



Portland International Jetport

1001 Westbrook Street, Portland, ME 04102

Regular Office Hours

7 days per week, 0700-2100
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Portland
International Jetport are available
seven days per week, 0700-2100
(ET) in accordance with the port's
permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(207) 771-3620 CBP Portland Office
(800) 973-2867 SECTOR Communications Toll Free
(407) 975-1740 SECTOR Communications Commercial
portlandgendecair@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting
CBP during regular business hours, 24 hours in
advance of intended arrival time.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside those
parameters, Previously granted permission(s) are invalid
and you must contact CBP to re-secure permission to
land.

Inspection Process

- Aircraft should park on the ramp at the FIS.
- The aircraft control tower can direct you in if needed.
- The FIS is not attached to the FBO or main terminal.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.

Special Procedures/Miscellaneous

- None

NOTE: For further detailed information regarding national GA processing standards and procedures,
please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov