

From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 07, 2017 7:40 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 03-06-2017DailyActivityReport.pdf; 03-06-2017RemoteSitesStats.pdf

From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 07, 2017 12:40:11 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for March 6, 2017. Thank you.

03/06/2017

Total received = 8,812; Pending = 180,152; Filtered No Hits = 14,810; Total completed = 6,031; Officer vetting = 2,832 Auto = 3,199;

S=76; N=67; F=8; G=12

Total incoming = 8,812
Global = 6,605
 Nexus = 1,333
 Senti = 808
 Fast = 66

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center

Office of Field Operations
U.S. Customs and Border Protection

Desk: (b)(6), (b)(7)(C)
Mobile:



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 3/6/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	808	1,333	66	6,605	8,812
Completed	5	118	68	2,641	2,832
Pending	45,298	73,164	464	61,226	180,152
Days Out	76	67	8	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	8	123	131
Completed	1	0	0	145	146
Pending	1	172	8	1527	1708

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	88,499	156,324	7,331	610,635	862,789
Completed	68,710	71,151	5,113	264,111	409,085

From: (b)(6), (b)(7)(C)
Sent: Monday, March 06, 2017 8:47 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Sent for Re-Vet

In the pilot days of GE (back in 2008-2011) you had to be a “frequent business traveler” but that was eliminated with the final rule.

(b)(6), (b)(7)(C)
 CBP/OFO/APP/TTP
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, March 06, 2017 8:20 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Sent for Re-Vet

Yes. I agree and that will be addressed on this end. I see a lot of that from different officers. I wonder if that is a holdover from when you had to be a commercial driver to get a FAST card?

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations
 U.S. Customs and Border Protection
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, March 6, 2017 8:15 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Sent for Re-Vet

I will note that the original VC comment is also inappropriate. We are not questioning the reason why someone choses to apply. “ VERIFY PURPOSE / **NEED** FOR TTP ENROLLMENT.

(b)(6), (b)(7)(C)
 CBP/OFO/APP/TTP
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, March 06, 2017 8:12 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Sent for Re-Vet

Thank you...also forgot to mention the need for spell-check☺

(b)(6), (b)(7)(C)
Assistant Director
Trusted Traveler Vetting Center
Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, March 6, 2017 8:09 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Sent for Re-Vet

WOW. Yes, this needs to be addressed.

(b)(6), (b)(7)(C)
CBP/OFO/APP/TTP
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Saturday, March 04, 2017 1:21 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Sent for Re-Vet

(b)(6), (b)(7)(C)

Please see the comments from the EC sending PASS ID (b)(6), (b)(7)(C) back to the Vetting Center for re-vet. Also the comments by the EC in GES are not appropriate.

(b)(6), (b)(7)(C) 2017-02-24 Request

HE DISCLOSED NO TRAVEL..... VETTING CENTER SHOULD'VE DISCLOSED MORE SPECIFIC QUESTIONS. (b)(6), (b)(7)(C) CARRER-VERY STERN TO QUESTION- SEEMS ENTITLED TO GLOBAL. ASKED HIM WHERE HE'S VISITED- HE GAVE NO VOLUNTARY INFORMATION! HIS DISCREET RESPONSE LEADS TO SUSPICIOUS AND POSIBLY OMITTING! WANTED TO ENGAGE IN PRESIDENT TRUMP CONVERSATION. I REQUESTED THAT HE RESPECT THE PRESIDENTS DECISION LIKE WE DO! MENTALLY INSTABLE.

RE-VET Comments: PLEASE FURTHER INVESTIGATE HIS TRAVELS.

Comments from re-vetting officer:

03/02/2017

THE APPLICATION WAS SENT BACK THE VETTING CENTER TO BE REVET WITH THE FOLLOWING NOTES:

"RE-VET COMMENTS: PLEASE FURTHER INVESTIGATE HIS TRAVELS."

HASH ID: (b)(6), (b)(7)(C) DATED 2/24/17:

"HE DISCLOSED NO TRAVEL..... VETTING CENTER SHOULD'VE DISCLOSED MORE SPECIFIC QUESTIONS. (b)(6), (b)(7)(C) CARRER-VERY STERN TO QUESTION- SEEMS ENTITLED TO GLOBAL. ASKED HIM WHERE HE'S VISITED- HE GAVE NO VOLUNTARY INFORMATION! HIS DISCREET RESPONSE LEADS TO SUSPICIOUS AND POSIBLY OMITTING! WANTED TO ENGAGE IN PRESIDENT TRUMP CONVERSATION. I REQUESTED THAT HE RESPECT THE PRESIDENTS DECISION LIKE WE DO! MENTALLY INSTABLE."

ORIGINAL VC COMMENTS ARE:

"APPLICANT DID NOT DISCLOSE ANY RECENT TRAVEL. VERIFY PURPOSE / NEED FOR TTP ENROLLMENT. ASSESS RISK RESPECTIVELY. NO DISQUALIFYING INFORMATION FOUND ON APPLICANT AS LISTED. "

THE APPLICANT DID NOT DISCLOSE ANY TRAVEL. VETTING QUERIES DID NOT RETURN ANY TRAVEL. IT IS UNCLEAR WHY THE APPLICATION WAS RETURNED TO THE VC.

THE APPLICANT IS SELF EMPLOYED, OBTAIN/CONFIRM BUSINESS NAME. VERIFY, RUN APPROPRIATE CHECKS.

NO OTHER DISQUALIFYING INFORMATION FOUND.

Modified By:	(b)(6), (b)(7)(C)
Modified On:	03/02/2017 13:57

Not sure why the EC officer thinks we could have investigated further if vetting queries disclosed no travel. Hopefully this can be addressed. Thanks.

(b)(6), (b)(7)(C)
Assistant Director
Trusted Traveler Vetting Center
Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C), (b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Monday, March 06, 2017 7:31 AM
To: (b)(6), (b)(7)(C); TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C); (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 03-03-2017RemoteSitesStats.pdf; 03-04-2017RemoteSitesStats.pdf;
 03-03-2017DailyActivityReport.pdf; 03-05-2017DailyActivityReport.pdf;
 03-04-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Monday, March 06, 2017 12:31:00 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for March 3-5, 2017. Thank you.

03/03/2017

Total received = 6,261; Pending = 173,844; Filtered No Hits = 16,896; Total completed = 4,340; Officer vetting = 2,838 Auto = 1,502;

S=73; N=64; F=7; G=11

Total incoming = 6,261

Global = 4,722

Nexus = 996

Sentri = 496

Fast = 47

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

03/04/2017

Total received = 5,928; Pending = 177,515; Filtered No Hits = 14,234; Total completed = 5,610; Officer vetting = 2,178 Auto = 3,432;

S=74; N=65; F=9; G=11

Total incoming = 5,928

Global = 4,705

Nexus = 789

Sentri = 391

Fast = 43

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vettors	
Total	

03/05/2017

Total received = 7,308; Pending = 177,515; Filtered No Hits = 14,234; Total completed = 4,193; Officer vetting = 156 Auto = 4,037;

S=75; N=66; F=10; G=12

Total incoming = 7,308

Global = 5,704

Nexus = 1,103

Sentri = 462

Fast = 39

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vettors	
Total	

(b)(6), (b)(7)(C)

Assistant Director
Trusted Traveler Vetting Center
Office of Field Operations

U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 3/3/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	496	996	47	4,722	6,261
Completed	7	164	0	2,667	2,838
Pending	43,681	70,503	391	59,269	173,844
Days Out	73	64	7	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	1	0	0	193	194
Completed	5	9	1	213	228
Pending	1	196	0	1718	1915

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	86,838	153,099	7,183	593,621	840,741
Completed	68,690	70,889	5,044	259,296	403,919



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 3/5/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	462	1,103	39	5,704	7,308
Completed	1	20	0	135	156
Pending	44,499	72,075	468	60,473	177,515
Days Out	75	66	10	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred					
Completed					
Pending	1	170	0	1443	1614

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	87,691	154,991	7,265	604,030	853,977
Completed	68,705	71,033	5,045	261,470	406,253



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 3/4/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	391	789	43	4,705	5,928
Completed	14	124	1	2,039	2,178
Pending	44,499	72,075	468	60,473	177,515
Days Out	74	65	9	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	2	0	168	170
Completed	0	30	2	457	489
Pending	1	170	0	1443	1614

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	87,229	153,888	7,226	598,326	846,669
Completed	68,704	71,013	5,045	261,335	406,097

From: (b)(6), (b)(7)(C)
Sent: Friday, March 03, 2017 7:43 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 03-02-2017RemoteSitesStats.pdf; 03-02-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Friday, March 03, 2017 12:42:40 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for March 2, 2017. Thank you.

03/02/2017

Total received = 6,936; Pending = 174,299; Filtered No Hits = 14,293; Total completed = 6,475; Officer vetting = 3,191 Auto = 3,284;

S=72; N=64; F=6; G=12

Total incoming = 6,936
Global = 5,053
 Nexus = 1,227
 Senti = 597
 Fast = 59

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

Desk:

Mobile:

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 3/2/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	597	1,227	59	5,053	6,936
Completed	5	144	1	3,041	3,191
Pending	43,171	69,884	351	60,893	174,299
Days Out	72	64	6	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	4	0	229	233
Completed	0	2	1	68	71
Pending	4	199	0	1697	1900

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	86,342	152,103	7,136	588,899	834,480
Completed	68,683	70,725	5,044	256,629	401,081

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 02, 2017 7:37 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 03-01-2017RemoteSitesStats.pdf; 03-01-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 02, 2017 12:36:55 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for March 01, 2017. Thank you.

03/01/2017

Total received = 6,997; Pending = 170,876; Filtered No Hits = 13,976; Total completed = 5,559; Officer vetting = 3,178 Auto = 2,381;

S=71; N=63; F=5; G=12

Total incoming = 6,997
Global = 5,262
 Nexus = 1,034
 Sentri = 638
 Fast = 63

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center

Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 3/1/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	638	1,034	63	5,262	6,997
Completed	4	202	1	2,971	3,178
Pending	42,601	68,865	302	59,108	170,876
Days Out	71	63	5	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	0	246	246
Completed	0	0	1	109	110
Pending	1	197	1	1475	1674

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	85,745	150,876	7,077	583,846	827,544
Completed	68,678	70,581	5,043	253,588	397,890

From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 01, 2017 7:21 AM
To: (b)(6), (b)(7)(C); (b)(6), (b)(7)(C)
 TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-28-2017DailyActivityReport.pdf; 02-28-2017RemoteSitesStats.pdf

From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 01, 2017 12:20:36 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 28, 2017. Thank you.

02/28/2017

Total received = 7,207; Pending = 171,497; Filtered No Hits = 13,150; Total completed = 6,688; Officer vetting = 3,173 Auto = 3,515;

S=70; N=62; F=4; G=13

Total incoming = 7,207

- Global = 5,380**
- Nexus = 1,107
- Sentri = 663
- Fast = 57

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center

Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/28/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	663	1,107	57	5,380	7,207
Completed	3	151	0	3,019	3,173
Pending	41,967	68,028	245	61,257	171,497
Days Out	70	62	4	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	0	253	253
Completed	0	0	0	59	59
Pending	2	192	2	1305	1501

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	85,107	149,842	7,014	578,584	820,547
Completed	68,674	70,379	5,042	250,617	394,712

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 28, 2017 7:45 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-27-2017RemoteSitesStats.pdf; 02-27-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 28, 2017 12:45:03 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 27, 2017. Thank you.

02/27/2017

Total received = 7,760; Pending = 169,429; Filtered No Hits = 13,035; Total completed = 5,781; Officer vetting = 2,688 Auto = 3,093;

S=69; N=62; F=3; G=13

Total incoming = 7,760
Global = 5,765
Nexus = 1,211
Senti = 712
Fast = 72

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

(b)(6), (b)(7)(C)
Assistant Director
Trusted Traveler Vetting Center
Office of Field Operations

U.S. Customs and Border Protection

Desk:

Mobile: (b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/27/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	712	1,211	72	5,765	7,760
Completed	1	200	0	2,487	2,688
Pending	41,308	67,096	196	60,829	169,429
Days Out	69	62	3	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	0	192	192
Completed	1	10	0	100	111
Pending	1	189	1	1079	1270

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	84,444	148,735	6,957	573,204	813,340
Completed	68,671	70,228	5,042	247,598	391,539

From: (b)(6), (b)(7)(C)
Sent: Monday, February 27, 2017 8:33 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-24-2017DailyActivityReport.pdf; 02-24-2017RemoteSitesStats.pdf; 02-25-2017DailyActivityReport.pdf; 02-25-2017RemoteSitesStats.pdf; 02-26-2017DailyActivityReport.pdf; 02-26-2017RemoteSitesStats.pdf

From: (b)(6), (b)(7)(C)
Sent: Monday, February 27, 2017 1:33:08 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 24-26, 2017. Thank you.

02/24/2017

Total received = 5,852; Pending = 164,002; Filtered No Hits = 13,703; Total completed = 4,588; Officer vetting = 2,381 Auto = 2,207;

S=66; N=60; F=0; G=12

Total incoming = 5,852

Global = 4,249

Nexus = 1,065

Sentri = 483

Fast = 55

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

02/25/2017

Total received = 5,480; Pending = 167,794; Filtered No Hits = 12,290; Total completed = 5,119; Officer vetting = 1,876; Auto = 3,243;

S=67; N=60; F=1; G=13

Total incoming = 5,480

Global = 4,266

Nexus = 850

Sentri = 321

Fast = 43

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

02/26/2017

Total received = 6,697; Pending = 167,552; Filtered No Hits = 12,290; Total completed = 3,063; Officer vetting = 109 Auto = 2,954;

S=68; N=61; F=2; G=13

Total incoming = 6,697

Global = 5,114

Nexus = 1,091

Sentri = 462

Fast = 30

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

(b)(6), (b)(7)(C)

Assistant Director
Trusted Traveler Vetting Center
Office of Field Operations
U.S. Customs and Border Protection

Desk: (b)(6), (b)(7)(C)
Mobile:



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/24/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	483	1,065	55	4,249	5,852
Completed	56	168	30	2,127	2,381
Pending	39,797	64,744	94	59,367	164,002
Days Out	66	60	0	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	1	3	150	154
Completed	56	1	0	144	201
Pending	1	229	19	1422	1671

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	82,949	145,583	6,812	558,059	793,403
Completed	68,664	69,826	5,024	243,352	386,866



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/25/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	321	850	43	4,266	5,480
Completed	3	136	18	1,719	1,876
Pending	40,562	66,143	135	60,954	167,794
Days Out	67	60	1	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	3	0	98	101
Completed	0	34	19	549	602
Pending	2	199	1	960	1162

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	83,270	146,433	6,855	562,325	798,883
Completed	68,667	69,962	5,042	245,071	388,742



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/26/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	462	1,091	30	5,114	6,697
Completed	3	66	0	40	109
Pending	40,563	66,157	135	60,697	167,552
Days Out	68	61	2	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred					
Completed					
Pending	1	198	1	969	1169

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	83,732	147,524	6,885	567,439	805,580
Completed	68,670	70,028	5,042	245,111	388,851

From: (b)(6), (b)(7)(C)
Sent: Friday, February 24, 2017 7:44 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-23-2017DailyActivityReport.pdf; 02-23-2017RemoteSitesStats.pdf

From: (b)(6), (b)(7)(C)
Sent: Friday, February 24, 2017 12:44:05 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: F (b)(6), (b)(7)(C) (b)(6), (b)(7)(C)
Cc: S (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 23, 2017. Thank you.

02/23/2017

Total received = 6,944; Pending = 163,846; Filtered No Hits = 13,641; Total completed = 6,429; Officer vetting = 3,479 Auto = 2,950;

S=65; N=59; F=0; G=12

Total incoming = 6,944
Global = 5,151
 Nexus = 1,131
 Senti = 609
 Fast = 53

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

Desk: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/23/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	609	1,131	53	5,151	6,944
Completed	32	138	46	3,263	3,479
Pending	39,366	63,874	96	60,510	163,846
Days Out	65	59	0	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	3	3	209	215
Completed	33	3	2	193	231
Pending	57	228	16	1366	1667

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	82,466	144,518	6,757	553,810	787,551
Completed	68,608	69,658	4,994	241,225	384,485

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 2:05 PM
To: (b)(6), (b)(7)(C)
Subject: RE: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

Oh good god.
(That is the clean version)

(b)(6), (b)(7)(C)
CBP/OFO/APP/TTP
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 2:02 PM
To: (b)(6), (b)(7)(C)
Subject: RE: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

They gave me a 30 to 45 day window to fix it is a mess. FIN has been assigned multiple times by CBP, USCIS, and State. They are trying to figure out the root cause

(b)(6), (b)(7)(C)
Supervisory CBPO (Program Manager)
U. S. Customs and Border Protection
OFO/ Trusted Traveler Programs
Washington D.C.
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 1:56 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

New one... let me send over to the OIT folks to have them look into it.

(b)(6), (b)(7)(C)
CBP/OFO/APP/TTP
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 1:18 PM
To: (b)(6), (b)(7)(C)
Subject: FW: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

I revoked this member in (b)(7)(E) but it was discovered that she has no arrest record at all by the Omds. So, I looked it up in UPAX and see that FBI (b)(6), (b)(7)(C), (b)(7)(E) is associated with her. When I reviewed the closely, the record was for (b)(6), (b)(7)(C) or 2010 DUI (misd) conviction. This account has already been unset by the ombudsman and now is approved. Is this just an anomaly or have you guys seen issues like this before?

(b)(6), (b)(7)(C), (b)(7)(E)

From: TTPTASKING

Sent: Tuesday, February 21, 2017 7:15 AM

To: MEDINA, WILLIAM C. (b)(6), (b)(7)(C)

Subject: FW: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

Can you look over this one? Looks like you revoked this account back on February 3rd for match to an FBI#. That number comes back to a different person and there's nothing in [redacted] on this woman.

[redacted]

(b)(6), (b)(7)(C)

Program Manager
Trusted Traveler Programs
U.S. Customs and Border Protection
Office of Field Operations
Washington, DC

(b)(6), (b)(7)(C)

From: CBP VC
Sent: Friday, February 17, 2017 3:12 PM
To: TTPTASKING [redacted]
Subject: FW: EC UNSET REQUEST: PORTPASS [redacted]

TTP,

Unable to reinstate this account. No reinstate button to use in [redacted]

Thanks.

(b)(6), (b)(7)(C)

From: [redacted]
Sent: Friday, February 17, 2017 12:24 PM
To: CBP VC <[redacted]>
(b)(6), (b)(7)(C) **(b)(6), (b)(7)(C)**
Subject: EC UNSET REQUEST: PORTPASS [redacted]

CBP Ombudsman,

Please review the following information and unset if you concur with the findings:

APPLICANT **DOB** **PORTPASS #**

(b)(6), (b)(7)(C)

On February 3, 2017, applicant was Revoked from the program due to a match to FBI [redacted] for 2010 DUI, Misdemeanor—Disposition: Convicted.

Queries were conducted and they revealed that the name belonging to that specific FBI [redacted] belongs to [redacted] (Portpass [redacted])

In addition, on December 12, 2016, applicant's fingerprints were taken and the results were negative [redacted] USC-NON FAST

CALEXICO CA 2016/12/05 A SEARCH OF THE FINGERPRINTS ON THE ABOVE INDIVIDUAL HAS REVEALED NO PRIOR ARREST DATA.")

Based on the information discovered, it appears that applicant is not a match to FBI # (b)(6), (b)(7)(C), (b)(7)(E)

Currently, no derogatory information has been discovered on the applicant and therefore, she meets the TTP requirements. A request to unset her program status is respectfully forwarded to the program's Ombudsman for further review.

Should you have any questions regarding this request, please contact me.

Thank you for your time.

Respectfully,

(b)(6), (b)(7)(C)
Supervisory Customs and Border Protection Officer
SENTRI/GLOBAL Enrollment Center
OFO Peer Support Member
Otay Mesa/San Ysidro Port of Entry

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 2:04 PM
To: (b)(6), (b)(7)(C)
Subject: RE: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) just called me about it and this person is one of eight people who were on the same fin that was discovered about 2wks ago. I believe OBIM is still working on it.

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 1:56 PM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)
Subject: RE: EC UNSET REQUEST: PORTPASS 990606361

New one... let me send over to the OIT folks to have them look into it.

(b)(6), (b)(7)(C)
 CBP/OFO/APP/TTP

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 1:18 PM
To: (b)(6), (b)(7)(C)
Subject: FW: EC UNSET REQUEST: (b)(6), (b)(7)(C)

I revoked this member in upax, but it was discovered that she has no arrest record at all by the Omds. So, I looked it up in (b)(7)(E) and see that FBI (b)(6), (b)(7)(C), (b)(7)(E) associated with her. When I reviewed the closely, the record was for (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) for 2010 DUI (misd) conviction. This account has already been unset by the ombudsman and now is approved. Is this just an anomaly or have you guys seen issues like this before?

(b)(6), (b)(7)(C), (b)(7)(E)

From: TTPTASKING

Sent: Tuesday, February 21, 2017 7:15 AM

To: (b)(6), (b)(7)(C)

Subject: FW: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

Can you look over this one? Looks like you revoked this account back on February 3rd for match to an FBI#. That number comes back to a different person and there's nothing in (b)(6), (b)(7)(C) on this woman.

(b)(6), (b)(7)(C)

Program Manager
Trusted Traveler Programs
U.S. Customs and Border Protection
Office of Field Operations

Washington, DC

(b)(6), (b)(7)(C)

From: CBP VC
Sent: Friday, February 17, 2017 3:12 PM
To: TTPTASKING (b)(7)(E)
Subject: FW: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

TTP,

Unable to reinstate this account. No reinstate button to use in (b)(7)(E)

Thanks.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Friday, February 17, 2017 12:24 PM
To: CBP VC (b)(7)(E) (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: EC UNSET REQUEST: PORTPASS (b)(6), (b)(7)(C)

CBP Ombudsman,

Please review the following information and unset if you concur with the findings:

APPLICANT **DOB** **PORTPASS #**

(b)(6), (b)(7)(C)

On February 3, 2017, applicant was Revoked from the program due to a match to FBI (b)(6), (b)(7)(C), (b)(7)(E) for 2010 DUI, Misdemeanor—Disposition: Convicted.

Queries were conducted and they revealed that the name belonging to that specific FBI (b)(6), (b)(7)(C), (b)(7)(E) belongs to (b)(6), (b)(7)(C) (Portpass (b)(6), (b)(7)(C)).

In addition, on December 12, 2016, applicant's fingerprints were taken and the results were negative ((b)(6), (b)(7)(C) USC-NON FAST CALEXICO CA 2016/12/05 A SEARCH OF THE FINGERPRINTS ON THE ABOVE INDIVIDUAL HAS REVEALED NO PRIOR ARREST DATA.)

Based on the information discovered, it appears that applicant is not a match to FBI (b)(6), (b)(7)(C), (b)(7)(E)

Currently, no derogatory information has been discovered on the applicant and therefore, she meets the TTP requirements. A request to unset her program status is respectfully forwarded to the program's Ombudsman for further review.

Should you have any questions regarding this request, please contact me.

Thank you for your time.

Respectfully,

(b)(6), (b)(7)(C)

Supervisory Customs and Border Protection Officer
SENTRI/GLOBAL Enrollment Center
OFO Peer Support Member
Otay Mesa/San Ysidro Port of Entry

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 8:25 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-22-2017RemoteSitesStats.pdf; 02-22-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 23, 2017 1:24:52 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 22, 2017. Thank you.

02/22/2017

Total received = 7,623; Pending = 162,247; Filtered No Hits = 12,967; Total completed = 5,928; Officer vetting = 2,927 Auto = 3,001;

S=64; N=59; F=0; G=13

Total incoming = 7,623
Global = 5,747
 Nexus = 1,200
 Senti = 625
 Fast = 51

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

Desk:

Mobile: (b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/22/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	625	1,200	51	5,747	7,623
Completed	30	130	57	2,710	2,927
Pending	38,811	62,962	90	60,384	162,247
Days Out	64	59	0	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	1	0	11	223	235
Completed	29	0	0	168	197
Pending	89	223	17	1337	1666

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	81,857	143,387	6,704	548,659	780,607
Completed	68,576	69,520	4,948	237,962	381,006

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017 2:21 PM
To: (b)(6), (b)(7)(C)
Cc:
Subject: RE: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale

(b)(7)(E)

(b)(6), (b)(7)(C)
Program Manager
Trusted Traveler Programs
Washington, D.C.
U.S. Customs and Border Protection
Office of Field Operations
(b)(6), (b)(7)(C) Office)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017 2:14 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale

(b)(7)(E)

(b)(6), (b)(7)(C)
Supervisory CBPO (Program Manager)
U. S. Customs and Border Protection
OFO/ Trusted Traveler Programs

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017 2:12 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale

(b)(6), (b)(7)(C)

(b)(7)(E)

(b)(6), (b)(7)(C)

CBP/OFO/APP/TTP

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Wednesday, February 22, 2017 1:50 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FW: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale

Importance: High

Please review and make one set of comments in track changes. The Questions document has some blank responses concerning NEXUS and FAST. Question 6

(b)(7)(E)

(b)(7)(E)

From: OFOTASKINGS

Sent: Wednesday, February 22, 2017 1:18 PM

To: (b)(7)(E) ENFORCEMENT PROGRAMS DIVISION

(b)(7)(E)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: HUTTON, JAMES R < > (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale

Importance: High

Good afternoon,

Please see below tasking and provide response pertaining to your AOR, NTL 1530 today.

Sorry for the short turn around.

Regards,

(b)(6), (b)(7)(C)

OFO Front Office, Information Coordination Unit
U. S. Customs and Border Protection

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C) On Behalf Of CBPTASKING
 Sent: Wednesday, February 22, 2017 1:09 PM
 To: INA TASKING (b)(7)(E)
 Cc: CBPTASKING (b)(7)(E); OCC TASKING (b)(7)(E); OFOTASKINGS (b)(7)(E); AMO TASKING (b)(7)(E); BPTasking (b)(7)(E); OS TASKINGS (b)(7)(E); OI TASKERS (b)(7)(E); OTTASKING (b)(7)(E)
 Subject: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale
 Importance: High

Tasker Name	[HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale
Lead Office(s)	INA
Required Coordination	<i>OCC, OFO, AMO, BP, OS, OI, OT, PLEASE ADVISE</i>
Product	Comments or Concurrence
Requestor	DHS PLCY
Notes	
Due to CBP Tasking	NLT 4PM TODAY

Please advise ASAP if any other office needs to be added as a required coordinator

Required Coordinators - Please provide input to the lead office as soon as possible.

Tasker information, contact lists, and templates can be found online at (b)(7)(E). Please ensure that your response adheres to the guidelines set forth in the CBP Style Book, which can be found at (b)(7)(E). Please do not modify subject lines as we use them for tracking purposes.

*** Please note: if you receive a duplicate tasking from OC BRIEFING STAFF please cc them on your response to us. Thank you.**

(b)(6), (b)(7)(C)
 Office of the Executive Secretariat
 U.S. Customs and Border Protection
 Phone: (b)(6), (b)(7)(C)
 BB: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017 2:19 PM
To: (b)(6), (b)(7)(C)
Subject: RE: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale
Attachments: 20120222 Questions from Canadian officials (TTP response).docx

In the attached document, I have added the TTP response in track changes.

(b)(6), (b)(7)(C)
 CBP/OFO/APP/TTP
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017 1:50 PM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)
Subject: FW: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale
Importance: High

Please review and make one set of comments in track changes. The Questions document has some blank responses concerning NEXUS and FAST. Question 6, (b)(7)(E)
 (b)(7)(E)

From: OFOTASKINGS
Sent: Wednesday, February 22, 2017 1:18 PM
To: NTC Taskings (b)(7)(E) ENFORCEMENT PROGRAMS DIVISION
 (b)(7)(E) (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)
Cc: HUTTON, JAMES R (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)

Subject: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale
Importance: High

Good afternoon,

Please see below tasking and provide response pertaining to your AOR, NTL 1530 today.

Sorry for the short turn around.

Regards,

(b)(6), (b)(7)(C)

OFO Front Office, Information Coordination Unit
 U. S. Customs and Border Protection

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C) On Behalf Of CBPTASKING

Sent: Wednesday, February 22, 2017 1:09 PM

To: INA TASKING

Cc: CBPTASKING (b)(7)(E); OCC TASKING (b)(7)(E) OFOTASKINGS

(b)(7)(E) AMO TASKING <(b)(7)(E) BPTasking (b)(7)(E)>; OS

TASKINGS (b)(7)(E); OI TASKERS <(b)(7)(E)>; OTTASKING

(b)(7)(E)

Subject: [HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale

Importance: High

Tasker Name	[HOT DUE BY 4PM TODAY] [SHORT FUSE Component Tasker] Call with Public Safety Minister Ralph Goodale
Lead Office(s)	INA
Required Coordination	OCC, OFO, AMO, BP, OS, OI, OT, PLEASE ADVISE
Product	Comments or Concurrence
Requestor	DHS PLCY
Notes	
Due to CBP Tasking	NLT 4PM TODAY

Please advise ASAP if any other office needs to be added as a required coordinator

Required Coordinators - Please provide input to the lead office as soon as possible.

Tasker information, contact lists, and templates can be found online at

(b)(7)(E) Please ensure that your response adheres to the guidelines set forth in the CBP Style Book, which can be found at (b)(7)(E) Please do not modify subject lines as we use them for tracking purposes.

*** Please note: if you receive a duplicate tasking from OC BRIEFING STAFF please cc them on your response to us. Thank you.**

(b)(6), (b)(7)(C)

Office of the Executive Secretariat
 U.S. Customs and Border Protection

Phone: (b)(6), (b)(7)(C)

BB: (b)(6), (b)(7)(C)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017 7:47 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-21-2017RemoteSitesStats.pdf; 02-21-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 22, 2017, 12:47:17 PM (UTC) Duhlin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C); (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 21, 2017. Thank you.

02/21/2017

Total received = 7,968; Pending = 160,996; Filtered No Hits = 12,876; Total completed = 5,982; Officer vetting = 3,131 Auto = 2,851;

S=63; N=59; F=0; G=13

Total incoming = 7,968
Global = 6,016
 Nexus = 1,259
 Senti = 624
 Fast = 69

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	(b)(7)(E)
Number of remote vettors	(b)(7)(E)
Total	(b)(7)(E)

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center

Office of Field Operations
U.S. Customs and Border Protection

Desk: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/21/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	624	1,259	69	6,016	7,968
Completed	41	240	59	2,791	3,131
Pending	38,224	61,868	129	60,775	160,996
Days Out	63	59	0	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	3	7	198	208
Completed	41	0	5	81	127
Pending	117	221	4	1274	1616

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	81,232	142,187	6,653	542,912	772,984
Completed	68,546	69,390	4,891	235,252	378,079

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 11:59 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Reinstated by OIT.

(b)(6), (b)(7)(C)
CBP/OFO/APP/TTP
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 9:02 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Good morning (b)(6), (b)(7)(C)

Can you please review this one? Revocation unset by the Ombudsman but the reinstate button is not accessible to her.

(b)(6), (b)(7)(C)
Program Manager
Trusted Traveler Programs
U.S. Customs and Border Protection
Office of Field Operations
Washington, DC

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 8:55 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Morning (b)(6), (b)(7)(C)

GES is not giving me the option to reinstate this membership. Could you see if you have the option and if not, request OIT make the change? He will also need demotion. Thank you.

(b)(6), (b)(7)(C)
*Ombudsman, CBP Trusted Traveler Programs
FAST, NEXUS, SENTRI, Global Entry
Boston Field Office - Williston, VT*

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 8:01 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Good Morning (b)(6), (b)(7)(C)

May pass id (b)(6), (b)(7)(C) be reinstated?

Thanks.

(b)(6), (b)(7)(C)
Program Manager
Office of Field Operations
U.S. Customs and Border Protection
Department of Homeland Security

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Friday, February 17, 2017 6:05 PM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Ms. (b)(6), (b)(7)(C)

Member with GES# listed above was revoked membership by HQ today due to his conviction of Grand Theft in Idaho on (b)(6), (b)(7)(C) of which he was sentenced a 3-Year Probation.

Member provided court documents, scanned to the GES profile as an attachment, that stated "Upon expiration of the period of Probation, or the earlier termination thereof, if the defendant hasr fully complied with the terms of probation, then and in that event, the action shall be dismissed".

The last page in the attachment is a statement from the Seventh Judicial District Court of Idaho that the defendant has fully and satisfactorily complied with all of the terms of the probation and is now entitled to be discharged and fully released from said probation.

Thank you

(b)(6), (b)(7)(C)
Supervisor, Blaine Enrollment Center
Blaine, WA

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 9:25 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

(b)(6), (b)(7)(C) is the one who revoked it...but now the OMB has overturned. I also do not have the reinstate, and if I don't have it, no one has it. This will have to go to OIT.

(b)(6), (b)(7)(C)
 CBP/OFO/APP/TTP
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 9:02 AM
To: (b)(6), (b)(7)(C)
Subject: FW: (b)(6), (b)(7)(C) Unset request

Good morning (b)(6), (b)(7)(C)

Can you please review this one? Revocation unset by the Ombudsman but the reinstate button is not accessible to her.

(b)(6), (b)(7)(C)
 Program Manager
 Trusted Traveler Programs
 U.S. Customs and Border Protection
 Office of Field Operations
 Washington, DC

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 8:55 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Morning (b)(6), (b)(7)(C)

GES is not giving me the option to reinstate this membership. Could you see if you have the option and if not, request OIT make the change? He will also need demotion. Thank you.

(b)(6), (b)(7)(C)
*Ombudsman, CBP Trusted Traveler Programs
 FAST, NEXUS, SENTRI, Global Entry
 Boston Field Office - Williston, VT*

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 8:01 AM
To: (b)(6), (b)(7)(C)
Subject: 990690837 Unset request

Good Morning (b)(6), (b)(7)(C)

May pass id (b)(6), (b)(7)(C) be reinstated?

Thanks.

(b)(6), (b)(7)(C)
Program Manager
Office of Field Operations
U.S. Customs and Border Protection
Department of Homeland Security

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Friday, February 17, 2017 6:05 PM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) Unset request

Ms. (b)(6), (b)(7)(C)

Member with GES# listed above was revoked membership by HQ today due to his conviction of Grand Theft in Idaho on (b)(6), (b)(7)(C) of which he was sentenced a 3-Year Probation.

Member provided court documents, scanned to the GES profile as an attachment, that stated "Upon expiration of the period of Probation, or the earlier termination thereof, if the defendant hasr fully complied with the terms of probation, then and in that event, the action shall be dismissed".

The last page in the attachment is a statement from the Seventh Judicial District Court of Idaho that the defendant has fully and satisfactorily complied with all of the terms of the probation and is now entitled to be discharged and fully released from said probation.

Thank you

(b)(6), (b)(7)(C)
Supervisor, Blaine Enrollment Center
Blaine, WA

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 7:36 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-20-2017RemoteSitesStats.pdf; 02-20-2017DailyActivityReport.pdf

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 21, 2017 12:36:01 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 20, 2017. Thank you.

02/20/2017

Total received = 8,085; Pending = 158,608; Filtered No Hits = 12,691; Total completed = 5,297; Officer vetting = 2,649 Auto = 2,648;

S=62; N=59; F=0; G=13

Total incoming = 8,085
Global = 5,973
 Nexus = 1,413
 Senti = 628
 Fast = 71

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)

Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/20/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	628	1,413	71	5,973	8,085
Completed	86	59	61	2,443	2,649
Pending	37,621	60,798	117	60,072	158,608
Days Out	62	59	0	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	13	178	191
Completed	80	45	13	181	319
Pending	158	215	3	1172	1548

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	80,608	140,928	6,584	536,896	765,016
Completed	68,505	69,150	4,832	232,461	374,948

From: (b)(6), (b)(7)(C)
Sent: Monday, February 20, 2017 9:46 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
Attachments: (b)(6), (b)(7)(C)
 FW: Vetting Center Statistics
 02-17-2017DailyActivityReport.pdf; 02-17-2017RemoteSitesStats.pdf;
 02-18-2017DailyActivityReport.pdf; 02-18-2017RemoteSitesStats.pdf;
 02-19-2017DailyActivityReport.pdf; 02-19-2017RemoteSitesStats.pdf

From: (b)(6), (b)(7)(C)
Sent: Monday, February 20, 2017 2:46:21 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 17-19, 2017. Thank you.

02/17/2017

Total received = 5,654; Pending = 153,758; Filtered No Hits = 13,038; Total completed = 4,651; Officer vetting = 2,559 Auto = 2,092;

S=59; N=56; F=2; G=11

Total incoming = 5,654

Global = 4,224

Nexus = 858

Sentri = 522

Fast = 50

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

02/18/2017

Total received = 4,973; Pending = 156,212; Filtered No Hits = 12,170; Total completed = 4,088; Officer vetting = 1,543 Auto = 2,545;

S=60; N=60; F=0; G=12

Total incoming = 4,973

Global = 3,892

Nexus = 671

Sentri = 375

Fast = 35

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

02/19/2017

Total received = 5,618; Pending = 155,876; Filtered No Hits = 12,171; Total completed = 3,629; Officer vetting = 143 Auto = 3,486;

S=61; N=58; F=2; G=13

Total incoming = 5,618

Global = 4,377

Nexus = 844

Sentri = 376

Fast = 21

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

(b)(6), (b)(7)(C)

Assistant Director
Trusted Traveler Vetting Center
Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/17/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	522	858	50	4,224	5,654
Completed	1	210	38	2,310	2,559
Pending	36,541	58,714	166	58,337	153,758
Days Out	59	56	2	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	12	6	181	199
Completed	0	1	0	149	150
Pending	375	294	33	1305	2007

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	79,229	138,000	6,457	522,654	746,340
Completed	68,281	69,057	4,714	228,561	370,613



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/18/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	375	671	35	3,892	4,973
Completed	138	34	57	1,314	1,543
Pending	37,086	59,487	125	59,514	156,212
Days Out	60	60	0	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	3	127	130
Completed	138	34	35	355	562
Pending	236	259	1	1077	1573

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	79,604	138,671	6,492	526,546	751,313
Completed	68,419	69,091	4,771	229,875	372,156



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/19/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	376	844	21	4,377	5,618
Completed	0	0	0	143	143
Pending	37,087	59,486	122	59,181	155,876
Days Out	61	58	2	13	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred					
Completed					
Pending	237	260	4	1136	1637

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	79,980	139,515	6,513	530,923	756,931
Completed	68,419	69,091	4,771	230,018	372,299



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/16/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	540	1,064	44	4,852	6,500
Completed	3	258	43	2,794	3,098
Pending	36,041	58,061	193	58,783	153,078
Days Out	58	56	2	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	4	3	200	207
Completed	0	0	0	153	153
Pending	375	285	27	1259	1946

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	78,707	137,142	6,407	518,430	740,686
Completed	68,280	68,847	4,676	226,251	368,054

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 16, 2017 7:26 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-15-2017RemoteSitesStats.pdf; 02-15-2017DailyActivity.pdf

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 16, 2017 12:25:48 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 15, 2017. Thank you.

02/15/2017

Total received = 6,912; Pending = 152,684; Filtered No Hits = 13,805; Total completed = 5,764; Officer vetting = 2,867 Auto = 2,897;

S=57; N=56; F=2; G=12

Total incoming = 6,912
Global = 5,117
 Nexus = 1,161
 Senti = 580
 Fast = 54

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/15/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	580	1,161	54	5,117	6,912
Completed	227	256	55	2,329	2,867
Pending	35,502	57,203	193	59,786	152,684
Days Out	57	56	2	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	25	3	9	181	218
Completed	9	2	0	138	149
Pending	375	278	21	1194	1868

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	78,167	136,078	6,363	513,578	734,186
Completed	68,277	68,589	4,633	223,457	364,956

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 15, 2017 7:38 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-14-2017RemoteSitesStats.pdf; 02-14-2017DailyActivity.pdf

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 15, 2017 12:37:31 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 14, 2017. Thank you.

02/14/2017

Total received = 6,569; Pending = 153,326; Filtered No Hits = 14,061; Total completed = 5,267; Officer vetting = 3,550 Auto = 1,717;

S=57; N=55; F=3; G=12

Total incoming = 6,569
Global = 4,869
 Nexus = 1,106
 Sentri = 520
 Fast = 74

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

Desk:

Mobile: (b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/14/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	520	1,106	74	4,869	6,569
Completed	251	329	63	2,907	3,550
Pending	35,145	56,261	199	61,721	153,326
Days Out	57	55	3	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	31	13	5	242	291
Completed	1	3	0	190	194
Pending	358	273	13	1129	1773

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	77,587	134,917	6,309	508,461	727,274
Completed	68,050	68,333	4,578	221,128	362,089

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 14, 2017 8:28 AM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
Attachments: (b)(6), (b)(7)(C)
 FW: Vetting Center Statistics
 02-13-2017RemoteSitesStats.pdf; 02-13-2017DailyActivity.pdf

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 14, 2017 1:27:45 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 13, 2017. Thank you.

02/13/2017

Total received = 5,699; Pending = 151,049; Filtered No Hits = 12,277; Total completed = 7,225; Officer vetting = 2,705 Auto = 4,520;

S=56; N=55; F=3; G=12

Total incoming = 5,699
Global = 4,843
 Nexus = 665
 Senti = 158
 Fast = 33

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center

Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/13/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	158	665	33	4,843	5,699
Completed	42	195	60	2,408	2,705
Pending	34,781	55,572	195	60,501	151,049
Days Out	56	55	3	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	0	8	126	134
Completed	40	33	21	189	283
Pending	335	261	8	1041	1645

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	77,067	133,811	6,235	503,592	720,705
Completed	67,799	68,004	4,515	218,221	358,539

From: (b)(6), (b)(7)(C)
Sent: Monday, February 13, 2017 7:48 AM
To: (b)(6), (b)(7)(C); (b)(6), (b)(7)(C); TRUSTED TRAVELER PROGRAMS; (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-10-2017remotesites.pdf; 02-10-2017DailyActivity.pdf; 02-11-2017remotesites.pdf; 02-11-2017DailyActivity.pdf; 02-12-2017remotesites.pdf; 02-12-2017DailyActivity.pdf

From: (b)(6), (b)(7)(C)
Sent: Monday, February 13, 2017 12:48:18 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 10-12, 2017. Thank you.

02/10/2017

Total received = 6,605; Pending = 145,595; Filtered No Hits = 13,575; Total completed = 4,086; Officer vetting = 2,585 Auto = 1,501;

S=53; N=52; F=1; G=11

Total incoming = 6,605

Global = 4,932

Nexus = 1,050

Sentri = 571

Fast = 52

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

02/11/2017

Total received = 5,403; Pending = 149,538; Filtered No Hits = 14,286; Total completed = 6,443; Officer vetting = 1,753 Auto = 4,690;

S=54; N=53; F=0; G=11

Total incoming = 5,403

Global = 4,189

Nexus = 794

Sentri = 389

Fast = 31

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

02/12/2017

Total received = 6,818; Pending = 149,538; Filtered No Hits = 14,286; Total completed = 2,472; Officer vetting = 278 Auto = 2,194;

S=55; N=54; F=1; G=12

Total incoming = 6,818

Global = 5,264

Nexus = 1,080

Sentri = 436

Fast = 38

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote veters	
Total	

(b)(6), (b)(7)(C)

Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations
 U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/10/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	571	1,050	52	4,932	6,605
Completed	201	353	51	1,980	2,585
Pending	33,615	53,143	225	58,612	145,595
Days Out	53	52	1	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	26	12	8	170	216
Completed	0	8	0	131	139
Pending	380	295	17	1144	1836

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	76,084	131,272	6,133	489,296	702,785
Completed	67,735	67,752	4,402	213,914	353,803



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/11/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	389	794	31	4,189	5,403
Completed	22	57	53	1,621	1,753
Pending	34,390	55,011	205	59,932	149,538
Days Out	54	53	0	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	3	0	0	124	127
Completed	17	8	1	243	269
Pending	364	287	19	1020	1690

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	76,473	132,066	6,164	493,485	708,188
Completed	67,757	67,809	4,455	215,535	355,556



**U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity**



Date: 2/12/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	436	1,080	38	5,264	6,818
Completed	0	0	0	278	278
Pending	34,390	55,011	205	59,932	149,538
Days Out	55	54	1	12	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred					
Completed					
Pending	364	287	19	1020	1690

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	76,909	133,146	6,202	498,749	715,006
Completed	67,757	67,809	4,455	215,813	355,834

From: (b)(6), (b)(7)(C)
Sent: Friday, February 10, 2017 7:15 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-09-2017 Remote Sites.pdf; 02-09-2017DailyActivity.pdf

From: (b)(6), (b)(7)(C)
Sent: Friday, February 10, 2017 12:15:12 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 9, 2017. Thank you.

02/09/2017

Total received = 8,134; Pending = 146,263; Filtered No Hits = 14,282; Total completed = 6,820; Officer vetting = 3,595 Auto = 3,225;

S=53; N=53; F=0; G=10

Total incoming = 8,134

Global = 6,268
 Nexus = 1,172
 Sentri = 631
 Fast = 63

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center

Office of Field Operations
U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/9/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	631	1,172	63	6,268	8,134
Completed	370	546	47	2,632	3,595
Pending	33,274	52,769	239	59,981	146,263
Days Out	53	53	0	10	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	31	5	5	210	251
Completed	15	11	0	59	85
Pending	362	281	9	1094	1746

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	75,513	130,222	6,081	484,364	696,180
Completed	67,534	67,399	4,351	211,934	351,218

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 09, 2017 3:42 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Response to Press Inquiry

FYSA- all congressional and media responses are being routed through the CAT for CBP and DHS clearance. Below is a draft response to an inquiry from The Daily Beast:

(b)(5)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 09, 2017 2:17 PM
To: (b)(6), (b)(7)(C)
Subject: (b)(6), (b)(7)(C)
 FW: "Canadians see Nexus cards reinstated "

fyi

From: (b)(6)
Sent: Thursday, February 09, 2017 12:51 PM
To: (b)(6), (b)(7)(C)
Subject: "Canadians see Nexus cards reinstated "

I'm sure you guys are tracking this stuff, but FSA.

Canadians see Nexus cards reinstated

The Globe and Mail - Thu Feb 9 2017

Byline: (b)(6), (b)(7)(C)

Page: A4

About 200 Canadian permanent residents who had their Nexus cards revoked because of the Trump immigration ban have had their trusted-traveller passes reinstated.

In a statement Wednesday, Public Safety Minister Ralph Goodale said the reinstatements were confirmed by U.S. officials, who have been in regular contact with their Canadian counterparts.

"Some 200 Canadian permanent residents had their Nexus cards revoked a few days ago because the recent presidential executive order rendered them ineligible. But now that the order stands suspended, those 200 Nexus cards have been reinstated, pending further court decisions yet to come," Mr. Goodale said.

"The government of Canada continues to work to ensure all Canadians are treated in a fair and expeditious manner."

U.S. President Donald Trump recently ordered a 90-day ban on the entry of people from seven Muslim-majority countries: Iran, Iraq, Syria, Sudan, Libya, Yemen and Somalia. Shortly after, some Nexus card holders in Canada reported their cards being revoked.

Mr. Goodale noted that the situation is "complex" due to a recent judicial suspension of the executive order and the appeal of that suspension. He said Nexus card holders who feel they have been treated unfairly by the eligibility decisions taken by the U.S. government can seek recourse by calling (202) 325-8000.

Nexus cards give "low-risk, preapproved travellers" preclearance at designated ports of entry when travelling between Canada and the United States, allowing them to avoid long lineups and waiting times.

In order to become a Nexus member, applicants must go through a rigorous screening process, including an application form, where they provide information about their work, travel and residence history, and an inperson interview with a Canada Border Services Agency or U.S. Customs and Border Protection officer. Applicants pay a \$50 processing fee for a

five-year membership; for children under the age of 18, it's free. As of December, 2016, there were 1.49 million members in the Nexus program - the majority of whom are Canadians, according to the CBSA.

Toronto lawyer Cyndee Todgham Cherniak said she has heard from several Canadians and some permanent residents in Canada who have had their Nexus cards revoked since the Trump directive was signed. She said some of the individuals have dual citizenship with one of the seven countries named in Mr. Trump's immigration ban while others only have Canadian citizenship, with no ties to any of the affected countries.

As of Wednesday, she said none of her clients had told her that their Nexus cards had been reinstated.

Last week, Ms. Todgham Cherniak said each of the individuals received a letter from U.S. Customs and Border Protection telling them they were no longer eligible for Nexus membership, with no further details provided.

Because none of them have broken customs or immigration laws, provided false information or been convicted of any crimes, she said she can only assume that they have been deemed by the United States to be not of "good character," a determination that can be made by U.S. officials to strip an individual's Nexus membership.

"The U.S. must be taking the position that if you come from one of these seven countries, then you're no longer a good character," Ms. Todgham Cherniak said.

"It's nothing that they've done, an action that they've taken - it's based on where they were born."

Mr. Goodale said last week that there is an appeal process in place for people who feel they have been treated unfairly in having their Nexus cards revoked. However, Ms. Todgham Cherniak said that process is not simple for Canadians, as it often takes months for the U.S. ombudsman to respond to complaints and little transparency is provided. She called on Mr. Goodale to intervene directly.

"What would be preferable would be to have Minister Goodale work with the U.S. Department of Homeland Security to have a fair, transparent [appeal] process."

Immigration Minister Ahmed Hussen has said the government received assurances from the United States that Canadian dual citizens and permanent residents in Canada who are citizens of one of the seven countries named in the ban will still be allowed to cross the border. However, a State Department official added last week that permanent residents of Canada who hold passports of a restricted country must obtain a visa to enter the United States and can only do so through a Canadian land border or port of entry with preclearance services.

(b)(6)
Canadian Affairs, Office of Policy - Americas
U.S. Department of Homeland Security
(b)(6)
(b)(6) (o)
(m)

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 09, 2017 12:06 PM
To: (b)(6), (b)(7)(C)
Subject: RE: Permanent Residents and the Travel Ban

GREAT...thanks....well, at least until such time as the EO is reinstated!

(b)(6), (b)(7)(C)
(A) Supervisory Border Security Officer
U.S. Customs and Border Protection
Field Operations, Buffalo
(Office)
(b)(6), (b)(7)(C) (Blackberry)
(FAX)
(b)(6), (b)(7)(C)

This message may contain information intended only for the addressee named above. If you have received this email in error, please notify the sender immediately.

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 09, 2017 8:53 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Permanent Residents and the Travel Ban

Perhaps I was too restrictive in using the word denied. This has been an evolving process. We have reversed Denials and Revocations that were solely based on the E.O.

(b)(6), (b)(7)(C)
CBP/OFO/APP/TTP
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 7:47 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: FW: Permanent Residents and the Travel Ban

(b)(6), (b)(7)(C)

You indicated in a previous message to me that you have begun restoring GOES accounts of TT applicants that were denied solely due to the EO. What about members that had their TT status revoked solely due to the EO. Are we now reinstating them if the only reason for revocation was that they were citizens of one of the seven countries named in the EO; i.e., no derog was uncovered?

Thank you,

(b)(6), (b)(7)(C)
 (A) Supervisory Border Security Officer
 U.S. Customs and Border Protection
 Field Operations, Buffalo
 (b)(6), (b)(7)(C) Office)
 (b)(6), (b)(7)(C) Blackberry)
 (b)(6), (b)(7)(C) FAX)
 (b)(6), (b)(7)(C)

This message may contain information intended only for the addressee named above. If you have received this email in error, please notify the sender immediately.

From: (b)(6), (b)(7)(C)
Sent: Saturday, February 04, 2017 9:58:14 AM
To: (b)(6), (b)(7)(C)
Subject: FW: Permanent Residents and the Travel Ban

I don't think this answers the key question for those revoked.

From: (b)(6), (b)(7)(C) on behalf of ENFORCEMENT PROGRAMS DIVISION
Sent: Saturday, February 04, 2017 9:41:53 AM
To: (b)(6), (b)(7)(C)
Cc: ENFORCEMENT PROGRAMS DIVISION
Subject: RE: Permanent Residents and the Travel Ban

AD (b)(6), (b)(7)(C)

CBP has halted all procedures related to the E.O. following the injunction issued last night. CBP has advised the airlines and stakeholders to resume normal operations.

Respectfully,

(b)(6), (b)(7)(C)
 (A) Program Manager
 E.O. CAT HQ
 Office of Field Operations
 U.S. Customs and Border Protection
 Office: (b)(6), (b)(7)(C)
 Mobile: (b)(6), (b)(7)(C)



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From: (b)(6), (b)(7)(C)
Sent: Saturday, February 04, 2017 9:22 AM
To: ENFORCEMENT PROGRAMS DIVISION (b)(7)(E)
Cc: (b)(6), (b)(7)(C) (b)(6), (b)(7)(C) (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C) (b)(6), (b)(7)(C)
Subject: FW: Permanent Residents and the Travel Ban

Good Morning CAT,

The Port of Buffalo has received numerous inquiries regarding the status of FAST membership for nonimmigrants covered by the EO. Given C1's direction on the need to engage key stakeholders, I would like to have them inform the trucking association that based on the judicial intervention and temporary restraining order, CBP has resumed processing travelers as we did prior to the EO, and that FAST and other trusted traveler programs are in the process of reinstating eligibility for those individuals whose status was revoked solely due to the Order.

Is this correct and may we proceed with notification? Thank you in advance for your assistance.

(b)(6), (b)(7)(C)
Buffalo Field Office
Acting Assistant Director, Border Security
(b)(6), (b)(7)(C) (Office)
(b)(6), (b)(7)(C) (Samsung)

From: (b)(6), (b)(7)(C)
Sent: Saturday, February 04, 2017 8:15 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: BUFFALO CHIEF (b)(7)(E) (b)(6), (b)(7)(C) (b)(6), (b)(7)(C)
Subject: FW: Permanent Residents and the Travel Ban

(b)(6), (b)(7)(C)

Can you please ask if someone can get back to the CTA - OTA on this inquiry.

(b)(6), (b)(7)(C)

Note the CBC reference.

Thank you,

(b)(6), (b)(7)(C)
 Assistant Port Director
 Office of Field Operations
 U.S. Customs and Border Protection
 Port of Buffalo, N.Y.
 (b)(6), (b)(7)(C) (office)
 (b)(6), (b)(7)(C) (cell)
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Saturday, February 04, 2017 1:00:49 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: Permanent Residents and the Travel Ban

Hi (b)(6), (b)(7)(C) CBC is showing on-line actual letter a driver received from the FAST office, removing them from the program as a result of the presidential order. Is there someone I could speak to that I could get a copy of the policy so we can issue a warning to our members.

I realize the news last night puts this order on hold, but for how long?

If you have a suggestion of who I should speak to in the FAST office it would be appreciated. Take care

From: (b)(6), (b)(7)(C)
Sent: Thursday, February 02, 2017 12:04 PM
To: (b)(6), (b)(7)(C)
Subject: Re: Permanent Residents and the Travel Ban

Thanks (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
 President
 Ontario Trucking Association

 Sr Vice President
 Canadian Trucking Alliance



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/8/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	711	1,208	82	6,144	8,145
Completed	242	123	74	3,231	3,670
Pending	33,012	50,996	112	56,942	141,062
Days Out	54	54	0	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	24	7	8	234	273
Completed	22	7	35	194	258
Pending	336	281	6	926	1549

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	74,882	129,050	6,018	478,096	688,046
Completed	67,164	66,853	4,304	209,302	347,623

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 12:38 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: NEXUS and FAST Canadian LPRs

I just ran a query and there are no citizens of the 7 countries that are currently in a revoked status for any of the programs where the effective date is on or after January 27th.

(b)(6), (b)(7)(C)
Contractor – Northrop Grumman Team
Supporting Passenger Systems Program Directorate
U.S. Customs and Border Protection
Global Enrollment System
E-Mail: (b)(6), (b)(7)(C)
Newington Office: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 7:56 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: NEXUS and FAST Canadian LPRs

We will assess and provide f confirmation.

(b)(6), (b)(7)(C)
Director, I-Solutions Division
DHS/CBP/OIT/PSPD
(b)(6), (b)(7)(C) (office)
(b)(6), (b)(7)(C) (cell)
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 7:41 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: FW: NEXUS and FAST Canadian LPRs
Importance: High

I was out Monday- not sure if this was already addressed by someone else or if it is still an outstanding request. If this was addressed, can you please send me the list that was generated as the response. If it was not, can you please pull this data? Noting the priority is FAST.

Revoked TTP members from the 7 countries (Iran, Iraq, Libya, Somali, Sudan, Syria, Yemen) that were revoked on or after 1/27/2017 and include revocation reasons- internal and external.

Same for denied.

(b)(6), (b)(7)(C)
CBP/OFO/APP/TTP
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, February 06, 2017 12:44 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: NEXUS and FAST Canadian LPRs
Importance: High

I need a list of the NEXUS members, FAST North members, and SENTRI members who remain revoked due to the Executive Order. For priority purposes- I need a list of the FAST North members asap.

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 9:07 AM
To: (b)(6), (b)(7)(C)
Subject: FW: US Executive Order / Décret Présidentiel

Bonjour madam (b)(6), (b)(7)(C) FYI
 We got this info from CBSA



From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 07, 2017 2:10 PM
To: (b)(6), (b)(7)(C)
Subject: TR: US Executive Order / Décret Présidentiel

Nexus members have been reinstated. See below

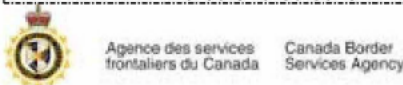
De : (b)(6), (b)(7)(C)
Envoyé : 7 février, 2017 1:53
À : (b)(6), (b)(7)(C)
Objet : TR: US Executive Order / Décret Présidentiel

PTI, les participants au programme NEXUS qui ont vu leur adhésion annulée ont été réactivés.

(b)(6), (b)(7)(C)

Surintendante, Aéroport Pierre Elliott Trudeau
 Agence des services frontaliers du Canada / Gouvernement du Canada
 (b)(6), (b)(7)(C) Tél. : (b)(6), (b)(7)(C)

Superintendent, Pierre Elliott Trudeau Airport
 Canada Border Services Agency / Government of Canada
 (b)(6), (b)(7)(C) Tel. : (b)(6), (b)(7)(C)



De : (b)(6), (b)(7)(C)
Envoyé : February 7, 2017 12:11 PM
À : (b)(6), (b)(7)(C)
Objet : TR: US Executive Order / Décret Présidentiel

PTI

De : CBSA-ASFC_AIS_HELP_DESK/SIA_Bureau_Aide

Envoyé : February 7, 2017 11:31 AM

À : (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc : (b)(6), (b)(7)(C) QUE_MTL-

CANPASS/NEXUS; (b)(6), (b)(7)(C)

Objet : US Executive Order / Décret Présidentiel

Good morning,

We received confirmation from the US CBP TTP director that all members revoked due to the U.S. Executive Order have been reinstated. No further information is available at this time.

Bonjour,

Nous avons obtenu la confirmation du directeur des programmes des voyageurs fiables du US CBP à l'effet que les participants qui ont vu leur adhésion annulée à la suite du décret présidentiel ont été réactivés. Aucune autre information n'est disponible.

Merci,

Help Desk Officer/Agente du bureau d'aide

(b)(6), (b)(7)(C)

Stakeholder Engagement and Outreach | L'Unité de la mobilisation des intervenants et la sensibilisation
Canada Border Services Agency | Agence des services frontaliers du Canada

(b)(6), (b)(7)(C)

Tel: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 8:37 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-07-2017DailyActivity.pdf; 02-07-2017RemoteSites.pdf

From: (b)(6), (b)(7)(C)
Sent: Wednesday, February 08, 2017 1:36:41 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 7, 2017. Thank you.

02/07/2017

Total received = 8,122; Pending = 141,723; Filtered No Hits = 15,551; Total completed = 9,005; Officer vetting = 3,505 Auto = 5,500;

S=53; N=53; F=0; G=11

Total incoming = 8,122
Global = 6,060
 Nexus = 1,226
 Senti = 346
 Fast = 54

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/7/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	772	1,226	54	6,070	8,122
Completed	346	406	47	2,706	3,505
Pending	32,441	50,030	116	59,136	141,723
Days Out	53	53	0	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	55	17	9	237	318
Completed	4	8	1	238	251
Pending	348	276	33	881	1538

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	74,171	127,842	5,936	471,952	679,901
Completed	66,922	66,730	4,230	206,071	343,953

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 07, 2017 11:32 AM
To: (b)(6), (b)(7)(C)
Subject: RE: U.S. revokes all Nexus cards from Canadian permanent residents with citizenship in restricted countries: CBSA

As an update-

We have been reinstating members impacted by the initial guidance on the Executive Order. At this time, the vast majority should have their status restored. If you should come across and individual who is still revoked, you can send me the information and I can look into it.

(b)(6), (b)(7)(C)
 CBP/OFO/APP/TTP
 (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, February 06, 2017 10:32 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)
Subject: RE: U.S. revokes all Nexus cards from Canadian permanent residents with citizenship in restricted countries: CBSA

I did get this in an email I received, it seems to be the place that CBP is keeping the most up to date information. Again, it keeps changing so I don't know how current this currently is.

<https://www.cbp.gov/border-security/protecting-nation-foreign-terrorist-entry-united-states>

From: (b)(6), (b)(7)(C)
Sent: Monday, February 06, 2017 9:58 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)
Subject: RE: U.S. revokes all Nexus cards from Canadian permanent residents with citizenship in restricted countries: CBSA

Thank you for the response (b)(6), (b)(7)(C) much appreciated as always. Looking forward to any more details (b)(6), (b)(7)(C) or (b)(6), (b)(7)(C) are able to provide. We're going to try to put some questions together on our end that may come up with our members, and send them over.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, February 6, 2017 7:09 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C)
Subject: RE: U.S. revokes all Nexus cards from Canadian permanent residents with citizenship in restricted countries: CBSA

Hi (b)(6), (b)(7)(C)

In terms of how long, I have no idea. Unfortunately I think our folks are just as confused as everyone else with how rapidly and dramatically everything keeps changing. I'll keep my political rant to a minimum and just say this is absolute insanity.

I've copied in two folks here. (b)(6), (b)(7)(C) is the Branch Chief over some of the passenger processing divisions and (b)(6), (b)(7)(C) is the Branch Chief over the trusted traveler programs. (b)(6), (b)(7)(C) is the POC for the FAT but (b)(6), (b)(7)(C) may be able to help with some of the immigration questions, or at least point you in the right direction.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Saturday, February 04, 2017 8:42 AM

To: (b)(6), (b)(7)(C)

Subject: Fwd: U.S. revokes all Nexus cards from Canadian permanent residents with citizenship in restricted countries: CBSA

Hi (b)(6), (b)(7)(C)

The CBC is showing on-line actual letter a driver received from the FAST office, removing them from the program as a result of the presidential order. Is there someone I could speak to that I could get a copy of the policy so we can issue a warning to our members.

I realize the news last night puts this order on hold, but for how long?

If you have a suggestion of who I should speak to in the FAST office it would be appreciated. Take care.

<http://www.cbc.ca/beta/news/canada/toronto/u-s-revokes-all-nexus-cards-from-canadian-permanent-residents-with-citizenship-in-restricted-countries-cbsa-1.3966514>

(b)(6), (b)(7)(C)

Canadian Trucking Alliance
Ontario Trucking Association

Sent from my iPhone

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 07, 2017 8:16 AM
To: (b)(6), (b)(7)(C)
 (b)(6), (b)(7)(C) TRUSTED TRAVELER PROGRAMS;
 (b)(6), (b)(7)(C)
Subject: FW: Vetting Center Statistics
Attachments: 02-06-2017DailyActivity.pdf; 02-06-2017remotesites.pdf

From: (b)(6), (b)(7)(C)
Sent: Tuesday, February 07, 2017 1:15:41 PM (UTC) Dublin, Edinburgh, Lisbon, London
To: (b)(6), (b)(7)(C)
Cc:
Subject: Vetting Center Statistics

Good Morning,

Attached and below please find the Vetting Center daily statistics for February 6, 2017. Thank you.

02/06/2017

Total received = 8,282; Pending = 142,741; Filtered No Hits = 18,913; Total completed = 4,562; Officer vetting = 2,562 Auto = 2,000;

S=53; N=54; F=0; G=11

Total incoming = 8,282
Global = 6,060
 Nexus = 1,454
 Senti = 712
 Fast = 56

Number of officers on-duty (regular time)	(b)(7)(E)
Number of officers on overtime	
Number of remote vetters	
Total	

(b)(6), (b)(7)(C)
 Assistant Director
 Trusted Traveler Vetting Center
 Office of Field Operations

U.S. Customs and Border Protection

(b)(6), (b)(7)(C)



U.S. Customs and Border Protection
Boston Field Office
Vetting Center Daily Activity



Date: 2/6/2017

Trusted Traveler Applications

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	712	1,454	56	6,060	8,282
Completed	0	217	58	2,287	2,562
Pending	32,174	50,045	141	60,381	142,741
Days Out	53	54	0	11	

Director Review

	SENTRI	NEXUS	FAST	Global Entry	Total
Referred	0	1	12	149	162
Completed	0	0	0	101	101
Pending	305	271	25	854	1455

Enforcement Vetting

(b)(7)(E)

Other

(b)(7)(E)

Fiscal Year to Date Totals

	SENTRI	NEXUS	FAST	Global Entry	Total
Received	73,399	126,616	5,882	465,882	671,779
Completed	66,576	66,324	4,183	203,365	340,448

From: (b)(6), (b)(7)(C)
Sent: Saturday, February 04, 2017 9:06 PM
To: (b)(6), (b)(7)(C)
Subject: RE: open source

Cards only revoked if NOT Canadian and a citizen of one of the 7 with perm residence.

(b)(6), (b)(7)(C)
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Sent: Saturday, February 04, 2017 1:13 PM
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NEXUS cards reportedly revoked in wake of Trump travel ban

By [Monique Scotti](#) National Online Journalist, Politics Global News



Public Safety Minister Ralph Goodale says the government is trying to ensure Canadian dual-nationals can still use their Nexus cards at the border following word that cards have been revoked.

Editor's note: A previous version of this story stated that NEXUS is only available to Canadian citizens. The pass is also available to permanent residents.

Certain NEXUS card holders in the United States and Canada are being advised to temporarily avoid using the pre-clearance system after reports of travellers having their status revoked.

Two Toronto-based immigration lawyers have confirmed to Global News that they've received calls from people who have lost their NEXUS memberships — seemingly without violating any border rules — since Jan. 27, when U.S. President Donald Trump signed an executive order on immigration.

Government officials have also confirmed they are aware of similar reports.

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Almost all of the cases reported to lawyers Stephen Green and Cyndee Todgham Cherniak have involved NEXUS members who hold citizenship in one of the countries affected by the Trump travel ban. But all of them also hold citizenship or permanent residency in either Canada or the United States, which is a prerequisite for the NEXUS program.

“This is something that is quite inexplicable,” said Todgham Cherniak, adding that the number of cases now extends “beyond coincidence.”

NEXUS allows a faster transition through airport screening for trusted travellers, who must apply to join. Applicants are subject to extensive screening, including in-person interviews, employment checks, travel history checks, criminal background checks and other verifications before they receive their card.

“Anyone who applied for NEXUS has gone through extreme vetting,” said Todgham Cherniak.

WATCH: Trump order for biometric screening could infringe on privacy of Canadians



Green said he thinks that the rules surrounding the travel ban still haven't been communicated well enough, meaning individual border guards are reacting to it in different ways.

"It hasn't gotten down to the people on the ground implementing the policy," he said.

Trump's executive order placed a 90-day ban on entry into the United States for nationals of seven predominantly Muslim countries – Iran, Iraq, Libya, Syria, Somalia, Sudan and Yemen.

Dual nationals are exempt from the ban, officials have confirmed, but NEXUS members on both sides of the border who hold citizenship in one of those Middle Eastern countries should avoid crossing if possible, said Todgham Cherniak.

"Wait until things settle down a little bit," she advised.

"If you don't have to travel to the United States, if you're flying overseas, don't fly through LaGuardia (airport), fly Air Canada direct to London or Hong Kong or wherever it is you're going."

Green agreed that it's best to stay away from the border, adding that the two people who contacted his office had their NEXUS membership revoked as they attempted to cross.

"Don't enter the United States yet, and don't leave the United States if you're there with your NEXUS pass, until it becomes clear," he advised travellers with dual-citizenship from one of the seven nations.

WATCH: Hundreds of Comcast employees walk out in protest over Trump's travel ban



‘No longer of good character’?

But even staying home may not prevent headaches. According to Todgham Cherniak, the five cases that she has seen were people who had not travelled at all within the past week. They simply received a letter advising them their NEXUS membership was now invalid because they “no longer meet eligibility requirements.”

That’s a standard form letter, she noted, and she sees it all the time.

“Usually it’s when someone has breached a customs law, or they’ve breached a rule of the NEXUS program, every so often someone’s been arrested so they no longer meet eligibility requirements.”

But another basis for revocation, rarely used by officials, is that the card-holder is “no longer of good character.” That may be what’s happening to people with these particular dual-nationalities.

Revoking a NEXUS membership is entirely left to the discretion of border officials in Canada and the U.S.

[READ MORE: Trump calls it a travel ban, White House says it’s not a ban. So what is Trump’s immigration order?](#)

Public Safety Minister Ralph Goodale said Friday in the House of Commons that anyone who has their NEXUS membership revoked can appeal to an ombudsman in Canada.

“If people feel that they have been in fact unfairly treated by the process on either side of the border there is an appeal process,” Goodale said.

“Obviously on a governmental level we will be working with our American counterparts to make sure that rules are properly and fairly administered, and that Canadians have the access they are entitled to with a Canadian passport.”

Todgham Cherniak acknowledged that there is a two-step appeal process in Canada, but appealing any NEXUS decisions made by the U.S. can be very time-consuming and often fruitless.

“It does take time, and it does take money,” she said.

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