Regular Office Hours

7 days per week, 0600-2400
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at Savannah Hilton Head International Airport are available 7 days per week, 0630 - 2330 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(912) 232-7507   CBP Savannah Admissibility Team
(912) 210-0348   CBP Savannah Admissibility Team
savpassenger@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP directly one hour prior to "wheels up" from the foreign port or place and obtain an arrival log number.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- All internationally arriving aircraft must taxi directly to the CBP Federal Inspection Station (FIS) immediately upon arrival.
- The FIS is not attached to an Fixed Base Operator (FBO), and service from a FBO must be arranged prior to arrival.
- All passengers, crew and luggage must be presented inside the FIS for inspection.
- Upon completion of the CBP inspection process, aircraft will taxi to the servicing FBO.

Special Procedures/Miscellaneous

- FBO services must be secured prior to arrival.
- The servicing FBO will meet the aircraft upon arrival at the FIS to assist with the CBP inspection process.
- Signature Flight Support: (912) 964-1557
- SheltAir Aviation Services: (912) 965-0095

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov