



Customs Broker License Exam

Please send any questions to the Broker Management Branch
email: brokermanagement@cbp.dhs.gov

CBP Publication No. 3433-1023

The Customs Broker License Exam (CBLE) is an open-book, multiple choice exam that is comprised of 80 questions, based on Title 19 of the Code of Federal Regulations (CFR), the Harmonized Tariff Schedule of the United States (HTSUS) and CBP policy documents. Examinees have 4.5 hours to complete the exam and must achieve a score of 75% to pass. Appropriate versions of reference materials for each specific exam are posted on the [CBLE Information webpage](#) on CBP.gov. See 19 CFR 111.13 for CBLE Regulation information.



Exam Dates

- The CBLE is given twice a year on the 4th Wednesday in April and the 4th Wednesday in October
- The Broker Management Branch (BMB) opens registration approximately 10 weeks prior to the exam date and closes six weeks prior to the exam
- Any date changes will be published in the Federal Register and posted on the [CBLE Information webpage](#)



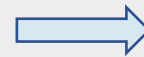
Important Exam Information

- The CBLE is offered on-site at locations throughout the United States; a remote proctored option may be available to a limited number of registrants
- The [CBLE Information webpage](#) includes information on current testing times, dates, exam options, approved Identification Documents (ID) and Proof of Citizenship documents, and approved reference materials
- Examinees will be notified by the exam contractor via email to set up an online account and select their preferred exam location (or remote time, if offered)
- Examinees will receive an admission notice via email from the exam contractor with their selected exam site and time
- Examinees must adhere to the current guidelines on ID and Proof of Citizenship requirements outlined on the [CBLE Information webpage](#)



How to Apply?

Apply via the [eCBP portal Broker Home Page](#) during open registration



Submit the **\$390** CBLE Fee via the eCBP portal

Reasonable Modification Requests

- Examinees must submit reasonable modification requests under Section 504 of the Rehabilitation Act of 1973, as amended, via the eCBP portal and provide the following information:
 - Limitations resulting from their disability
 - Barriers to their effective participation in the standard electronic version of the exam based on their limitations
 - Preferred/suggested reasonable accommodations to remove barriers to effectively participate in the exam

“No Shows”, Withdrawals and Refunds: Information is available in Chapter 3, Section E of the [Customs Broker Guidance for the Trade Community](#)

After the Exam

- Examinees will receive their answer record via email
- A copy of the exam and the answer key will be posted to the [CBLE Information webpage](#) after the exam
- Examinees will be notified of their results by BMB via email with an attached results letter within two months of the exam day
- Examinees who pass the exam will receive a license application instruction letter from their processing Center via email or mail within 60 days of the exam results letter date

How to Appeal?

1st Appeal



1. **In their own words**, examinees must provide a compelling written argument for each appealed question explaining why their selected answer is better than the official answer, or why the question has no possible correct answer



or



2. Please see the instructions on the [How to Appeal webpage](#) for details on submitting an appeal package. The appeal package must be received by BMB via email or postmarked **within 60 days** of the date of the exam results letter

- The appeal review process begins after the appeal period closes
- Appeal decision letters are emailed to the appellant upon BMB’s decision

2nd Appeal

Same process as the 1st appeal request, **except** the following:

- The appeal package must be received by CBP via email or postmarked **no later than 60 days** from the date marked on the **1st appeal decision letter**
- Adverse decisions may be appealed by filing an action in the Court of International Trade (CIT)

More appeal information is available in Chapter 3, Section F of the [Customs Broker Guidance for the Trade Community](#)



U.S. Customs and Border Protection

Additional Resources



[Customs Broker Guidance for the Trade Community](#)



[Customs Broker Licensing Process Job Aid](#)



[CBLE Information webpage](#)



[How to Appeal webpage](#)