



Regular Office Hours

7 days per week, 0900-2000
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at Raleigh-Durham International Airport are available 7 days per week, 0900-2000 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(919) 674-3400, Option 2
CBP Raleigh-Durham Airport Office

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP prior to departure from the foreign port or place and at least one business day in advance of the anticipated arrival time at Raleigh-Durham International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- Aircraft should park on the ramp at the FBO of your selection.
- There is no CBP office at this location.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed planeside.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew (if necessary).
- Passengers can depart directly from FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- For FBO information contact:
Signature (919)-840-200 or TAC Air (919)-840-4400 or Flight Group (919)-840-0444.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov