



Regular Office Hours

Monday-Friday, 0800-1600
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/arrival of aircraft at Greenville-Spartanburg International Airport are available Monday-Friday, 0800-1600 in accordance with the port's permission to land procedures. See special procedures below for after hours and weekend service.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(864) 877-8006 CBP GSP Port Office
(864) 423-6238 CBP GSP Duty Cell Phone
(800) 973-2867 SECTOR Communications Toll Free
(407) 975-1740 SECTOR Communications Commercial
gspcargo@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP directly via telephone, during regular office hours, prior to departure from foreign and at least one business day in advance of the anticipated arrival time at Greenville-Spartanburg International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- Once your aircraft blocks at the North FIS, the pilot must secure the aircraft, crew, and passengers until CBP advises otherwise. A CBP officer will meet the aircraft.
- All crew and passengers must make passport, VISA, medical, aircraft registration available for inspection.
- Be prepared for all passengers and crew regardless of citizenship to disembark the aircraft for processing and inspection inside the CBP FIS.
- CBP will advise the crew members when inspection is complete.
- All international trash must be taken to Cerulean FBO for disposal.

Special Procedures/Miscellaneous

- After Hours: Monday-Friday 0500-0800 / 1600-0000 and weekends: 0500-0000 please contact Cerulean FBO (864-848-6224 / 864-655-5690) to be placed on the overtime Reimbursable Services Program (RSP). All overtime is billed by Cerulean. If individual or party does not wish to participate in the RSP then the flight can be scheduled for arrival, Monday-Friday, 0800-1600.
- Pilots should be aware that permission to land can be denied if inspection services cannot be provided.
- It is the pilot's responsibility to contact CBP with any changes to the flight.
- Leaving a voicemail, being placed on RSP, or simply filing APIS is not considered permission to land.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov