



Louis Armstrong New Orleans International Airport

1 Terminal Drive, Kenner, LA 70062

Regular Office Hours

7 days per week, 0800-2200
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at Louis Armstrong New Orleans International Airport are available 7 days per week, 0800-2000 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(504) 303-7663 Ext. 1 CBP New Orleans Airport Office
(504) 670-2270 CBP Port of New Orleans
(800) 973-2867 SECTOR Communications Toll Free
(407) 975-1740 SECTOR Communications Commercial
cbpmsy@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP prior to departure from the foreign port or place and at least 24 hours in advance of the anticipated arrival time at Louis Armstrong New Orleans International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- CBP FIS is located on the ground floor of the A concourse.
- The aircraft control tower will direct you to the area on the ramp by FIS.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed inside the FIS.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user feedecal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.
- Passengers can depart directly from FIS at the conclusion of their inspection or reboard the aircraft to taxi to FBO.

Special Procedures/Miscellaneous

- Advise CBP in advance if transporting live animals, weapons, hunting trophies, or commercial imports.
- For FBO information contact
 - Atlantic Atlantic Aviation MSY (504) 466-1700 or
 - Signature Flight Support MSY (504) 468-7722.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov