

**Commercial Customs Operations Advisory Committee
Rapid Response Subcommittee
United States-Mexico-Canada
Agreement (USMCA) Chapter 7 Working Group
Draft Recommendations**

September 2023

COAC

**COMMERCIAL CUSTOMS OPERATIONS
ADVISORY COMMITTEE**

Commercial Customs Operations Advisory Committee (COAC)
Rapid Response Subcommittee
USMCA Chapter 7 Working Group
Draft Recommendation

1. COAC recommends that CBP should organize an exchange of best practices with the appropriate authorities of Canada and Mexico to explore ways to enhance the provision of information to traders of all sizes, with a special emphasis on the unique needs of micro-, small- and medium-sized enterprises, improving communication with traders, and in furtherance of several USMCA provisions (e.g., Articles 7.3 and 7.4).
 - a. This exchange should include rulemaking as well as less formal means of communication such as guidance documents, carrier messages, Frequently Asked Questions, public events such as webinars, materials housed on the customs authorities' public websites, and other similar means of communicating information.
 - b. This exchange should focus on the timeliness, completeness, and overall effectiveness of communicating with traders, including how the authorities measure their own performance in these areas.
 - c. This exchange should include, at a minimum, a means for interested members of the public to propose topics for the three countries to cover, as well as a public report following the exchange, recapping the discussion and including any actions the authorities agreed to take in this realm.