



Phoenix Sky Harbor International Airport

3400 Sky Harbor Blvd., Phoenix, AZ 85034

Regular Office Hours

7 days per week, 0700-2000
Mountain Time (MT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Phoenix Sky
Harbor International Airport are
available 7 days per week, 0815-1945
in accordance with the port's
permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting CBP
directly.

Contact Information

(602) 914-1400 ext. 0 CBP Phoenix, AZ Cargo Facility
(602) 392-4400 prompt 4 CBP Phoenix, AZ Terminal 4
phxtradedivision@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP prior to
departure from the foreign airport and at least one hour in
advance of the anticipated arrival time at KPHX.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside those parameters,
Previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- Aircraft will park on the South Cargo CBP ramp.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection process.
- All crew and passengers will be processed on the ramp, or inside the cargo office.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- FBO will collect regulated waste/garbage from aircraft crew.

Special Procedures/Miscellaneous

- None.

NOTE: For further detailed information regarding national GA processing standards and procedures,
please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov