Commercial Customs Operations Advisory Committee
CBP Experience (CBPX)
Draft Recommendations

September 2024

COAC

COMMERCIAL CUSTOMS OPERATIONS
ADVISORY COMMITTEE

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Automation
1. COAC recommends that the trade have the ability to amend/correct when a Principle Case Other Certificate for AD/CVD was applicable but not originally provided.
2. COAC recommends that CBP create a process for brokers to submit changes to their listing on the "Permitted Customs Brokers Listing" page.

Communication and Resources
3. COAC recommends CBP review paper notices to replace with electronic mail delivery of all notices, such as duty bills, liquidated damages and penalties. This will reduce the burden on FP&F and other agencies, also allowing the trade the full allotted regulatory timeframe to respond.
4. COAC recommends that CBP update Informed Compliance Publications (ICP) and add new ICPs as needed. For example, the Textile ICP should be updated as recommended changes were never incorporated.
5. COAC recommends that CBP update the description of the CSMS system on the CSMS page on CBP.gov to describe that the purpose of the messaging system is greater than for automated systems and ACE.
6. COAC recommends that CBP create a list of all port bulletins, with the ability to sign up for the master list on CBP.gov.
7. COAC recommends that CBP develop a carrier handbook, defining how CBP has a shared responsibility to ensure the carrier is compliant with regulations and how CBP will communicate with the carriers.

Export
8. COAC recommends that ACE match up Vehicle Identification Number (VIN) or Product ID of re-imported used, self-propelled vehicles as defined in 19 CFR 192 based on the VIN or Product ID reported at the time of export.
9. COAC recommends that CBP encourage and communicate with the Trade and Partnering Government Agencies (PGAs) to use DIS submissions to replace delivery of paper documents for exports (when requested), including documents that are required for CBP examinations, used vehicles, and more. This will help modernize communication between the Trade and CBP and help move to a more efficient environment.
10. COAC recommends that DIS be programmed to accept submissions linked to an Electronic Export Manifest (EEM) via the EEM unique identifier to accommodate DIS submissions when the export does not have an ITN.