



## **Regular Office Hours**

7 days per week, 24 hours per day  
Central Time (CT)

## **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/arrival of aircraft at William P. Hobby International Airport are generally available seven days per week, 24 hours per day in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

## **Contact Information**

(713) 640-7730 CBP Houston General Aviation  
(281) 932-4557 CBP Hobby Airport Duty Supervisor  
(800) 973-2867 SECTOR Communications  
[houlandingrights@cbp.dhs.gov](mailto:houlandingrights@cbp.dhs.gov)  
[houstonseaportfusion@cbp.dhs.gov](mailto:houstonseaportfusion@cbp.dhs.gov) (overnight requests)

## **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP at least 1 hour prior to departure from the foreign port or place and at least 2 hours in advance of the anticipated arrival time at William P. Hobby International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

## **Inspection Process**

- Aircraft should park on the ramp at the CBP Ramp (FBO).
- The aircraft control tower can direct you in if needed.
- The CBP Ramp (FBO) is not attached to the FIS or main terminal.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed either planeside or inside the CBP facility (FBO).
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste/garbage must be placed in the "Regulated Waste" bins at the CBP FBO by the aircraft crew.
- The aircraft can continue to the selected FBO Hangar at the conclusion of their inspection.

## **Special Procedures/Miscellaneous**

- Pilots must contact the Houston Hobby General Aviation Center for permission to land.
- If applicable, General Declarations, Permits to Proceed, International Traffic Permits, and/or all other required paperwork must be provided to the inspecting officer at the time of arrival.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)