

# Immediate Delivery in ACE

Last updated: August 22, 2023

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On **September 30, 2023**, U.S. Customs and Border Protection (CBP) will deploy Immediate Delivery (ID) enhancements to the Automated Commercial Environment (ACE). These enhancements will enable filers to transmit an ID request on an entry, thereby causing the data to populate in ACE Cargo Release and Entry Summary, in line with 19 CFR 141.68(c). This enhancement has Electronic Data Interchange (EDI) impacts.

## What will change for trade users?

- Following this enhancement, when requesting ID, trade users will file the Automated Broker Interface (ABI) Cargo Release (SE) and Entry Summary (AE) transactions separately (two-step process) and request ID in the Cargo Release transaction before the associated goods are released.
- If successful, the ID request will populate on the associated Entry Summary.
- Following the successful deployment of Immediate Delivery functionality in ACE, CBP will discontinue the interim guidance on Immediate Delivery procedures, as described in the following message: [CSMS #45160485 - Update: Interim Guidance – Immediate Delivery Procedures](#).
- Filers will still have the non-ABI option to request Immediate Delivery on the entry.

## What additional resources are available?

- **Technical Documentation**
  - The draft CBP And Trade Automated Interface Requirements (CATAIR) for ACE Cargo Release and Entry Summary Create/Update have been updated with technical information for ID change and are available on the [ACE Automated Broker Interface \(ABI\) CBP and Trade Automated Interface Requirements \(CATAIR\) webpage](#).
- **Policy Guidance**
  - CBP's Trade Policy and Programs (TPP) directorate will issue guidance (announced via CSMS) to accompany the deployment. The Entry Summary Business Rules and Process Document (ESBR) will be updated at a later date.
- **Deployment Support Call**
  - The Trade Transformation Office (TTO) will conduct a deployment support call for the trade community on the following date:
    - Post-Deployment Support Call
      - Tuesday, October 3, 2 to 3 p.m. ET
      - Join via Microsoft Teams Desktop or Mobile App here: [Click here to join the meeting](#)
  - Participants are encouraged to join at the start of the call when CBP will provide a brief deployment status update. A question-and-answer segment will follow. The call may end early if all questions have been addressed.
  - Additional calls may be scheduled if demand warrants. More details will be announced on this support call and via CSMS message.



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- **Biweekly Trade Support Calls**
  - CBP hosts a biweekly support call to address ACE technical topics. This enhancement will be discussed during the following calls:
    - August 31, 2023, 2 p.m. to 3 p.m. ET
    - September 28, 2023, 2 p.m. to 3 p.m. ET
  - Join these meetings using the event link below. This is a recurring meeting link and can be used for all upcoming biweekly trade support call sessions:
    - WebEx Meeting: [ACE Biweekly Trade Support Call](#)
      - Meeting Password: ACE1 (2231 from phones)
- **Additional Support**
  - For cargo release-related questions, please contact the Cargo Security and Control Division, Office of Field Operations at [cscwarehousing@cbp.dhs.gov](mailto:cscwarehousing@cbp.dhs.gov)
  - For post-release questions, contact the Commercial Operations, Revenue and Entry Division, Office of Trade at [otentrysummary@cbp.dhs.gov](mailto:otentrysummary@cbp.dhs.gov)
  - For technical issues, contact your assigned CBP Client Representative. If you are unable to reach your client representative, contact the ACE Account Service Desk (ASD) at 866-530-4172 or [ace.support@cbp.dhs.gov](mailto:ace.support@cbp.dhs.gov)

