



**Regular Office Hours**

Monday-Friday, 0800-1600  
Closed on Federal Holidays  
Eastern Time (ET)

**Hours of Service for Entrance  
and Clearance**

Inspection services for the entrance/  
arrival of aircraft at KIND are available  
Monday-Friday, 0800-1600 in  
accordance with the port's permission  
to land procedures. After hours and  
weekend flights are by appointment  
only.

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting  
CBP directly.

**Contact Information**

(317) 241-9780 Primary Contact M-F, 0800-1600  
(800) 973-2867 SECTOR Communications  
(407) 975-1740 SECTOR Communications  
[indianapolisatu@cbp.dhs.gov](mailto:indianapolisatu@cbp.dhs.gov)

**Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP  
at least 24 hours in advance of anticipated arrival time at  
KIND.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside those  
parameters, Previously granted permission(s) are invalid  
and you must contact CBP to re-secure permission to  
land.

**Inspection Process**

- All GA aircraft shall arrive at the international arrivals ramp adjacent to the Million Air FBO.
- GA flights are not processed at the main terminal FIS or at private/commercial hangars/FBOs.

**Special Procedures/Miscellaneous**

- Million Air FBO: (317) 554-8400.
- Signature Flight Support Ind.: (317) 248-4900.
- Gate Gourmet (for international trash removal): (317) 240-6201.
- Air Fayre (for international trash removal): (952) 239-0134.
- Port Office address is: 1945 South Banner Ave., Indianapolis, IN 46241.
- After hours and weekend flights are by appointment only after obtaining approval from CBP at KIND directly.

**NOTE:** For further detailed information regarding national GA processing standards and procedures,  
please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)