



Oakland International Airport

One Airport Drive, Oakland, CA 94621

### **Regular Office Hours**

Monday-Friday, 0600-1800  
Saturday/Sunday 0800-1600  
Pacific Time (PT)

### **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/ arrival of aircraft at Oakland International Airport are generally available 7 days per week, 0830-1500 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

### **Contact Information**

(510) 271-8900 ext. 2001 CBP Oakland Marine Desk  
(510) 271-8945 CBP Manager on Duty  
(510) 271-8936 CBP Manager on Duty  
(415) 760-7096 CBP Supervisor  
(650) 877-4231 CBP SFO Watch Commander  
[oakprivateairops@cbp.dhs.gov](mailto:oakprivateairops@cbp.dhs.gov)

### **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP prior to departure from the foreign port or place and at least 24 hours in advance of the anticipated arrival time at Oakland International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside those parameters, Previously granted permission(s) are invalid and you must contact CBP to re-secure permission to land.

### **Inspection Process**

- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- Passengers and crew should be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Document review and interviews will be conducted onboard the aircraft unless circumstances dictate otherwise.

### **Special Procedures/Miscellaneous**

- All request will require minimum of 2 hours of processing time during regular office only. For example, outbound flights after service hours (1500 PST), or A.M. inbound/outbound (0830-1030) must be faxed in advance by 1300 PST. Outside of regular office hours, or requests that do not meet the 2 hour processing time, please contact Westbay Cargo at (650) 989-2501.
- Any change to ETA, crew list and passengers list must be made by contacting 510-271-8900x2001.
- Flights must arrive between 0830 to 1500 to be granted landing rights. The only exception is approved vendors VISA/Chevron, medical, and CBP management discretion.
- Fax documents to 510-273-4069 (PRIMARY) or 510-273-4068 (ALTERNATE).
- Medical flights and emergency diversions should contact 510-271-8900x2001 and or on duty CBP Supervisor 510-271-8936.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)