




**U.S. Customs and
Border Protection**
Commissioner

MEMORANDUM FOR: See Distribution

FROM: Pete Flores 
Senior Official Performing the Duties of the Commissioner

SUBJECT: CBP Emergency Medical Services Program

On January 10, 2025, U.S. Customs and Border Protection (CBP) issued the CBP Emergency Medical Services (EMS) Directive. This Directive establishes CBP's policy, responsibilities, and requirements regarding its EMS Programs.

Questions may be directed to the Office of the Chief Medical Officer at cbpmedical@cbp.dhs.gov.

Attachment: CBP EMS Directive

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