



Regular Office Hours

7 days per week, 24 hours per day
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Boston Logan
International Airport are available 7
days per week, 24 hours per day in
accordance with the port's
permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(617) 568-1810 Logan Airport Entrance and Clearance Desk
(800) 973-2867 SECTOR Communications Toll Free
bostongendec@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from the foreign port or place and at
least 24 hours in advance of the anticipated arrival time at
KBOS.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact the CBP port to re-secure permission to land.

Inspection Process

- Aircraft will park at Signature FBO ramp.
- CBP Officers will meet the aircraft on the ramp at the FBO.
- Passengers and crew will be processed on the aircraft.
- For those that are unable to be processed on the aircraft, Signature will escort them to the FIS and return them to aircraft when processing is complete.
- Passengers and crew should be prepared to present valid entry documents.
- Crew should also be prepared to present pilots license, medical certificate and user fee decal (if appropriate).
- Regulated waste will be handled by Signature.

Special Procedures/Miscellaneous

- KBED, KPVD, KMHT and KPDM are within Boston Logan's (KBOS) AOR. Questions regarding those airports should be directed to those POE's during their business hours. For questions after hours, contact Logan Airport at 617-568-1810 ext. 0.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov