/2016 3:38:09 PM

To:

CC:

(b)(6), (b)(7)(C)

Subject:

Chicago Field Office - Babel Street Pilot for (b)(7)(E)

Attachments:

Chicago Babel St Pilot\_103116.docx

Alcon,

Please find attached the agenda for our trip to Chicago next week.

Please let me know if you have any questions or concerns,

(b)(6), (b)(7)(C)

### Chicago Babel Street Pilot

#### Points of Contact

- National Targeting Center – Counter Network Division (NTC-CND)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- 

- Chicago Field Office (CFO)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Babel Street

- 

**(b)(6)**

#### Pilot Schedule

#### Tuesday – November 8<sup>th</sup> (CFO - 610 S. Canal Street Suite 300 Chicago, IL 60607)

- Team Arrives (0930)
- Brief CFO Management on Pilot, tools and SM activities (1100)
- CFO TAU Training (1200-1530)

- CBPO
- CBPO
- CBPO
- CBPO
- +1

**(b)(6), (b)(7)(C)**

#### Wednesday Nov. 9<sup>th</sup> (O'Hare Intl Airport - 10000 W O'Hare Ave, Chicago, IL 60666)

- Brief ORD Management on Pilot, tools and SM activities (0800)

- (b)(7)(E) Training 1: 0900-1300

- CBPO
- CBPO

**(b)(6), (b)(7)(C)**

- (b)(7)(E) Training 2: 1400-1800

- CBPO
- CBPO

**(b)(6), (b)(7)(C)**

\*Primary Account Holders

Message

**From:** (b)(6)@mitre.org]  
**Sent:** 8/16/2016 1:22:42 PM  
**To:** (b)(6) babelstreet.freshdesk.com  
**CC:**

**(b)(6), (b)(7)(C)**

**Subject:** FW: Outside links in BabelStreet not working

(b)(6)

**(b)(7)(E)**

Thank you,

(b)(6)

Software Engineering and Computing Center  
The MITRE Corporation

(b)(6)

*MITRE is a not-for-profit organization that operates federally funded research and development centers for the government.*

**From:** (b)(6) babelstreet.freshdesk.com]  
**Sent:** Monday, August 15, 2016 5:04 PM  
**To:** (b)(6), (b)(7)(C) cbp.dhs.gov  
**Cc:** (b)(6) babelstreet.com; (b)(6), (b)(7)(C) cbp.dhs.gov; (b)(6)@mitre.org> (b)(6)  
(b)(6)@babelstreet.com>  
**Subject:** Re: Outside links in BabelStreet not working

(b)(6), (b)(7)(C)

As we briefly discussed on the phone, I believe that the links you provided are being blocked by a firewall. I hope I was able to answer your questions. However, please don't hesitate to reach out to me if you have any additional questions.

Thank you,

(b)(6)

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On Mon, 15 Aug at 3:23 PM, (b)(6) @mitre.org> wrote:  
Hi everyone,

Attached are two examples of the links being blocked (from Babel Street).

Thank you.

(b)(6)

From: (b)(6), (b)(7)(C) [CBP.DHS.GOV]  
Sent: Friday, August 12, 2016 10:01 AM  
To: (b)(6) @babelstreet.com> (b)(6)  
(b)(6) @babelstreet.com>  
Cc: (b)(6) @babelstreet.com> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6) @mitre.org>  
Subject: RE: Outside links in BabelStreet not working

Thank you (b)(6) for the clarification

From: (b)(6) @babelstreet.com]  
Sent: Friday, August 12, 2016 9:58 AM  
To: (b)(6), (b)(7)(C) (b)(6)  
Cc: (b)(6) (b)(6), (b)(7)(C) (b)(6)  
Subject: RE: Outside links in BabelStreet not working

I isolated the web documents and clicked through a few of them.

While most worked, some links were removed by the website itself.

While I wasn't able to replicate the "blocked link" message, (b)(7)(E)

(b)(7)(E)

The Helpdesk folks are also on this so if they can dig up additional information, they'll share that with us.

(b)(6)

Assistant Director  
Analytical Solutions & Support  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6) [CBP.DHS.GOV]  
Sent: Friday, August 12, 2016 9:40 AM  
To: (b)(6) @babelstreet.com> (b)(6)  
(b)(6) @babelstreet.com>  
Cc: (b)(6) @babelstreet.com> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6) @mitre.org>  
Subject: RE: Outside links in BabelStreet not working

(b)(7)(E)

Thank you!

**From:** (b)(6) @babelstreet.com]  
**Sent:** Friday, August 12, 2016 9:38 AM  
**To:** (b)(6), (b)(7)(C) (b)(6)  
**Cc:** (b)(6) (b)(6), (b)(7)(C) (b)(6)  
**Subject:** RE: Outside links in BabelStreet not working

Could you please let me know which accounts / filters and I'll look at it myself.

(b)(6)

Assistant Director  
Analytical Solutions & Support  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) @CBP.DHS.GOV]  
**Sent:** Friday, August 12, 2016 9:22 AM  
**To:** (b)(6) @babelstreet.com> (b)(6)  
(b)(6) @babelstreet.com>  
**Cc:** (b)(6) @babelstreet.com> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6) @mitre.org>  
**Subject:** Outside links in BabelStreet not working

Good morning,

We just wanted to report that we noticed that the links from the retrieved documents in BabelStreet are not currently working. Every link clicked provides a "Web Page Blocked!" alert.

Could you please look into this matter?

Thank you!

Message

From: (b)(6)@mitre.org]

Sent: 8/4/2016 11:47:18 AM

To: (b)(6), (b)(7)(C), (b)(7)(E)

cc:

Subject:

Attachments:

All,

(b)(7)(E)

Very Respectfully,  
Kevin

(b)(6)

Lead Domain Specialist  
JS3B -- Geospatial Intel Capabilities

(b)(6)



MITRE

From: (b)(6)

Sent: Tuesday, August 2, 2016 5:47 PM

To: (b)(6)@mitre.org; (b)(6)@babelstreet.com; (b)(6), (b)(7)(C)@cbp.dhs.gov;

(b)(6), (b)(7)(C)

Cc: (b)(6)@mitre.org>

Subject: RE: (b)(7)(E)

(b)(6)

Will you also update the roll-up excel metrics collection file?

Thanks so much, this template is awesome.

(b)(6)

From: (b)(6)

Sent: Tuesday, August 2, 2016 4:03 PM

To: (b)(6)@mitre.org; (b)(6)@babelstreet.com; (b)(6), (b)(7)(C)@cbp.dhs.gov;

(b)(6), (b)(7)(C)@cbp.dhs.gov; (b)(6)@hq.dhs.gov>

Cc: (b)(6)@mitre.org; (b)(6)@mitre.org>

Subject: RE: (b)(7)(E)

All,

Based on our review of the template here is the latest with the column name changes.

Very Respectfully,

**(b)(6)**

Lead Domain Specialist  
J53B – Geospatial Intel Capabilities

**(b)(6)**



MITRE

From: **(b)(6)**

Sent: Tuesday, August 2, 2016 3:44 PM

To: **(b)(6)** @mitre.org>; **(b)(6)** @babelstreet.com>; **(b)(6)** @cbp.dhs.gov'

**(b)(6)** @cbp.dhs.gov>; **(b)(6), (b)(7)(C)** @cbp.dhs.gov>; **(b)(6)**

**(b)(6)** @hq.dhs.gov>

Cc: **(b)(6)** @mitre.org>; **(b)(6)** @mitre.org>

Subject: RE: ESTA Babel Street Research Template v2

Here's the latest version to capture Travel Confirmation time **(b)(7)(E)**

Very Respectfully,

**(b)(6)**

Lead Domain Specialist  
J53B – Geospatial Intel Capabilities

**(b)(6)**



MITRE

From: **(b)(6)**

Sent: Tuesday, August 2, 2016 2:04 PM

To: **(b)(6)** @mitre.org>; **(b)(6)** @babelstreet.com>; **(b)(6), (b)(7)(C)** @cbp.dhs.gov'

**(b)(6)(b)(7)(C)** @cbp.dhs.gov>; **(b)(6), (b)(7)(C)** @cbp.dhs.gov' **(b)(6)(b)(7)(C)** @cbp.dhs.gov>; **(b)(6)**

**(b)(6)** @hq.dhs.gov>

Cc: **(b)(6)** @mitre.org>; **(b)(6)** @mitre.org>

Subject: RE: **(b)(7)(E)**

Woops,



With attachment.

(b)(6)  
Lead Domain Specialist  
J53B – Geospatial Intel Capabilities  
(b)(6)



MITRE

---

**From:** (b)(6)  
**Sent:** Tuesday, August 2, 2016 2:04 PM  
**To:** (b)(6) <(b)(6)@mitre.org>; (b)(6) <(b)(6)@babelstreet.com>; (b)(6), (b)(7)(C) <(b)(6), (b)(7)(C)@cbp.dhs.gov>; (b)(6), (b)(7)(C) <(b)(6), (b)(7)(C)@cbp.dhs.gov>; (b)(6) <(b)(6)@hq.dhs.gov>  
**Cc:** (b)(6) <(b)(6)@mitre.org>; (b)(6) <(b)(6)@mitre.org>  
**Subject:** (b)(7)(E)

All,

Here's the preliminary revision to the research template (b)(7)(E) We can revise as necessary.

Very Respectfully,

(b)(6)  
Lead Domain Specialist  
J53B – Geospatial Intel Capabilities  
(b)(6)



MITRE

---

**From:** (b)(6)  
**Sent:** Tuesday, August 2, 2016 12:45 PM  
**To:** (b)(6) <(b)(6)@babelstreet.com>; (b)(6) <(b)(6)@cbp.dhs.gov>; (b)(6) <(b)(6)@cbp.dhs.gov>; (b)(6) <(b)(6)@hq.dhs.gov>; (b)(6) <(b)(6)@mitre.org>  
**Cc:** (b)(6) <(b)(6)@mitre.org>; (b)(6) <(b)(6)@mitre.org>  
**Subject:** (b)(7)(E) Step by step

Draft attached. For review and testing.

(b)(6)  
Software Engineering and Computing Center  
The MITRE Corporation  
(b)(6)

(b)(6)

*MITRE is a not-for-profit organization that operates federally funded research and development centers for the government.*

**(b)(6), (b)(7)(C), (b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

Results

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**



Message

---

**From:**

(b)(6)

**Sent:**

12/7/2016 7:18:12 PM

**To:**

(b)(6)

@babelstreet.com]

**Subject:**

CBP Metrics - Draft

**Attachments:**

Babel Street Metrics\_DRAFT.docx

**(b)(5)**

**(b)(5)**

Message

From: (b)(6), (b)(7)(C)

Sent: 11/16/2016 4:45:46 PM

To: (b)(6) @babelstreet.com]

Subject: RE: (b)(7)(E)

Hey (b)(6)

I don't think that's necessary (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)

From: (b)(6) @babelstreet.com]

Sent: Wednesday, November 16, 2016 9:32 AM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: Re: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

(b)(7)(E)

Best Regards,

(b)(6)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Wednesday, November 16, 2016 8:05 AM

To: (b)(6)

Subject: RE: (b)(7)(E)

Hey (b)(6)

(b)(7)(E)

(b)(6), (b)(7)(C)

From: (b)(6) @babelstreet.com]

Sent: Tuesday, November 15, 2016 7:59 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: Re: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

**(b)(7)(E)**

Best Regards,

**(b)(6)**

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---

**From:** **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov>

**Sent:** Tuesday, November 15, 2016 9:26 AM

**To:** **(b)(6)**

**Subject:** RE: **(b)(7)(E)**

Hey **(b)(6)** just got over to the other building. Here's an attachment of what I was seeing. Any light you can shed on this would be much appreciated.

**(b)(6), (b)(7)(C)**

---

**From:** **(b)(6)** <[redacted]@babelstreet.com>

**Sent:** Tuesday, November 15, 2016 6:22 AM

**To:** **(b)(6), (b)(7)(C)** <[redacted]@cbp.dhs.gov>

**Subject:** Re: **(b)(7)(E)**

Hey **(b)(6), (b)(7)(C)**

**(b)(7)(E)**

(b)(7)(E)

Glad to hear you had a nice weekend with your family! It's a great way to spend Veteran's Day.

Respectfully,

(b)(6)

---

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Monday, November 14, 2016 8:27 PM

To: (b)(6)

Subject: RE: (b)(7)(E)

Hey (b)(7)(E) yea that is odd. (b)(7)(E)

(b)(7)(E)

My weekend was good. My brother and his girlfriend came down to visit us so it nice. I hope you had a good one as well.

(b)(6), (b)(7)(C)

---

From: (b)(6)

Sent: Monday, November 14, 2016 8:03:46 PM

To: (b)(6), (b)(7)(C)

Subject: Re: (b)(7)(E)

Hey (b)(6), (b)(7)(C)

(b)(7)(E)

Hope you had a great Veteran's Day weekend.

Best Regards,

(b)(6)

---

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Monday, November 14, 2016 4:45 PM

To: (b)(6)

Subject: RE: (b)(7)(E)

Great thanks (b)(6)

---

**From:** (b)(6) [babelstreet.com]  
**Sent:** Monday, November 14, 2016 4:25 PM  
**To:** (b)(6), (b)(7)(C) [cbp.dhs.gov>  
**Subject:** Re: (b)(7)(E)

Hi Joe,

Sure, I'll look into it and get back to you.

Best Regards,

(b)(6)

---

**From:** (b)(6), (b)(7)(C) [cbp.dhs.gov>  
**Sent:** Monday, November 14, 2016 3:46 PM  
**To:** (b)(6)  
**Subject:** (b)(7)(E)

Hey (b)(6)

How are you doing? (b)(7)(E)

(b)(7)(E)

Hope you can help.

(b)(6), (b)(7)(C)

Message

---

**From:** (b)(6), (b)(7)(C)

**Sent:** 7/26/2016 5:58:39 PM

**To:** (b)(6) [mailto:babelstreet.com]

**Subject:** JFK Trip/Pilot

**Attachments:** JFK Babel Street Pilot.docx

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert

Unisys Corporation

Supporting TASP | NTC-TBD

U.S. Customs & Border Protection

(b)(7)(E)



NY Field Office – JFK Babel Street Pilot

Points of Contact

- National Targeting Center – Targeting Business Division (NTC-TBD)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- 

- Office of Field Operations (OFO)

- 

**(b)(6), (b)(7)(C), (b)(7)(E)**

- Babel Street

- 

**(b)(6)**

JFK Pilot Schedule - Wednesday – July 27<sup>th</sup>

- 0730-0800

- 

**(b)(6), (b)(7)(C), (b)(7)(E)** and W. Lake arrive to JFK via Delta Flight 952 from DCA

- 0900-1000 Meeting with Port **(b)(7)(E)** Senior Management

- 

CBP SM Overview Brief **(b)(6), (b)(7)(C), (b)(7)(E)**; Discuss Pilot Objectives and SM Requirements

- 

Babel Street Demo **(b)(6)**

- 1000-1400

- 

Babel Street Training for **(b)(7)(E)** Personnel

※

※

※

**(b)(6), (b)(7)(C), (b)(7)(E)**

- 1400 – 2100 Open

- 

Port Tour? Passenger Processing – Secondary **(b)(7)(E)**

- 2100 **(b)(6), (b)(7)(C)** and **(b)(6)** depart JFK via Delta 2653

Message

From: (b)(6) [mailto:(b)(6)@babelstreet.com]

Sent: 6/9/2016 8:30:23 PM

To: (b)(6), (b)(7)(C)

Subject: Babel Street

Attachments: EarlyJuneReleaseSummary-BabelStreet.docx; LastDeployment-BabelStreet.docx

(b)(6), (b)(7)(C)

I hope you are enjoying the summer down in Tucson. I wanted to reach out to see how you are progressing on Babel. Do you have some time tomorrow or next week to chat? I would love to hear how you have been using Babel, things you like/don't like, and any feedback you have for us so we can enhance the platform to suite your needs.

I know you only received a few hours of virtual training so I want to make amends by offering in-person training at your office. If you are interested please let me know so we can coordinate the logistics. (b)(7)(E)

(b)(7)(E)

(b)(7)(E) I look forward to speaking with you and feel free to reach out to me directly, anytime. My Cell and Email are in my signature block.

(b)(6)

Director – Babel Street

Account Manager- Department of Homeland Security

11921 Freedom Dr, Suite 1050

Reston, VA 20190

(b)(6)

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**(b)(7)(E)**

**(b)(7)(E)**

(b)(7)(E)

(b)(7)(E)

**(b)(7)(E)**

**(b)(7)(E)**

**(b)(7)(E)**



**(b)(7)(E)**

**(b)(7)(E)**

Appointment

---

**From:** (b)(6) [redacted]@babelstreet.com]

**Sent:** 11/7/2017 9:42:05 PM

**To:**

**CC:**

**(b)(6), (b)(7)(C)**

**Subject:** Babel Work Session

**Location:** Sterling

**Start:** 11/16/2017 4:00:00 PM

**End:** 11/16/2017 5:00:00 PM

**Show Time As:** Tentative

**Recurrence:** (none)

Message

**From:** (b)(6)@babelstreet.com]

**Sent:** 8/14/2017 5:02:39 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** RE: Analysis Basics in Babel X Follow-Up

Hey (b)(6), (b)(7)(C)

Thank you and I hope they help! Have a great week! ☺

(b)(6)

---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov]

**Sent:** Monday, August 14, 2017 1:02 PM

**To:** (b)(6)@babelstreet.com>

**Subject:** RE: Analysis Basics in Babel X Follow-Up

Hey (b)(6)

(b)(7)(E) All looks good on my end. Thank you again for the assist and help on this. You are a rock star! I hope you have a great rest of your week!

Cheers,

(b)(6), (b)(7)(C)

---

**From:** (b)(6)@babelstreet.com]

**Sent:** Monday, August 14, 2017 12:59 PM

**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>

**Subject:** RE: Analysis Basics in Babel X Follow-Up

Hey (b)(6), (b)(7)(C)

I have it all sorted! Thank you for your patience. (b)(7)(E)

(b)(7)(E)

Thanks!

(b)(6)

---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov]

**Sent:** Monday, August 14, 2017 9:58 AM

**To:** (b)(6)@babelstreet.com>

**Subject:** RE: Analysis Basics in Babel X Follow-Up

Good Morning (b)(6)

I apologize for the mix up. I was finally able to get my Babel X account up and running

(b)(7)(E)

(b)(7)(E) know you are crazy busy), I would be most appreciative.

(b)(7)(E)

Thank you again for the assist on this, and I hope you have a great rest of your week!

Cheers,

(b)(6), (b)(7)(C)

From: (b)(6) <@babelstreet.com>

Sent: Thursday, August 10, 2017 12:10 PM

To: (b)(6), (b)(7)(C) <@cbp.dhs.gov>

Subject: Re: Analysis Basics in Babel X Follow-Up

Hi (b)(6), (b)(7)(C)

No problem! Can you send me your username for Babel X?

Thanks!

(b)(6)

Sent from my Sprint Samsung Galaxy S7.

----- Original message -----

From: (b)(6), (b)(7)(C) <@cbp.dhs.gov>

Date: 8/10/17 12:02 PM (GMT-05:00)

To: (b)(6) <@babelstreet.com>

Subject: RE: Analysis Basics in Babel X Follow-Up

Hey (b)(6),

Thank you again for helping get us all ready to utilize this really helpful and cool toolset. I know you had mentioned in class that you would be willing to grant a copy of some of your (b)(7)(E) and I was wondering if I could grab a copy of a few of them?

(b)(7)(E)

Thank you again for your time especially and for your support in all of this process.

I hope you have a great rest of your day.

Cheers,

(b)(6), (b)(7)(C)

**From:** (b)(6) [f@babelstreet.com]  
**Sent:** Thursday, August 10, 2017 11:54 AM  
**To:** (b)(6) [f@babelstreet.com]>  
**Subject:** Analysis Basics in Babel X Follow-Up

Hello! I hope that you enjoyed (b)(7)(E) and feel more prepared to start using the Babel X platform. You have now completed the Babel Basics learning path and have also been given access to Babel Beyond, the advanced courses, should you want to continue to learn about Babel X.

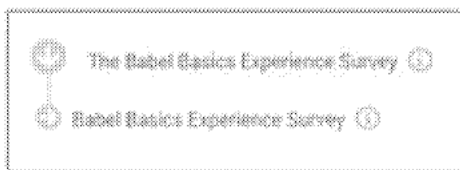
Now that you have completed the Babel Basics curriculum, we ask that you **please complete a short (less than 3 minute) survey about your experience.** We strive to consistently improve the training offered at Babel Street and your comments and thoughts help immensely.

**1**



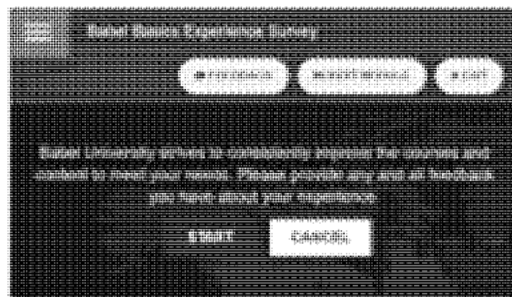
(b)(7)(E)

**2**



Click on the **LAST** class:  
The Experience Survey

**3**



Take the survey.  
It takes less than 3 minutes!

If you have any questions or concerns, please do not hesitate to reach out to me directly.

Thank you!

(b)(6)  
Vice President of Training

(b)(6)

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## **Paul M. Porrior**

**Director General, National Border Operations Centre  
Canada Border Services Agency  
Ottawa, Ontario**



Paul M. Porrior has been the Director General of the National Border Operations Centre (NBOC) since April, 2015. His leadership of the NBOC includes the Border Operations Centre, Warrant Response Centre, Emergency Management, and the National Targeting Centre. In June 2017, the NBOC welcomed the addition of the National Security Screening Division to its portfolio. The NBOC supports national security through situational awareness, screening, targeting and intelligence, and provides a coordinated tactical response to emergencies, threats, and issues management. The NBOC represents the Agency as a global leader in risk assessment and border management in an ever-changing environment.

Paul joined the Canada Border Services Agency in 1986, and has occupied the positions of Customs Inspector, Criminal Investigator, Senior Intelligence Officer, Project Manager, and Program Manager. He held the role of Director of Intelligence and Enforcement Division, Northern Ontario Region, responsible for the direction of the Criminal Investigations, Criminal Intelligence and Inland immigration enforcement programs.

Paul is a strong advocate of promoting innovation and building strong domestic and global partnerships to continuously enhance the CBSA's pre-arrival threat identification and situational awareness capabilities in order to identify threats at the earliest point in the travel and trade continuum.

Paul holds a Bachelor of Arts in Criminology from the University of Winnipeg. He is a recipient of the Canada Customs and Revenue Agency – Award of Excellence, the Canada Border Services Agency - President's Leadership Award, the Peace Officer Exemplary Service Medal and the Queen's Diamond Jubilee Medal.

Message

**From:** (b)(6)@babelstreet.com]  
**Sent:** 1/6/2018 12:55:39 AM  
**To:** (b)(6)  
**CC:**  
**Subject:** RE:  
**Attachments:** (b)(7)(E).docx

Mr (b)(6), (b)(7)(C)

Attached is a very rough draft for the proof of concept.

(b)(7)(E)

Please review and let me know if you want me to focus on something in particular or to pivot one way or the other.

Thank you,

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C)@CBP.DHS.GOV]  
**Sent:** Friday, January 05, 2018 4:56 PM  
**To:** (b)(6)@babelstreet.com>  
**Cc:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** RE:

Perfect and much thanks

(b)(6), (b)(7)(C)

(b)(7)(E)

**From:** (b)(6)@babelstreet.com]  
**Sent:** Friday, January 05, 2018 4:55 PM  
**To:** (b)(6), (b)(7)(C)@CBP.DHS.GOV>



Cc: [REDACTED]@cbp.dhs.gov>

Subject: RE:

[REDACTED]

I'm going through the collection I'll put something together to send out this evening.

Thank you,

[REDACTED]

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

[REDACTED]

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---

From: [REDACTED]@CBP.DHS.GOV]

Sent: Friday, January 05, 2018 1:10 PM

To: [REDACTED]@babelstreet.com>

Subject:

[REDACTED]

Sorry I missed you this afternoon. Any word re: our request for proof of concept data

[REDACTED]

[REDACTED]

Thanks,

[REDACTED]

Assistant Director  
Counter Network Division  
U.S. Customs and Border Protection

[REDACTED]

**(b)(5)**

**(b)(5)**

**(b)(5)**

**(b)(5)**

Message

From: (b)(6) [redacted]@babelstreet.com]

Sent: 1/16/2018 7:29:49 PM

To: (b)(6), (b)(7)(C)

Subject: RE: Filters

Great, here's the call information:

Hello,

(b)(6) invites you to join this WebEx meeting.

**TTPC Work Session**

Wednesday, January 17, 2018

6:00 pm | Eastern Standard Time (New York, GMT-05:00) | 1 hr 30 mins

(b)(6)



When it's time, join the meeting.

(b)(6)

Can't join the meeting?

IMPORTANT NOTICE: Please note that this WebEx service allows audio and other information sent during the session to be recorded, which may be discoverable in a legal matter. By joining this session, you automatically consent to such recordings. If you do not consent to being recorded, discuss your concerns with the host or do not join the session.

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) [CBP.DHS.GOV]

Sent: Tuesday, January 16, 2018 2:19 PM

To: (b)(6) @babelstreet.com>

Cc: (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) @cbp.dhs.gov>; (b)(6), (b)(7)(C) @cbp.dhs.gov> (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: RE: Filters

Spoke with WC (b)(6), (b)(7)(C) this could work. Please email all on the list with particulars.

V/R

(b)(6), (b)(7)(C)

Program Manager  
TTPC-ESTA  
National Targeting Center  
Sterling, VA

(b)(6), (b)(7)(C)

(b)(7)(E)

From: (b)(6) @babelstreet.com]

Sent: Tuesday, January 16, 2018 11:58 AM

To: (b)(6), (b)(7)(C)@CBP.DHS.GOV>  
Cc: (b)(6), (b)(7)(C)@cbp.dhs.gov> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C)@cbp.dhs.gov> (b)(6), (b)(7)(C)@cbp.dhs.gov (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: RE: Filters

Hi (b)(6), (b)(7)(C)

How about tomorrow at 6pm?

If that works, I'll setup the WebEx call and we can invite anyone else that's on the same schedule.

Let me know,

(b)(6)  
Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C)@CBP.DHS.GOV]  
Sent: Friday, January 12, 2018 2:46 PM  
To: (b)(6)@babelstreet.com>  
Cc: (b)(6), (b)(7)(C)@cbp.dhs.gov> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C)@cbp.dhs.gov>; (b)(6), (b)(7)(C)@cbp.dhs.gov> (b)(6), (b)(7)(C)  
(b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: RE: Filters

Hello again;

Correction I actually work 2 PM to 10 PM. It would just be better if we were done before 8 PM. Also If you could help me enter the information from 1 Event not individual. Thanks

V/R

(b)(6), (b)(7)(C)  
Program Manager  
TTPC-ESTA  
National Targeting Center  
Sterling, VA  
(b)(6), (b)(7)(C)



(b)(6), (b)(7)(C)

(b)(7)(E)

From: (b)(6), (b)(7)(C)

Sent: Thursday, January 11, 2018 7:41 PM

To: (b)(6) <@babelstreet.com>

C: (b)(6), (b)(7)(C) <@cbp.dhs.gov> (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) <@cbp.dhs.gov> (b)(6), (b)(7)(C) <@cbp.dhs.gov> (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) <@cbp.dhs.gov>

Subject: RE: Filters

I work 2 PM to 8 PM Monday through Friday. Not sure what you building access is I work on the 3d floor. If you could show me how to enter one individual that should work

V/R

(b)(6), (b)(7)(C)

Program Manager

TTPC-ESTA

National Targeting Center

Sterling, VA

(b)(6), (b)(7)(C)

(b)(7)(E)

From: (b)(6) <@babelstreet.com>

Sent: Thursday, January 11, 2018 12:42 PM

To: (b)(6), (b)(7)(C) <BP.DHS.GOV>

Cc: (b)(6), (b)(7)(C) <@cbp.dhs.gov>

Subject: RE: Filters

Glad it came through.

We'll setup a time for us to walk through a couple of examples (b)(7)(E)

Can you give me an idea of what your schedule looks like next Wednesday or Thursday?

(b)(6)

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) [BP.DHS.GOV]  
**Sent:** Wednesday, January 10, 2018 8:54 PM  
**To:** (b)(6) /@babelstreet.com>  
**Cc:** (b)(6) @cbp.dhs.gov>  
**Subject:** RE: Filters

Yes just added them Not sure how to use them Thank you

V/R

(b)(6), (b)(7)(C)  
Program Manager  
TTPC-ESTA  
National Targeting Center  
Sterling, VA

(b)(6), (b)(7)(C)

(b)(7)(E)

---

**From:** (b)(6) @babelstreet.com]  
**Sent:** Wednesday, January 10, 2018 8:44 PM  
**To:** (b)(6), (b)(7)(C) @CBP.DHS.GOV>  
**Cc:** (b)(6), (b)(7)(C) @cbp.dhs.gov>  
**Subject:** Re: Filters

Hello (b)(6), (b)(7)(C)

Thank you for reaching out and it was nice to run into you again today.

(b)(7)(E)

**(b)(7)(E)**

If you have time tomorrow afternoon, I can give you a quick call and walk you through what I'm talking about.

Take care,

**(b)(6)**

Director, Account Management

11921 Freedom Drive

Suite 1050

Reston, VA 20190

**(b)(6)**

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**From:** **(b)(6), (b)(7)(C)** @CBP.DHS.GOV>

**Sent:** Wednesday, January 10, 2018 5:42 PM

**To:** **(b)(6)**

**Cc:** **(b)(6), (b)(7)(C)**

**Subject:** Filters

Sir,

Per our conversation today. (b)(7)(E)

(b)(7)(E)

V/R

(b)(6), (b)(7)(C)

Program Manager  
TTPC-ESTA  
National Targeting Center  
Sterling , VA

(b)(6), (b)(7)(C)

(b)(7)(E)