

**Commercial Customs Operations Advisory Committee
Government Issue Paper
Next Generation and Facilitation Subcommittee
Passenger Air Operations Working Group**

June 2023



**U.S. Customs and
Border Protection**

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Commercial Customs Operations Advisory Committee (COAC)
Next Generation and Facilitation Subcommittee
Passenger Air Operations Working Group (PAO WG)
June 2023

Action Required: Informational

Background:

- The PAO WG held its first meeting on January 25, 2023. During the meeting, members identified seven key areas they believe will improve air passenger operations and traveler facilitation across the industry:
 - CBP Security Seal Processing and access to international aircraft and passengers
 - Global Entry
 - Passenger and Baggage Facilitation
 - Modernize Penalty Process and Notification
 - Elimination of Outdated or Obsolete Forms
 - Landing Rights
 - Staffing.
- Following the meeting, U.S. Customs and Border Protection (CBP) coordinated with internal CBP components to identify current program status, future planning, challenges, and any additional future-state concepts that may be beneficial to the PAO WG going forward.
- During the March 21, 2023, meeting, CBP provided updates on their work addressing those categories. The PAO WG is now looking at the challenges identified by CBP and steps to assist from the industry side.

Current Status:

- The PAO WG is looking across industry to identify best practices at locations where members believe the programs are working well to gain real-time examples and process recommendations from teams there.
- The information collected will be brought forward to the PAO WG for review, consideration, and possible implementation.

Next Steps:

- The information gained from CBP's internal component discussions and the PAO WG industry search will be shared at the next PAO WG meeting in May 2023.
- PAO WG efforts will involve determining economic and operational benefits associated to delivered solutions.
- The new PAO WG will continue to identify industry challenges and process improvements, recommendation changes and develop proposed regulatory change language if necessary.

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