

**Commercial Customs Operations Advisory Committee  
Government Issue Paper  
Next Generation and Facilitation Subcommittee  
Passenger Air Operations Working Group**

**September 2024**



**U.S. Customs and  
Border Protection**

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**Commercial Customs Operations Advisory Committee (COAC)  
Next Generation and Facilitation Subcommittee  
Passenger Air Operations Working Group (PAO WG)  
September 2024**

**Action Required:** Informational

**Background:**

- The PAO WG has met regularly since January 2023 with focus on the following areas:
  - CBP Security Seal processing and access to international aircraft and passengers
  - Landing Rights process improvements
  - Global Entry program processing and improvement
  - Modernize the penalty and penalty notification process
  - Passenger and baggage facilitation
  - Elimination of outdated or obsolete forms
- At the September 20, 2023, COAC Public meeting, the PAO WG recommended a review of Title 19 CFR Part 122, to determine whether the responsibilities listed in the regulations must remain with the “aircraft commander” or “pilot” or if they can be rewritten to assign responsibilities to the “agent” or “aircraft operator.”
- The PAO WG recommendation was accepted by the COAC at the COAC Public Meeting.
- CBP has prepared documentation necessary to initiate regulatory review of the proposed change to 19 CFR Part 122.
- Due to the impact the change would have on other parts of the CFR, CBP will be issuing guidance the Ports of Entry versus recommending a regulation change.

**Global Entry:**

- CBP Trusted Traveler Programs launched the CBP Global Entry (GE) Mobile App in June 2024 at all 78 GE locations.
- The app will allow GE members to complete their arrival processing on the aircraft instead of waiting in line to use a portal in the arrivals hall at the airport.
- The GE Mobile App represents another significant step towards Airport Modernization and CBP’s vision for a seamless border travel experience.
- As of August 7, 2024, the GE Mobile App has over 1.1 million downloads and has been used over 525,000 times by GE members to process their entry into the United States.

**Current Status:**

- The PAO WG continues to research industry challenges identified by the participants in the working group as well as identify best practices across the industry.

**Next Steps:**

- The next PAO WG Meeting is scheduled for August 20, 2024.

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