



New Orleans Lakefront Airport

601 Stars and Stripes Blvd., New Orleans, LA 70126

### **Regular Office Hours**

7 days per week, 0800-2200  
Central Time (CT)

### **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/arrival of aircraft at New Orleans Lakefront Airport are limited and available on a case-by-case basis in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

### **Contact Information**

(504) 303-7663 Ext. 1 CBP New Orleans Airport Office (KMSY)  
(504) 670-2270 CBP New Orleans (River) Operations Desk  
(800) 973-2867 SECTOR Communications Toll Free  
(407) 975-1740 SECTOR Communications Commercial  
[cbpmsy@cbp.dhs.gov](mailto:cbpmsy@cbp.dhs.gov)

### **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP prior to departure from the foreign port or place and at least 24 hours in advance of the anticipated arrival time at KNEW.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

### **Inspection Process**

- Aircraft should park at the RAMP by FIS Area; the aircraft tower can direct you if needed.
- CBP presence is flight specific.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed in the FIS area.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by aircraft crew and turned over to CBP or designated official.

### **Special Procedures/Miscellaneous**

- This remote airport is serviced by CBP from MSY airport in Kenner, LA.
- Limited inspection services for the entrance/arrival of aircraft at New Orleans Lakefront Airport are available on a case-by-case basis; accurate ETAs and timely updates to ETAs are critical.
- Advise CBP in advance if transporting live animals, weapons, hunting trophies or commercial imports when requesting permission to land.
- For FBO information, contact Signature at (504) 241-2800 or Flightline First at (504) 244-4448.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)